



सूचना पुस्तिका
BOOK OF INFORMATION



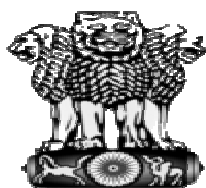
2013-2014



Department of Posts

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**BOOK
OF
INFORMATION
2013-2014**



सत्यमेव जयते

DEPARTMENT OF POSTS

(Ministry of Communications & Information Technology)

DAK BHAWAN, SANSAD MARG,

NEW DELHI-110001

FOREWORD

Department of Posts has been publishing every year a "Book of Information", which provides statistical data and other details relating to different aspects of postal services. Compilation of a "Book of Information" for the largest postal network in the world, comprising of about 1.55 lakh Post Offices and 4.60 lakh employees, and with a multiplicity of operations and business streams, is always a challenging task. Maintenance of validated data is crucial for making policy decisions, and for setting of future targets. The relevance of validated primary data has become even more important in view of the current endeavour of India Post to implement technology solutions on an integrated platform, and to leverage its vast network. The technology will in turn make it possible to have real-time data for better and on the spot analysis and prompt action.

The Annual Report for the year 2014-15 contains all the significant tables/information/data which hitherto were part of the "Book of Information". However, to facilitate availability of Information/data at one place, the "Book of Information" for the year 2013-14 has been compiled and prepared with tabulation and analysis of data. This will be available on "India Post" Website only and shall be accessible only to Departmental employees.

I hope this e-Book of Information will be useful to all planners and policy makers.



(Kavery Banerjee)
Secretary (Posts)

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DEPARTMENT OF POSTS

Ministry of Communications & Information Technology

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NEW DELHI-110001

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EXECUTIVE SUMMARY

TREND ANALYSIS OF POSTAL SERVICES AND METHODOLOGY ADOPTED IN DATA COLLECTION

Organizational Set-up

Post Offices

As on 31.03.2014, there were a total of 1,54,882 Post Offices available in the country, out of which 1,29,389 were Gramin Dak Sewak (GDS) Post Offices and the balance 25,493 were Departmental Post Offices. There are a total of 89.86% Post Offices in the rural areas and 94.85% of the total Post Offices are Delivery Post Offices. Out of the total Post Offices, 810 are Head Post Offices, whereas, 24,684 and 1,29,388 are Sub Offices (SOs) and Branch Offices (BOs) respectively. On an average, as on 31.03.2014, 8,221 persons and 21.22 sq. Km area were served by a Post Office. Similarly, on an average, 6,193 rural persons were served by a rural Post Office while 26,198 urban persons were served by an urban Post Office. Circle-wise details of the postal network are given in Tables 54 to 61 and Table 66.

Administrative Offices and Functional Units

As on 31.03.2014, there were 22 Circles, 47 Regions, 446 Postal Divisions and 69 RMS Divisions throughout the country to execute the Postal operations of the Department of Posts. There were 46 Postal Store Depots, 17 Circle Stamp Depots, 421 RMS Sorting Offices, 328 RMS Record Offices, 2,795 Panchayat Sanchar Sewa Kendras, 1795 Franchise Outlets, 146 Intra Circle Hubs, 89 National Sorting Hubs, 33 Postal Dispensaries and 3 Automated Mail Processing Centers (AMPCs) in the country. Besides Rafi Ahmed Kidwai National Postal Academy, 6 Postal Training Centres are also imparting various trainings to the Postal staff. The details of the Administrative Offices and Functional Units are given in Tables 62, 64 and 65.

Letter Boxes

The information regarding letter boxes is detailed in Table 63. As on 31.03.2014, out of a total of 5,33,763 letter boxes available in the country, 82.24% letter boxes exist in rural area.

Computerization

The information regarding computerization of Post Offices is detailed in Table 67. Till 31.03.2014, a total of 25,145 Post Offices out of 25494 Departmental Post Offices have been computerized. Computerization of the Post Offices since 2009-10 has been done very rapidly. Increasing trend has been noticed in computerization till 2012-13 and corresponding to the previous year, it has registered a growth of 90.53%, 3.97% and 0.70% in 2010-11, 2011-12 and 2012-13 respectively.

Estates

The details of postal buildings and staff quarters as on 31.03.2014 are given in the Tables 84 and 85 respectively. Out of a total of 26,309 buildings, 16.86% are Departmental buildings, 76.64% are 'rented buildings' and 6.50% are 'rent free buildings'. A total of 96.50% buildings are used for post offices, whereas, 2.10% and 1.40% buildings are used for Railway Mail Service and other purposes respectively. There are a total of 22,324 Departmental staff quarters and 4,547 rented license free post attached quarters.

Human Resources

Human Resources' Strength

The information on human resources' strength is detailed in Tables 68 to 74. The total strength of the Department of Posts has gradually declined from 6,03,950 as on 31.03.2000 to 4,59,948 on 31.03.2014; resulting in a drop of 23.84% during this period. While the total staff strength increased to 1.64% as on 31.03.2012 but decreased again by 1.74% on 31.03.2013 and further decreased by 1.36% on 31.03.2014 over the previous year. The strength of Departmental staff has registered a declining trend during this period, except that it increased by 1.31% and 0.99% as on 31.03.2011 and 31.03.2012 respectively over the corresponding period of previous year. The strength of Gramin Dak Sewaks (GDSs) has also registered a declining trend during this period, except that it increased by 0.20%, 2.18% and 0.05% as on 31.03.2001, 31.03.2012 and 31.03.2013 respectively over the corresponding period of previous year. However, the total women employees have dropped by 2.15% as on 31.03.2013 but further increased by 1.82% on 31.03.2014 over corresponding previous year.

Human Resources' Training

The information on human resources' training is detailed in Tables 75 and 76. A total of 68,515 officials were trained during 2013-14 under the Plan Scheme and 16,326 officials were trained at National Postal Academy and Postal Training Centers during 2013-14. Additionally, training was also imparted to 55,828 officials in Workplace Training Centres (WTCs), and 37,945 officials in IT Modernisation related one/two days awareness training/programmes/workshops conducted in Postal Training Centres (PTCs) / Workplace Training Centres (WTCs).

Profile of Mail Traffic

Mail Traffic

A declining trend was witnessed in total mail traffic of the postal articles during the period from 2003-04 to 2013-14, except that total mail traffic increased marginally by 2.81%, 0.43% and 0.54% during 2008-09, 2010-11 and 2013-14 respectively over the previous year.

The year-wise mail traffic of the postal articles is presented in Tables 5 and 6. The article-wise percentage growth rates of the mail traffic for last 10 years are given in Table 7.

Unregistered Mail Traffic

The annual traffic of unregistered articles is estimated on the basis of enumerations in all Postal Circles conducted for two weeks each year in February and August in all delivery Post Offices. A declining trend in unregistered mail traffic has been observed during the period from 2003-04 to 2013-14 except for the years 2008-09, 2010-11 and 2013-14, in which it increased by 2.45%, 0.18% and 1.69% respectively over the previous year. The historical data of traffic of unregistered mail has been presented in Table 5.

The article wise unregistered traffic for the last five years and Circle-wise unregistered traffic is presented in Table 8 and Table 11 respectively.

Registered Mail Traffic

Traffic figures for all categories of registered articles are collected from all Circles on monthly basis and compiled/finalized annually. The registered mail traffic has shown a declining trend during the period 2003-04 to 2013-14 except for the years 2004-05, 2006-07, 2011-12 and 2013-14, in which it increased by 0.28%, 4.22%, 7.46% and 12.01% respectively over the previous year. The historical data of traffic of registered mail has been presented in Table 5.

The article-wise registered traffic for last five years and Circle-wise registered traffic is depicted in Table 9 and Table 12 respectively.

Business Post Services

The Business Development and Marketing Directorate manages and markets products like Speed Post, Direct Post, Express Parcel Post, Media Post, Logistics Post, e-Payment, e-Post, Retail Post and Bill Mail Service. The total mail traffic of the speed post and express parcel post which is presented in Table 5, has grown substantially each year during the period from 2003-04 to 2012-13 and decreased in 2012-14 by 17.45% over the previous year.

The Circle-wise mail traffic of speed posts and express parcel posts is placed in Table 13. The traffic of other premium services registered a decrease by 4.50% in 2010-11, further decreased by 4.30% in 2011-12. However, they increased by 2.30% in 2012-13 and further increased by 22.19% in 2013-14 over the previous year. The traffic of other premium product services for last five years is given in Table 10.

Unregistered Foreign Mail Traffic (Outward) for all countries excluding Nepal, Bhutan and Bangladesh (Air, Surface and SAL mail)

Traffic of unregistered foreign mail (outward) is estimated on the basis of enumerations conducted in May and November every year in seven offices of exchange, namely, Delhi, Mumbai, Kolkata, Chennai, Cochin, Lucknow and Patna. The details of unregistered foreign mail articles (outward) for last five years are given in Table 15. The traffic of unregistered foreign mail (outward) has shown a declining trend during the period from 2009-10 and 2010-11 and increased by 17.95% and 3.95% in 2011-12 and 2013-14 respectively over previous year.

Registered Foreign Mail Traffic (Outward) for all countries excluding Nepal, Bhutan and Bangladesh (Air and Surface mail)

The data of foreign registered traffic (outward) has been collected through quarterly reports from all Postal Circles and compiled/finalized annually. The details of registered foreign mail traffic (outward) for the last five years are given in Table 15. The traffic of foreign registered mail (outward) has shown a declining trend during the period 2009-10 to 2013-14 over the previous year.

Unregistered Foreign Mail Traffic (outward) for Nepal, Bhutan & Bangladesh (Air, Surface and SAL mail)

Traffic of unregistered foreign mail (outward) is estimated on the basis of enumerations conducted in May and November every year in seven offices of exchange, namely, Delhi, Mumbai, Kolkata, Chennai, Cochin, Lucknow and Patna.

The unregistered foreign mail traffic (outward) for Nepal, Bhutan and Bangladesh for the last five years is given in Table 16. The unregistered foreign mail traffic (outward) for Nepal, Bhutan and Bangladesh has shown a declining trend during the period from 2009-10 to 2012-13 and increased by 42.98% in 2013-14 over the previous year.

Registered Foreign Mail Traffic (outward) for Nepal, Bhutan & Bangladesh (Air and Surface mail)

The data of foreign registered traffic (outward) for Nepal, Bhutan and Bangladesh has been collected through Quarterly Report from all Postal Circles and compiled/finalized annually.

The registered foreign mail traffic (outward) for Nepal, Bhutan and Bangladesh for the last five year is given in Table 16. The registered foreign mail traffic (outward) for Nepal, Bhutan & Bangladesh decreased by 6.31% in 2010-11, whereas, it increased by 2.67% in 2011-12, again increased by 1.73% in 2012-13 and then decreased by 8.27% in 2013-14 over the previous year.

Unregistered Foreign Mail Traffic (Inward) for all countries (Air, Surface and SAL mail)

The data on unregistered foreign traffic has been estimated on the basis of two half yearly enumerations conducted in June and December every year in seven offices of exchange, namely, Delhi, Mumbai, Kolkata, Chennai, Cochin, Lucknow and Patna. The details of unregistered foreign mail traffic (inward) for the last five years are placed in Table 17. The unregistered foreign mail traffic (inward) has registered a declining trend during the period 2009-10 to 2012-13 and increased by 15.29% in 2013-14 over previous year.

Registered Foreign Mail Traffic (Inward) for all countries (Air and Surface mail)

The data on actual registered traffic has been collected through Quarterly Report from all Postal Circles and compiled/finalized annually. The details of registered foreign mail traffic (inward) for the last five years are given in Table 17.

The registered foreign mail traffic (inward) decreased by 5.61% in 2010-11, marginally increased by 0.58% in 2011-12, again marginally increased by 0.37% in 2012-13 and decreased by 4.06% in 2013-14 over previous year.

Weight of Foreign Airmail (Inward and Outward)

The details of weights of foreign airmails lifted (Inward and Outward) are given in Table 18. The weight of domestic airmail has registered increasing trend during the period from 2009-10 to 2013-14 except for the year 2012-13 in which it decreased by 5.41% over previous year. The weights of inward foreign airmails declined by 22.35% in 2010-11, increased by 13.05% in 2012-12, decreased by 6.08% in 2012-13 and increased by 15.57% in 2013-14 over previous year.

However, the weights of outward foreign airmails declined by 5.55% in 2010-11, further declined by 7.81% in 2011-12, then marginally increased by 0.93% in 2012-13 and further increased by 16.02% in 2013-14 over the previous year.

Foreign Parcel (Inward and Outward)

The details of traffic of foreign parcel (Inward and Outward) are given in Table 18. The traffic of outward foreign parcels has registered an increasing trend during the period 2009-10 to 2013-14 except for the year 2012-13 in which it decreased by 7.41% over previous year, whereas, the traffic of inward foreign parcels has registered a increasing trend during said period.

Profile of Financial Position

Revenue

The total revenue (including remuneration for Saving Bank and Saving Certificate work) of ₹ 10,730.42, crore were earned during the year 2013-14 as against ₹ 9,366.50 crore for 2012-13, is presented in Table 24 and Table 28. During 2013-14, out of a total revenue, 5.80% revenue has been realized from 'sale of stamps', whereas, 29.91%, 5.65% and 58.64% revenue have been realized from 'postage realized in cash', 'commission on MOs & IPOs' and 'others' respectively.

The revenue receipts from the 'Sale of Stamps' has witnessed a declining trend, while revenue receipts from 'Others' has registered an increasing trend during the period from 2009-2010 to 2013-14. The revenue receipts from 'Postage realized in cash' decreased by 0.66% in 2010-11, further decreased by 13.29% in 2011-12, then increased by 1.91% in 2012-13 and further increased by 1.80% in 2013-14 over previous year. The revenue receipts on account of 'MOs, IPOs, etc' registered increasing trend except for the year 2012-13 in which it decreased by 11.59% over the previous year. An amount of ₹ 593.19 crore has been received from other Ministries/Departments as Agency charges in 2013-14 as against ₹ 688.77 crore for 2012-13 as detailed in Table 29.

Premium Products Services

An amount of ₹ 2723.55 crore has been realized as revenue from the premium products during 2013-14 as against ₹ 2447.28 crore during 2012-13. The revenue receipts from the premium products showed an increasing trend during the period 2009-10 to 2013-14 as detailed in Table 32.

Inland Money Orders

The information regarding inland money orders collected and compiled on annual basis is placed in Tables 33 and 34. The number of inland money order issued has registered increasing trend during the period from 2009-10 to 2013-14 except for the year 2010-11 in which it decreased by 29.05% over the year. However, the value of inland money order issued and commission earned by the Department on inland money order have registered an increasing trend during said period.

Indian Postal Orders

The information regarding Indian postal orders (IPO) collected and compiled is placed in Table 35 and Table 36. The number of IPOs sold shows an increasing trend during the period from 2009-10 to 2012-13 and decreased by 2.57% in 2013-14 over previous year. The value of IPOs and commission earned thereon have registered an increasing trends during the periods from 2009-10 to 2013-14, except for the year 2011-12, in which value of IPOs declined by 18.81% and the commission on IPOs declined by 15.75% over previous year.

Expenditure

The gross working expenditure of ₹ 16,796.75 crore for the year 2013-14 against the previous year's expenditure of ₹ 15,481.15 crore is detailed in Table 29. The gross working expenditure and net total expenditure have shown increasing trends during the period 2009-10 to 2013-14.

The percentage of items of expenditure to revenue earned and percentage break-up of working expenses are presented in Tables 30 and 31 respectively.

Average Cost and Average Revenue

The details of Average Cost and Average Revenue of various postal articles are given in Table 38. It is observed that on an average, most of the articles yield lower revenues in comparison to their costs.

Financial Services

The details of financial services being provided and the outstanding balance as on 31.3.2014 are indicated in Table 39 to Table 48. There are a total of about 34.91 crore accounts with ₹ 6,15,021.55 crore outstanding balance upto 2013-14 under Saving Schemes including Saving Certificates. During the financial year 2013-14, the remuneration for Saving Bank and Saving Certificate was ₹ 5,915.27 crore.

Insurance

The Postal Life Insurance Directorate manages/markets Postal Life Insurance (PLI) and Rural Postal Life Insurance (RPLI). The achievements of businesses under PLI/RPLI are given in Table 49 to Table 51. Claims settled and rates of bonus on PLI/RPLI are presented in Table 52 and Table 53 respectively.

The average sum assured per PLI Policy has registered an increasing trend during the period from 2009-10 to 2013-14, whereas, the average sum assured per RPLI Policy has also shown an increasing trend except for the year 2010-11 in which it decreased by 22.00% over previous year.

Sum assured under PLI of New Business has registered an increasing trend during the period from 2009-10 to 2013-14 except for the year 2011-12 in which it decreased by 1.71% over previous year. Number of Claims under PLI has shown an increasing trend during the period from 2009-10 to 2013-14 except for the year 2010-11 in which, it decreased by 13.32%, whereas, Number of Claims under RPLI, and Amount Paid both in PLI and RPLI registered increasing trends during the above period.

MGNREGS disbursement through the Post Offices

The performance of the Department of Posts under MGNREGS disbursements for the last five years is given in Tables 22 and 23. An amount of ₹ 11,403.38 crore was disbursed during 2013-14 by the Department of Posts through about 6.42 crore MGNREGS accounts opened upto 31.03.2014. Amount disbursed through the Post Offices increased by 16.19% in 2010-11, then decreased by 14.32% in 2011-12, again increased by 52.75% in 2012-13 and again decreased by 5.08% in 2013-14 over the previous year.

Postal Complaints and Loss & Fraud

Postal Complaints

The information regarding postal complaints is given in Table 78 to Table 80. A total of 8.36 lakh complaints were received during 2009-10, whereas, 9.07 lakh complaints have been received during 2013-14. The number of complaints received has decreased 3.20% in 2010-11, then increased by 10.90% in 2011-12, further marginally decreased by 0.28% in 2012-13 and further increased by 1.36% in 2013-14 over previous year. Mostly, the complaints are lodged for speed post, registered & insured letter and VPL/VPP, and during 2013-14, 75.05% complaints were registered against such categories of articles. Out of a total 9.71 lakh complaints (including pending complaints of 2012-13), 92.09% complaints were settled during 2013-14 and only 7.91% complaints are pending.

Loss & Fraud Cases

The details of loss & fraud cases for the last five years are placed in Table 81. During the year 2013-14, 1240 loss & fraud cases have been registered. Loss & fraud cases registered an increasing trend during the period from 2009-10 to 2013-14 except for the year 2010-11 in which it declined by 16.55% over previous period. About 74% loss & fraud cases have been registered for SB/CTD/RD/TD/MO/Cash Stamps.

Miscellaneous

Mail Motor Service

The details of Mail Motor Service for last five years are given in Table 82. The number of vehicles have been gradually increasing from 1273 in 2009-10 to 1298 in 2013-14. The annual kilometrage of mail motor service has also been gradually increasing from 293 lakh kms in 2009-10 to 349 lakh kms in 2013-14. The annual expenditure on Mail Motor Service witnessed an increasing trend during the period from 2009-10 to 2013-14 except for the year 2011-12, in which it dropped by 6.80% over previous year.

Philately

The details of philatelic information for the last five years are given in Table 83. As on 31.03.2014, there were 68 Philatelic Bureaux and 1032 Philatelic Counters throughout the country. A total of 113 Commemorative Stamps and 45 First Day Covers were released during 2013-14.

Medical Facility

The details of Departmental medical facilities as on 31.03.2014 are placed in Table 86 and list of 33 Postal Dispensaries spread out in major cities of the country is depicted at Appendix-IV. As on 31.03.2014, there were 37,978 card holders and about 90 thousand beneficiaries. The 'number of card holders' has registered a declining trend during the period from 2009-10 to 2013-14 except for the year 2010-11 in which it increased 1.94% over previous year.

However, there is a declining trend in number of beneficiaries during the period 2009-10 to 2013-14.

GENERAL INFORMATION

TABLE 1
INDIA AT A GLANCE

1	Total Area of the Country (in '000 Sq. Km.)*	3,287.47
2	Total Population of the Country in 2014 (in Lakh) **	12,732.79
3	Total Rural Population of the Country in 2014 (in Lakhs) **	8,619.77
4	Total Urban Population of the Country in 2014 (in Lakhs) **	4,113.02
5	Total Population of the Country in 2011 (in Lakh) ****	12,101.93
6	Total Rural Population of the Country in 2011 (in Lakhs) ****	8,330.88
7	Total Urban Population of the Country in 2011 (in Lakhs) ****	3,771.05
8	Percentage of Rural Population in 2011 ****	68.84
9	Total Population of Males in 2011 (in Lakh) ****	6,237.24
10	Total Population of Females in 2011 (in Lakh) ****	5,864.69
11	Number of Females per 1,000 Males in 2011 ****	940
12	Estimated Birth Rate of the country in 2012 (per thousand population) ***	21.60
13	Estimated Birth Rate in Rural Areas in 2012 (per thousand population) ***	23.10
14	Estimated Birth Rate in Urban Areas in 2012 (per thousand population) ***	17.40
15	Estimated Death Rate of the country in 2012 (per thousand population) ***	7.00
16	Estimated Death Rate in Rural Areas in 2012 (per thousand population) ***	7.60
17	Estimated Death Rate in Urban Areas in 2012 (per thousand population) ***	5.60
18	Number of Towns in 2011 ****	7,935
19	Number of Villages in 2011 ****	640,867
20	Total number of Districts in the Country in 2011 ****	640
21	Total number of Sub-Districts in the Country in 2011 ****	5,924
22	Average Annual Exponential Growth rate of population (2001-2011) ****	1.64
23	Number of persons per sq. km. in 2011 ****	382
24	Total Literacy Rate (Person) in 2011 ****	74.04
	Literacy Rate of Male in 2011 ****	82.14
	Literacy Rate of Female in 2011 ****	65.46

* As per Census of India 2001. The area exclude 78114 sq. km. under the illegal occupation of Pakistan, 5180 sq. km. illegally handed over by Pakistan to China and 37555 sq. km. under the illegal occupation of China in Ladakh district.

** Estimated Population.

*** As per National Health Profile 2013.

**** As per Census of India 2011.

TABLE 2
POSTAL NETWORK AT A GLANCE

(As on 31.03.2014)

1	Total number of Postal Circles	22
2	Total number of Postal Regions	47
3	Total number of Postal Divisions	446
4	Total number of Circle Stamp Depots	17
5	Total number of Postal Store Depots	46
6	Total number of RMS Divisions	69
7	Total number of Postal Training Centres	6
8	Total number of RMS Sorting Offices	421
9	Total number of RMS Record Offices	328
10	Total number of Post Offices in Country	154,882
11	Total number of Post Offices in Rural Areas	139,182
12	Total number of Post Offices in Urban Areas	15,700
13	Total number of General Post Offices	21
14	Total number of Head Post Offices	810
15	Total number of Sub Post Offices	24,684
16	Total number of Branch Post Offices	129,388
17	Total number of Delivery Post Offices	146,910
18	Total number of Night Post Offices	155
19	Total number of Mukhya Dak Ghars	516
20	Total number of Panchayat Sanchar Sewa Kendras	2,795
21	Total number of Franchise Outlets	1,795
22	Total number of Intra Circle Hubs	146
23	Total number of National Sorting Hubs	89
24	Total number of Automated Mail Processing Centres	3
25	Total number of Countries covered under International Speed Post (Merchandise & documents - both)	75
26	Total number of Countries covered under International Speed Post (documents only)	24
27	Average number of Population served by a Post Office in Country \$	8,221
28	Average number of Population served by a Post Office in Rural Area \$	6,193
29	Average number of Population served by a Post Office in Urban Area \$	26,198
30	Average Area served by a Post Office (in Sq. Km.)	21.22
31	Average distance to be travelled for Postal facilities (in Km.)	2.60

\$ As per estimated Population 2014.

TABLE 3

NET STATE DOMESTIC PRODUCT AND PER CAPITA STATE DOMESTIC PRODUCT AT CURRENT PRICES

Circle/State/ Union Territory	Net State Domestic Product (in ₹ crore)						Per Capita Net State Domestic Product (in ₹)					
	2004-05	2009-10	2010-11	2011-12	2012-13	2013-14	2004-05	2009-10	2010-11	2011-12	2012-13	2013-14
1. Andhra Pradesh Circle	201303	427560	524695	594117	678524	770225	25321	51114	62148	69742	78958	88876
2. Assam Circle	47181	85253	100627	112126	126149	146199	16782	28383	33087	36415	40475	46354
3. Bihar Circle	70167	148152	185745	222442	271439	315529	7914	15457	19111	22582	27202	31229
4. Chhattisgarh Circle	41387	84196	102912	123333	137756	154488	18559	34366	41165	48366	52983	58297
5. Delhi Circle	94717	205376	241234	282717	332521	387097	63877	125936	145129	166883	192587	219979
6. Gujarat Circle												
a. Gujarat	172265	371187	454853	518560	584367	na	32021	64097	77485	87175	96976	na
b. D & N Haveli	-	-	-	-	-	-	-	-	-	-	-	-
c. Daman & Diu	-	-	-	-	-	-	-	-	-	-	-	-
7. Haryana Circle	86222	203855	237163	273192	310990	350167	37972	82037	93852	106358	119158	132089
8. Himachal Pradesh Circle	21189	39141	46216	51885	58489	64995	33348	58402	68297	75185	83899	92300
9. Jammu & Kashmir Circle	23292	38718	46740	55174	62449	70874	21734	33650	40089	46734	52250	58593
10. Jharkhand Circle	53056	87112	108652	115975	129402	150333	18510	28223	34721	36554	40238	46131
11. Karnataka Circle	148729	300747	368338	406821	462395	516516	26882	51364	62251	68053	76578	84709
12. Kerala Circle												
a. Kerala	104776	206070	233177	272065	309332	na	31871	60226	67652	78387	88527	na
b. Lakshdweep	-	-	-	-	-	-	-	-	-	-	-	-
13. Madhya Pradesh Circle	99940	202225	232794	276789	333010	406055	15442	28651	32453	37979	44989	54030
14. Maharashtra Circle												
a. Maharashtra	370023	770794	950771	1064689	1196754	1333684	36077	69765	84858	93748	103991	114392
b. Goa	10999	25224	29387	38061	37035	na	76968	149164	168024	211570	200514	na
15. North-Eastern Circle												
a. Arunachal Pradesh	3188	6840	8347	9632	10941	12468	26721	51068	60935	68667	76218	84869
b. Manipur	4603	7372	8020	9746	10919	na	18640	27093	28931	34518	36937	na
c. Meghalaya	5846	11122	12852	15144	16070	18504	24086	43142	49261	50316	52090	58522
d. Mizoram	2400	4717	5772	6230	7556	na	24662	42715	50956	53624	63413	na
e. Nagaland	5421	9711	10850	12788	14441	16328	30441	50263	55582	63781	70274	77529
f. Tripura	8170	14162	16573	19690	22453	na	24394	39815	46050	54077	60963	na
16. Orissa Circle	67987	135837	164760	176822	210683	235166	17650	33029	39537	41876	49241	54241
17. Punjab Circle												
1. Punjab	86108	176187	202025	227387	251852	281128	33103	61805	69582	76895	84526	92638
2. Chandigarh	7610	15739	17886	20259	21998	25489	74173	117371	126651	136883	141926	156951
18. Rajasthan Circle	112636	233767	300907	361067	410834	459322	18565	35254	44644	52735	59097	65098
19. Tamil Nadu Circle												
a. Tamil Nadu Circle	193645	430013	527912	602851	671728	771762	30062	64338	78473	89050	98628	112664
b. Puducherry	5033	11085	11786	13034	14771	19754	48302	96860	101072	103149	114034	148784
20. Uttar Pradesh Circle	231029	463583	532218	609924	693539	789483	12950	23671	26698	30071	33616	37630
21. Uttarakhand Circle	22288	61138	72970	85602	93730	106512	24726	62757	73819	85372	92191	103349
22. West Bengal Circle												
a. West Bengal Circle	190029	362517	421231	480376	557092	635784	22649	41039	47245	53383	61352	69413
b. Sikkim	1511	5463	6636	8029	9432	11137	26690	90749	108972	130127	151395	176491
c. A & N Islands	1633	3742	3939	4500	5031	5672	40921	78936	80558	89642	97687	107418
All India	2651573	5449104	6488641	7511795	8372744	9299345	24143	46249	54021	61855	67839	74380

Source: Economic Survey 2014-15

Notes: 1. Owing to differences in methodology of compilation, data for different States / Union Territories are not strictly comparable.
2. N.A not released as on March 1, 2014.

TABLE 4

POVERTY LINE AND POPULATION BELOW POVERTY LINE IN 2011-12- CONTD

Circle/State/ Union Territory	Poverty Line \$ (Monthly Per Capita) (in ₹)		Population Below Poverty Line					
	Rural	Urban	Rural		Urban		Total	
			No. of Persons (in Lakh)	% age of Persons	No. of Persons (in Lakh)	% age of Persons	No. of Persons (in Lakh)	% age of Persons
1. Andhra Pradesh Circle	860	1009	61.80	10.96	16.98	5.81	78.78	9.20
2. Assam Circle	828	1008	92.06	33.89	9.21	20.49	101.27	31.98
3. Bihar Circle	778	923	320.40	34.06	37.75	31.23	358.15	33.74
4. Chhattisgarh Circle	738	849	88.90	44.61	15.22	24.75	104.11	39.93
5. Delhi Circle	1145	1134	0.50	12.92	16.46	9.84	16.96	9.91
6. Gujarat Circle	-	-	76.50	21.75	27.42	10.19	103.92	16.73
a. Gujarat	932	1152	75.35	21.54	26.88	10.14	102.23	16.63
b. D & N Haveli	-	-	1.15	62.59	0.28	15.38	1.43	39.31
c. Daman & Diu	-	-	0.00	0.00	0.26	12.62	0.26	9.86
7. Haryana Circle	1015	1169	19.42	11.64	9.41	10.28	28.83	11.16
8. Himachal Pradesh Circle	913	1064	5.29	8.48	0.30	4.33	5.59	8.06
9. Jammu & Kashmir Circle	891	988	10.73	11.54	2.53	7.20	13.27	10.35
10. Jharkhand Circle	748	974	104.09	40.84	20.24	24.83	124.33	36.96
11. Karnataka Circle	902	1089	92.80	24.53	36.96	15.25	129.76	20.91
12. Kerala Circle	-	-	15.48	9.14	8.48	4.96	23.97	7.04
a. Kerala	1018	987	15.48	9.14	8.46	4.97	23.95	7.05
b. Lakshadweep	-	-	0.00	0.00	0.02	3.44	0.02	2.77
13. Madhya Pradesh Circle	771	897	190.95	35.74	43.10	21.00	234.06	31.65
14. Maharashtra Circle	-	-	150.93	24.07	47.74	9.03	198.67	17.19
a. Maharashtra	967	1126	150.56	24.22	47.36	9.12	197.92	17.35
b. Goa	1090	1134	0.37	6.81	0.38	4.09	0.75	5.09
15. North East Circle	-	-	23.90	23.71	6.13	15.35	30.01	21.34
a. Arunachal Pradesh	930	1060	4.25	38.93	0.66	20.33	4.91	34.67
b. Manipur	1118	1170	7.45	38.80	2.78	32.59	10.22	36.89
c. Meghalaya	888	1154	3.04	12.53	0.57	9.26	3.61	11.87

TABLE 4**POVERTY LINE AND POPULATION BELOW POVERTY LINE IN 2011-12- CONCLD**

d. Mizoram	1066	1155	1.91	35.43	0.37	6.36	2.27	20.40
e. Nagaland	1270	1302	2.76	19.93	1.00	16.48	3.76	18.88
f. Tripura	798	920	4.49	16.53	0.75	7.42	5.24	14.05
16. Orissa Circle	695	861	126.14	35.69	12.39	17.29	138.53	32.59
17. Punjab Circle	-	-	13.35	7.65	12.16	10.41	25.53	8.76
a. Punjab	1054	1155	13.35	7.66	9.82	9.24	23.18	8.26
b. Chandigarh	738	849	0.004	1.64	2.34	22.31	2.35	21.81
18. Rajasthan Circle	905	1002	84.19	16.05	18.73	10.69	102.92	14.71
19. Tamil Nadu Circle	-	-	59.92	15.84	23.95	6.53	83.87	11.25
a. Tamil Nadu	880	937	59.23	15.83	23.40	6.54	82.63	11.28
b. Puducherry	1301	1309	0.69	17.06	0.55	6.30	1.24	9.69
20. Uttar Pradesh Circle	768	941	479.35	30.40	118.84	26.06	598.19	29.43
21. Uttarakhand Circle	880	1082	8.25	11.62	3.35	10.48	11.60	11.26
22. West Bengal Circle	-	-	141.63	22.34	43.89	14.60	185.53	19.82
a. West Bengal	783	981	141.14	22.52	43.83	14.66	184.98	19.98
b. Sikkim	930	1226	0.45	9.85	0.06	3.66	0.51	8.19
c. A & N Islands	-	-	0.04	1.57	0.00	0.00	0.04	1.00
All India	816	1000	2166.58	25.70	531.25	13.70	2697.83	21.92

Source: Planning Commission.

§ Poverty Line has been computed as per Tendulkar Method on Mixed Reference Period (MRP).

Notes: (1) The statewise poverty line and number and percentage of Population below povert line in this table are based on Tendulkar Methodology released by Press Note on Poverty Estimates, 2011-12 in July, 2014 by the Planning Commission. (2) Population as on 1st March, 2012 has been used for estimating number of persons below poverty line. (3) Poverty line of Tamilnadu has been used for A & N Islands. (4) Urban Poverty line of Punjab has been used for both rural and urban areas of Chandigarh. (5) Poverty line of Maharashtra has been used for Dadra & Nagar Haveli. (6) Poverty line of Goa has been used for Daman & Diu. (7) Poverty line of Kerala has been used for Lakshadweep.

Remark: The total population of a State or Union Territory was estimated by using the factors 'No. of population below poverty line' and 'percentage of population below poverty line' of that State or Union Territory, then percentage below poverty line of a Circle was calculated after aggregating the 'populations below poverty lines' and 'total populations' of the States and Union Territories falling under jurisdiction of the concerned Circle.

MAIL TRAFFIC

TABLE 5
MAIL TRAFFIC AT A GLANCE

(in Crore)

Item	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
A. Unregistered Mail *											
(1) Other than P & T Service	831.46	704.15	638.79	636.38	609.98	625.00	605.54	607.02	570.08	535.30	544.66
(2) P & T Service	10.71	10.46	10.42	9.60	9.15	9.27	9.11	8.74	7.79	6.33	6.13
Total Unregistered Mail (A)	842.17	714.61	649.21	645.98	619.13	634.27	614.65	615.76	577.87	541.63	550.79
B. Registered Mail \$											
(1) Other than P & T Service	19.24	19.01	18.44	19.47	17.96	17.79	17.47	15.30	15.85	15.81	18.01
(2) P & T Service	2.12	2.41	2.41	2.26	2.02	2.03	2.11	2.49	3.26	2.12	2.07
Total Registered Mail (B)	21.36	21.42	20.85	21.73	19.98	19.82	19.58	17.79	19.11	17.93	20.08
C. Premium Products Mail #											
(1) Speed Post	8.27	9.60	10.86	12.86	17.73	21.14	24.08	27.45	39.20	44.99	36.99
(2) Express Parcel Post	0.67	0.66	0.56	0.56	0.64	0.72	0.67	0.82	1.00	0.98	0.96
Total Premium Products Mail (C)	8.94	10.26	11.42	13.42	18.37	21.86	24.75	28.27	40.20	45.97	37.95
Total Mail Traffic (A+B+C)	872.47	746.29	681.48	681.13	657.48	675.95	658.98	661.82	637.18	605.53	608.82

Source: Postal Circles, BD & MD

* Unregistered mail traffic has been estimated on the basis of two half yearly enumeration of Postal Articles conducted in the month of August and February.

Mail traffic of other premium products are included in unregistered mail traffic as other premium products (excluding speed post and express parcel post) are already enumerated during the half yearly enumerations conducted for estimation of unregistered Postal Articles. Note: The total figures shown in Table 5 and Table 6 may differ due to rounding off.

TABLE 6**ARTICLE-WISE MAIL TRAFFIC
(Registered, Unregistered and Premium Products)**

(in Lakh)

Article	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
1. Postcard *	21980.00	18984.00	16401.00	15829.85	14943.00	15454.00	15641.28	14684.58	13456.31	11454.43	11367.00
2. Letters											
Speed Post	826.86	959.78	1085.93	1286.00	1772.59	2114.18	2408.33	2745.31	3919.50	4499.38	3698.61
Registered Letter	1650.76	1668.44	1629.35	1714.78	1553.67	1520.88	1511.17	1559.51	1687.39	1566.29	1750.15
Insured Letter	81.13	79.52	76.89	76.60	73.55	72.82	73.74	9.00	9.41	7.94	7.76
Value Payable Letter	38.98	34.76	26.82	27.77	29.03	28.93	32.36	29.68	28.27	35.32	48.12
Unregistered Letter #	51305.00	40930.00	35521.00	35663.59	33227.00	33661.00	31722.50	31643.78	29932.08	28883.99	29617.08
Total Letter Mail	53902.73	43672.50	38339.99	38768.74	36655.84	37397.81	35748.10	35987.28	35576.65	34992.92	35121.72
3. Registered Newspaper	4633.00	4661.00	4969.00	4866.11	4989.00	5100.00	4869.45	5076.10	5067.57	4783.15	4901.43
4. Parcel											
Express Parcel Post	67.27	65.81	55.74	56.00	63.94	71.86	66.62	81.76	100.04	98.46	96.18
Registered Parcel	220.09	233.63	236.03	227.68	226.69	229.27	232.14	100.93	101.95	92.33	97.51
Insured Parcel	30.74	27.38	24.95	26.51	25.75	25.85	25.58	9.82	10.25	9.29	9.27
Value Payable Parcel	30.69	27.09	25.03	26.66	22.63	21.92	21.78	14.11	19.76	23.02	22.35
Unregistered Parcel	835.00	803.00	719.00	720.49	778.00	749.00	826.77	834.17	748.97	712.41	723.63
Total Parcel Mail	1183.79	1156.91	1060.75	1057.34	1117.01	1097.90	1172.89	1040.79	980.97	935.51	948.94
5. Packet											
Registered Packet	52.78	39.07	37.91	41.94	40.60	59.23	41.71	34.47	35.95	38.59	47.24
Value Payable Packet	30.76	31.87	28.59	31.13	26.52	23.84	19.72	21.20	18.48	19.95	25.71
Unregistered Packet	5463.00	6083.00	7311.00	7518.32	7976.00	8463.00	8405.20	9337.52	8582.25	8329.44	8470.47
Total Packet Mail	5546.54	6153.94	7377.50	7591.39	8043.12	8546.07	8466.63	9393.19	8636.68	8387.98	8543.42
Grand Total (1 to 5)	87246.06	74628.35	68148.24	68113.43	65747.97	67595.78	65898.35	66181.94	63718.18	60553.99	60882.51

Source: Postal Circles, BD & MD

* Include acknowledgements.

Include letter cards and insufficiently paid letters.

Note: The total figures shown in Table 5 and Table 6 may differ due to rounding off.

TABLE 7**ARTICLE-WISE GROWTH RATE IN MAIL TRAFFIC
(Registered, Unregistered and Premium Products)**

(in Percentage)

Article	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
1. Postcard *	-13.63	-13.61	-3.48	-5.60	3.42	1.21	-6.12	-8.36	-14.88	-0.76
2. Letter										
Speed Post	16.08	13.14	18.42	37.84	19.27	13.91	13.99	42.77	14.81	-17.80
Registered Letter	1.07	-2.34	5.24	-9.40	-2.11	-0.64	3.20	8.20	-7.18	11.74
Insured Letter	-1.98	-3.31	-0.38	-3.98	-0.99	1.26	-87.79	4.56	-15.62	-2.27
Value Payable Letter	-10.83	-22.84	3.54	4.54	-0.34	11.86	-8.28	-4.75	24.94	36.24
Unregistered Letter #	-20.22	-13.22	0.40	-6.83	1.31	-5.76	-0.25	-5.41	-3.50	2.54
Total Letter Mail	-18.98	-12.21	1.12	-5.45	2.02	-4.41	0.67	-1.14	-1.64	0.37
3. Registered Newspaper	0.60	6.61	-2.07	2.53	2.22	-4.52	4.24	-0.17	-5.61	2.47
4. Parcel										
Express Parcel Post	-2.17	-15.30	0.47	14.18	12.39	-7.29	22.73	22.36	-2.04	-2.32
Registered Parcel	6.15	1.03	-3.54	-0.43	1.14	1.25	-56.52	1.01	-9.44	5.61
Insured Parcel	-10.93	-8.88	6.25	-2.87	0.39	-1.04	-61.61	4.38	-9.37	-0.22
Value Payable Parcel	-11.73	-7.60	6.51	-15.12	-3.14	-0.64	-35.22	40.04	16.50	-2.91
Unregistered Parcel	-3.83	-10.46	0.21	7.98	-3.73	10.38	0.90	-10.21	-4.88	1.57
Total Parcel Mail	-2.27	-8.31	-0.32	5.64	-1.71	6.83	-11.26	-5.75	-4.68	1.44
5. Packets										
Registered Packet	-25.98	-2.97	10.63	-3.20	45.89	-29.58	-17.36	4.29	7.34	22.42
Value Payable Packet	3.61	-10.29	8.88	-14.81	-10.11	-17.28	7.51	-12.83	7.95	28.87
Unregistered Packet	11.35	20.19	2.84	6.09	6.11	-0.68	11.09	-8.09	-2.95	1.69
Total Packet Mail	10.95	19.88	2.90	5.95	6.25	-0.93	10.94	-8.05	-2.88	1.85
Grand Total (1 to 5)	-14.46	-8.68	-0.05	-3.47	2.81	-2.51	0.43	-3.72	-4.97	0.54

Source: Postal Circles, BD & MD

* Include acknowledgements.

Include letter cards and insufficiently paid letters.

TABLE 8
ARTICLE-WISE UNREGISTERED POSTAL TRAFFIC

(in Crore)

Article	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
(A) Other than P & T Services									
Letter	218.23	215.25	201.96	197.25	203.78	-1.37	-6.17	-2.33	3.31
Postcard	78.86	77.68	61.40	56.41	54.19	-1.49	-20.96	-8.12	-3.94
Printed Postcard	26.85	26.24	26.99	22.87	22.88	-2.28	2.87	-15.27	0.04
Meghdoot Postcard	10.71	11.16	8.52	6.93	5.54	4.19	-23.62	-18.70	-20.06
Competition Postcard	2.19	1.79	1.85	1.54	1.42	-18.18	3.30	-16.81	-7.79
Letter Card	91.73	94.39	91.25	86.49	87.45	2.90	-3.32	-5.22	1.11
Registered Newspaper (Single+Bundle)	48.69	50.76	50.68	47.83	49.01	4.25	-0.17	-5.62	2.47
Unregistered Packet (Printed Book+ Periodical +Book Pattren & S. Pack.)	83.49	92.73	85.28	82.89	84.33	11.06	-8.03	-2.80	1.74
Unregistered Parcel	7.76	7.85	7.02	6.69	6.76	1.13	-10.50	-4.75	1.05
Acknowledgement	37.03	29.17	35.13	26.40	29.30	-21.21	20.40	-24.84	10.98
Total (A)	605.54	607.02	570.08	535.30	544.66	0.24	-6.09	-6.10	1.75
(B) P & T Service									
Letter	7.26	6.80	6.11	5.10	4.94	-6.37	-10.16	-16.49	-3.14
Postcard/Acknowledgement	0.78	0.80	0.67	0.40	0.35	2.69	-15.79	-40.70	-12.50
Packet	0.57	0.65	0.54	0.40	0.37	13.89	-16.50	-26.21	-7.50
Parcel	0.50	0.49	0.47	0.43	0.47	-1.20	-5.63	-7.76	9.30
Total (B)	9.11	8.74	7.79	6.33	6.13	-4.05	-10.89	-18.74	-3.16
Grand Total (A + B)	614.65	615.76	577.87	541.63	550.79	0.18	-6.15	-6.27	1.69

Note: Unregistered mail traffic has been estimated on the basis of two half yearly enumerations of Postal Articles conducted in the month of August and February.

Remark: The total figures shown in Table 8 and Table11 may differ due to rounding off.

TABLE 9
ARTICLE-WISE REGISTERED POSTAL TRAFFIC

(in Thousand)

Article	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
(A) Other than P & T Services									
i. Insured Letter	6580	706	703	589	543	89.27	-0.42	16.22	-7.81
ii. Insured Parcel	1846	885	896	830	814	52.06	1.24	-7.37	-1.93
iii. V. P. Letter	3236	2968	2827	3532	4812	-8.28	-4.75	24.94	36.24
iv. V. P. Parcel	2178	1411	1976	2302	2235	35.22	40.04	16.50	-2.91
v. Registered Letter	133479	132682	137758	136753	155827	-0.60	3.83	-0.73	13.95
vi. Registered Parcel	21731	8810	8920	8212	8557	59.46	1.25	-7.94	4.20
vii. Regd. Book Pattern & Sample Packet	994	1111	1044	1128	886	11.77	-6.03	8.05	-21.45
viii. Regd. Packet containing Printed Books	1272	1410	1471	1740	1670	10.85	4.33	18.29	-4.02
ix. Regd. Packets containing Periodical	1422	902	1073	982	2159	36.57	18.96	-8.48	119.86
x. V.P. Packet containing Book Pattern & Sample Packets	495	510	395	421	371	3.03	22.55	6.58	-11.88
xi. V.P. Packet containing Printed Books	735	809	818	1049	1729	10.07	1.11	28.24	64.82
xii. V.P. Packet containing Periodicals	742	801	635	525	471	7.95	20.72	17.32	-10.29
Total (A)	174710	153005	158516	158063	180074	12.42	3.60	-0.29	13.93
(B) P & T Service									
i. Insured Letter	794	194	238	205	233	75.57	22.68	13.87	13.66
ii. Insured Parcel	712	97	129	99	113	86.38	32.99	23.26	14.14
iii. Registered Letter	17638	23269	30981	19876	19188	31.93	33.14	35.84	-3.46
iv. Registered Parcel	1483	1283	1275	1021	1194	13.49	-0.62	19.92	16.94
v. Registered Book Pattern & Sample Packet	338	13	3	3	3	96.15	76.92	0.00	0.00
vi. Registered Packet containing Printed Books & Periodicals	145	11	4	6	6	92.41	63.64	50.00	0.00
Total (B)	21110	24867	32630	21210	20737	17.80	31.22	35.00	-2.23
Total Registered Mail (A + B)	195820	177872	191146	179273	200811	-9.17	7.46	-6.21	12.01

Source: Postal Circles

TABLE 10**TRAFFIC OF PREMIUM PRODUCT SERVICES**

(in Lakh)

Service	2009-10	2010-11	2011-12	2012-13	2013-14	%Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Speed Post	2408.33	2745.31	3919.50	4499.38	3698.61	13.99	42.77	14.79	-17.80
Express Parcel Post	66.62	81.76	100.04	98.46	96.18	22.73	22.36	-1.58	-2.32
Business Post	16222.73	16078.91	15230.97	16046.00	18692.33	-0.89	-5.27	5.35	16.49
Retail Post	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Bill Mail	5061.44	4226.15	4162.10	3806.37	4882.61	-16.50	-1.52	-8.55	28.27
e-Bill Post	125.73	137.70	131.84	144.27	547.16	9.52	-4.26	9.43	279.26
Direct Post	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
e Post	6.36	21.06	60.49	37.04	174.74	231.13	187.23	-38.77	371.76
Logistics Post	17.67	5.32	3.16	5.43	188.70	-69.89	-40.60	71.84	3375.14
Other	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
TOTAL	23908.88	23296.21	23608.10	24636.95	28280.33	-2.56	1.34	4.36	14.79

Source: BD & M Directorate

Note: The revenue figures of Business Product Services are available in Table 31.
n.a.: Not Available.

TABLE 11

CIRCLE-WISE UNREGISTERED TRAFFIC 2013-14

(in Thousand)

Circle	Other than P & T Service		P & T Service		Total		Grand Total
	Rural	Urban	Rural	Urban	Rural	Urban	
Andhra Pradesh	185150	308605	3687	4859	188837	313464	502301
Assam	22813	51244	1176	1630	23989	52874	76863
Bihar	35486	39038	764	458	36250	39496	75746
Chhatisgarh	16902	34170	257	588	17159	34758	51917
Delhi	5700	187374	3	100	5703	187474	193177
Gujarat	147422	352496	1077	1859	148499	354355	502854
Haryana	30848	65917	294	465	31142	66382	97524
Himachal Pradesh	26434	25809	218	231	26652	26040	52692
Jammu & Kashmir	7663	14297	420	519	8083	14816	22899
Jharkhand	11509	22605	73	241	11582	22846	34428
Karnataka	122740	290714	1168	2629	123908	293343	417251
Kerala	251490	189482	1289	1183	252779	190665	443444
Madhya Pradesh	55474	181651	551	1410	56025	183061	239086
Maharashtra	168131	820986	1532	2654	169663	823640	993303
North Eastern	22671	29468	511	841	23182	30309	53491
Orissa	31591	46468	960	1388	32551	47856	80407
Punjab	48086	119567	972	2006	49058	121573	170631
Rajasthan	91532	191650	1627	2208	93159	193858	287017
Tamil Nadu	214803	399983	2018	2831	216821	402814	619635
Uttar Pradesh	154034	208325	3661	5865	157695	214190	371885
Uttrakhand	11819	27678	258	466	12077	28144	40221
West Bengal	55848	120959	2000	2381	57848	123340	181188
Total	1718146	3728486	24516	36812	1742662	3765298	5507960

Note: Unregistered mail traffic has been estimated on the basis of two half yearly enumerations of Postal Articles conducted in the month of August and February.

TABLE 12
CIRCLE -WISE REGISTERED TRAFFIC 2013-14

(in Thousand)

Circle	Other than P & T Service	P & T Service	Total
Andhra Pradesh	12935	1158	14093
Assam	4886	432	5318
Bihar	3677	805	4482
Chhatisgarh	2332	133	2465
Delhi	9689	526	10215
Gujarat	7342	966	8308
Haryana	2868	242	3110
Himachal Pradesh	1894	189	2083
Jammu & Kashmir	595	90	685
Jharkhand	2819	593	3412
Karnataka	10268	1000	11268
Kerala	11931	594	12525
Madhya Pradesh	4049	697	4746
Maharashtra	31118	1060	32178
North Eastern	2371	147	2518
Orissa	4411	572	4983
Punjab	5867	360	6227
Rajasthan	9098	936	10034
Tamil Nadu	18586	2158	20744
Uttar Pradesh	16581	1846	18427
Uttarakhand	2647	273	2920
West Bengal	14110	5960	20070
Total	180074	20737	200811

Source: Postal Circles

TABLE 13
TRAFFIC OF SPEED POST AND EXPRESS PARCEL POST
DURING 2013-14

(in Thousand)

Circle	Speed Post	Express Parcel Post	Total
Andhra Pradesh	15791	847	16638
Assam	4120	8	4128
Bihar	15553	671	16224
Chhatisgarh	3412	3	3415
Delhi	47475	2610	50085
Gujarat	13300	138	13438
Haryana	7057	278	7335
Himachal Pradesh	1379	115	1494
Jammu & Kashmir	1329	64	1393
Jharkhand	3663	126	3789
Karnataka	44757	562	45319
Kerala	12576	147	12723
Madhya Pradesh	10220	198	10418
Maharashtra	74168	964	75132
North Eastern	973	5	978
Orissa	5618	140	5758
Punjab	8580	82	8662
Rajasthan	7175	195	7370
Tamil Nadu	24463	818	25281
Uttar Pradesh	34518	807	35325
Uttarakhand	7885	154	8039
West Bengal	25102	675	25777
APS	747	11	758
Total	369861	9618	379479

Source: BD & M Directorate

**TABLE 14
METRO STATISTICS IN 2013-14**

City	Population # (in lakhs)	Average number of Total Metro-Mail handled per day	Number of Letter Boxes			Number of Post Offices Segregating Metro Mail	Number of Delivery Post Offices
			Red	Green	Blue		
Delhi	163.15	1739836	2085	21	3	17	85
Mumbai	184.14	1675845	1674	0	0	0	89
Kolkata	141.13	662613	5480	153	15	1	1175
Chennai	86.96	1186871	2061	7	7	0	126
Bangalore	84.99	530246	1138	0	0	0	103
Hyderabad	77.49	198558	799	0	1	61	108

Source: D Section

As per Census of India, 2011

Red: General Mail

Green: Local Mail

Blue: Metro Mail

AVERAGE METRO MAIL PER DAY HANDLED IN METRO CITIES

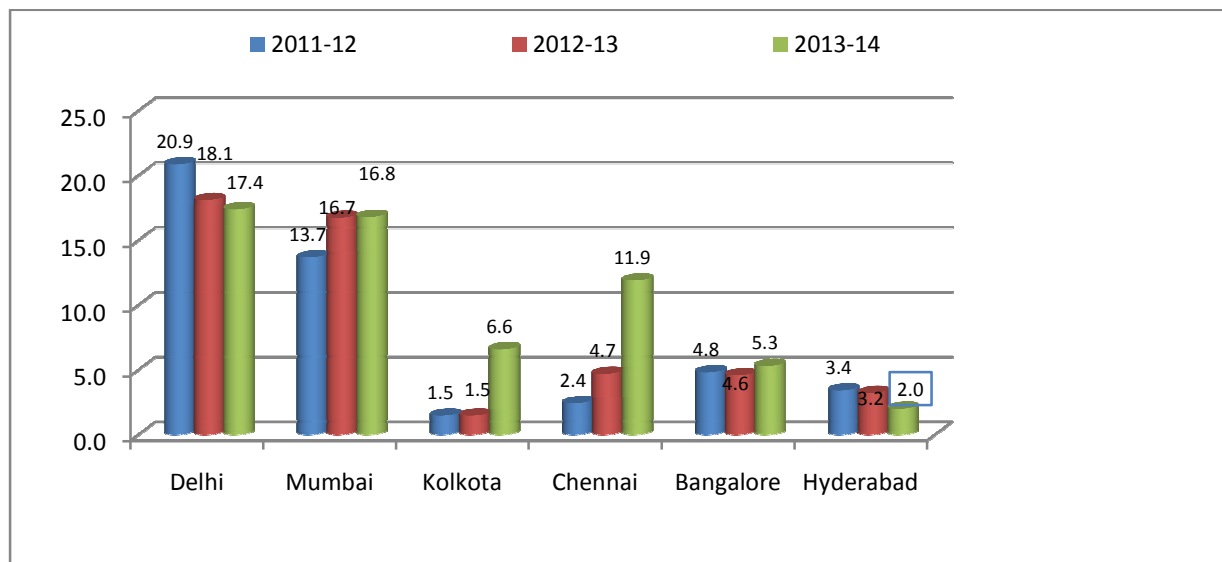


TABLE 15
POSTAL TRAFFIC FROM INDIA TO FOREIGN COUNTRIES
ALL COUNTRIES EXCLUDING NEPAL, BHUTAN & BANGLADESH

(in Thousand)

Article	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
A. Unregistered Airmail Articles									
Letter	44680	31908	40531	38217	39751	-28.59	27.02	-5.71	4.01
Post Card	2967	2742	2972	3069	3321	-7.58	8.37	3.26	8.21
Aerogramme	4302	3200	2931	2488	2529	-25.62	-8.40	-	1.65
All other Articles	19851	15499	19394	19083	19230	-21.92	25.13	-1.60	0.77
Total(A)	71800	53349	65828	62857	64831	-25.70	23.39	-4.51	3.14
B. Unregistered Surficemail Articles									
Letter	4222	4164	4958	4594	5058	-1.38	19.07	-7.34	10.10
Post Card	292	579	679	500	534	98.55	17.29	-	6.80
Aerogramme	NA	NA	NA	NA	NA	NA	NA	NA	NA
All other Articles	4709	9272	8076	7927	8154	96.89	12.90	-1.84	2.86
Total(B)	9223	14015	13713	13021	13746	51.96	-2.16	-5.05	5.57
C. Unregistered SAL - mail Articles									
Letter	247	96	80	10	256	-60.97	-	-	2460.00
Post Card	6	0	0	0	0	N.A	N.A	N.A	N.A
Aerogramme	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A
All other Articles including Bulk Bag	270	215	204	22	75	-20.32	-5.33	-	240.91
Total(C)	128	312	284	32	331	143.65	-8.94	88.73	934.38
Total(A+B+C)	81151	67676	79825	75910	78908	-16.60	17.95	-4.90	3.95
D. Registered Airmail Articles									
Letter	3571	3761	3724	3442	3386	5.32	-0.98	-7.57	-1.63
Post Card	199	183	181	153	125	-8.04	-1.09	15.47	-18.30
Aerogramme	521	507	452	395	303	-2.69	10.85	-	-23.29
All other Articles	688	565	595	546	439	-17.88	5.31	-8.24	-19.60
Total(D)	4979	5016	4952	4536	4253	0.74	-1.28	-8.40	-6.24
E. Registered Surficemail Articles									
Letter	391	312	285	419	423	-20.20	-8.65	47.02	0.95
Post Card	47	47	56	52	26	0.00	19.15	-7.14	-50.00
Aerogramme	NA	NA	NA	NA	NA	NA	NA	NA	NA
All other Articles	272	222	210	199	120	-18.38	-5.41	-5.24	-39.70
Total(E)	710	581	551	670	569	-18.17	-5.16	21.60	-15.07
Total(D +E)	5689	5597	5503	5206	4822	-1.62	-1.68	-5.40	-7.38

Source: Unregistered data - Estimated by enumeration; Registered data - Postal Circle

NA: Not Applicable.

TABLE 16

POSTAL TRAFFIC FROM INDIA TO NEPAL, BHUTAN & BANGLADESH

(in Thousand)

Articles	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
A. Unregistered Airmail Articles									
Letter	1234	752	1019	948	926	-39.02	35.45	-6.97	-2.32
Post Card	88	75	66	55	68	-14.84	-11.98	-16.67	23.64
Aerogramme	79	48	50	31	29	-38.54	3.61	-38.00	-6.45
All other Articles	580	417	522	555	556	-28.07	25.07	6.32	0.18
Total(A)	1980	1293	1657	1589	1579	-34.72	28.16	-4.10	-0.63
B. Unregistered Surficemail Articles									
Letter	2900	2415	1957	1067	1917	-16.73	-18.97	-45.48	79.66
Post Card	186	220	282	124	169	18.32	28.27	-56.03	36.29
Aerogramme	NA	NA	NA	NA	NA	NA	NA	NA	NA
All other Articles	717	719	634	938	1651	0.29	-11.82	47.95	76.01
Total(B)	3803	3354	2873	2129	3737	-11.81	-14.34	-25.90	75.53
C. Unregistered SAL - mail Articles									
Letter	364	0	0	0	0	NA	NA	NA	NA
Post Card	11	0	0	0	0	NA	NA	NA	NA
Aerogramme	NA	NA	NA	NA	NA	NA	NA	NA	NA
All other Articles	47	0	0	0	0	NA	NA	NA	NA
Total(C)	423	0	0	0	0	NA	NA	NA	NA
Total(A+B+C)	6206	4647	4530	3718	5316	-25.12	-2.51	-17.92	42.98
D. Registered Airmail Articles									
Letter	272	266	264	262	250	-2.21	-0.75	-0.76	-4.58
Post Card	55	50	52	42	31	-9.09	4.00	-19.23	-26.19
Aerogramme	97	88	82	74	60	-9.28	-6.82	-9.76	-18.92
All other Articles	185	193	197	198	208	4.32	2.07	0.51	5.05
Total(D)	609	597	595	576	549	-1.97	-0.34	-3.19	-4.69
E. Registered Surficemail Articles									
Letter	127	97	105	130	115	-23.62	8.25	23.81	-11.54
Post Card	27	23	28	30	13	-14.81	21.74	7.14	-56.67
Aerogramme	NA	NA	NA	NA	NA	NA	NA	NA	NA
All other Articles	77	70	80	86	77	-9.09	14.29	7.50	-10.47
Total(E)	231	190	213	246	205	-17.75	12.11	15.49	-16.67
Total(D+E)	840	787	808	822	754	-6.31	2.67	1.73	-8.27

Source: Unregistered data - Estimated by enumeration; Registered data - Postal Circle

NA: Not Applicable.

TABLE 17
POSTAL TRAFFIC FROM FOREIGN COUNTRIES TO INDIA

(in Thousand)

Articles	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
A. Unregistered Airmail Articles									
Letter	33804	31889	29554	24996	26847	-5.67	-7.32	-15.42	7.41
Post Card	869	711	576	2037	2054	-18.14	-19.00	253.65	0.83
Aerogramme	238	455	115	92	71	90.67	-74.71	-20.00	-22.83
All other Articles	9181	9149	9663	9374	10470	-0.35	5.61	-2.99	11.69
Total(A)	44092	42204	39908	36499	39442	-4.28	-5.44	-8.54	8.06
B. Unregistered Surficemail Articles									
Letter	3207	4400	5197	881	1029	37.22	18.10	-83.05	16.80
Post Card	76	108	341	110	38	42.08	215.68	-67.74	-65.45
Aerogramme	NA	NA	NA	NA	NA	NA	NA	NA	NA
All other Articles	2334	1842	377	552	2422	-21.06	-79.54	46.42	338.77
Total(B)	5617	6351	5915	1543	3489	13.07	-6.86	-73.91	126.12
C. Unregistered SAL - mail Articles									
Letter	3482	1372	2077	2176	2991	-60.60	51.40	4.77	37.45
Post Card	133	30	258	8	1	NA	759.40	-96.90	-87.50
Aerogramme	NA	NA	NA	NA	NA	NA	NA	NA	NA
All other Articles	3513	2152	1958	1019	1628	-38.74	-9.02	-47.96	59.76
Total(C)	7128	3554	4293	3203	4620	-50.14	20.79	-25.39	44.24
Total(A+B+C)	56837	52109	50116	41245	47551	-8.32	-3.82	-17.70	15.29
D. Registered Airmail Articles									
Letter	3694	3651	3668	3513	3500	-1.16	0.47	-4.23	-0.37
Post Card	254	217	164	164	120	-14.57	-24.42	0.00	-26.83
Aerogramme	580	486	454	435	393	-16.21	-6.58	-4.19	-9.66
All other Articles	774	716	730	722	547	-7.49	1.96	-1.10	-24.24
Total(D)	5302	5070	5016	4834	4560	-4.38	-1.07	-3.63	-5.67
E. Registered Surficemail Articles									
Letter	496	440	498	714	656	-11.29	13.18	43.37	-8.12
Post Card	78	69	70	65	40	-11.54	1.45	-7.14	-38.46
Aerogramme	NA	NA	NA	NA	NA	NA	NA	NA	NA
All other Articles	346	294	323	316	432	-15.03	9.86	-2.17	36.71
Total(E)	920	803	891	1095	1128	-12.72	10.96	22.90	3.01
Total(D+E)	6222	5873	5907	5929	5688	-5.61	0.58	0.37	-4.06

Source: Unregistered data - Estimated by enumeration; Registered data - Postal Circle

NA: Not Applicable.

TABLE 18
AIR MAIL - (DOMESTIC & FOREIGN) TRAFFIC

Item	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
1. Total weight of Air-Mail carried (in Lakh Kg.)									
(a) Domestic	168.84	255.16	295.26	279.28	324.25	51.13	15.72	-5.41	16.10
(b) Foreign									
(in ward)	12.93	10.04	11.35	10.66	12.32	-22.35	13.05	-6.08	15.57
(outward)	14.77	13.95	12.86	12.98	15.06	-5.55	-7.81	0.93	16.02
2. No. of Foreign Parcels (in Thousand)									
(a). Outward Parcels handled	274.3	285.62	330.78	306.28	330.28	4.13	15.81	-7.41	7.84
(b). Inward Parcels handled	195.78	213.4	233.85	254.79	275.49	9.00	9.58	8.95	8.12
(c). Transit Parcels handled	7.25	8.58	21.40	13.95	1.00	18.34	149.42	-34.81	-92.83
3. Amount paid for carrying mail (in ₹ Lakh)									
(a). Indian Airlines	5092.05	3874.88	0.00	6000.00	3200.00	-23.90	100.00	NA	0.00
(b). Air India	2096.75	3500.00	2800.00	3000.00	2574.99	66.93	-20.00	7.14	-14.17
(c). Foreign Airlines	2657.00	3442.00	2699.00	4168.00	4186.00	29.54	-21.59	54.43	0.43
(d). Private Airlines	1837.31	2766.15	4667.49	3674.45	5078.70	50.55	68.74	-21.28	38.22
Total Amount Paid	11683.11	13583.03	10166.49	16842.45	15039.69	16.26	-25.15	65.67	-10.70

Source: DAA Section and D Section

TABLE 19
INTERNATIONAL SPEED POST TRAFFIC
(OUTWARD) DURING 2013-14

(in Number)

Month	Mumbai	Kolkata	Chennai	Delhi	Total
April	90576	4208	42577	40684	178045
May	100213	4190	36849	48949	190201
June	105430	5494	17023	38201	166148
July	106805	5285	16462	43010	171562
August	108060	7025	22268	46180	183533
September	100804	5359	19697	44393	170253
October	111877	4394	20074	45248	181593
November	106304	4581	16753	41686	169324
December	109661	5028	15479	47824	177992
January	118845	5071	17720	59079	200715
February	44914	5446	14053	82645	147058
March	40122	7805	15351	104886	168164
TOTAL	1143611	63886	254306	642785	2104588

Source : DAA Section

Note: The list of countries covered under International Speed Post Service is at Appendix-III.

RURAL BUSINESS

TABLE 20
IMPLEMENTATION REPORT UNDER MGNREGA UPTO 2013-14

Circle	Number of households Issued Jobcards (Cumulative)	Number of households Provided Employment (Cumulative)	Total Employment Generated (Cumulative) (Persondays in Lakhs)	Employment Generated for SCs (Cumulative) (Persondays in Lakhs)	Employment Generated for STs (Cumulative) (Persondays in Lakhs)	Employment Generated for Women (Cumulative) (Persondays in Lakhs)	Average persondays per Household
Andhra Pradesh	15032097	6036822	2992.30	693.17	439.82	1755.40	50
Assam	4144863	1261934	298.53	19.24	48.18	73.88	24
Bihar	13185073	2059088	862.21	250.17	18.20	301.47	42
Chhattisgarh	4181074	2512546	1299.20	116.63	518.54	630.46	52
Delhi	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Gujarat	3698676	578674	230.30	17.55	94.52	101.24	40
Haryana	854306	324919	117.88	57.14	0.01	49.17	36
Himachal Pradesh	1175573	539159	282.47	80.33	20.80	176.59	52
Jammu & Kashmir	1162473	657629	338.20	19.13	51.15	78.29	51
Jharkhand	3976784	1138914	436.22	56.11	161.77	139.13	38
Karnataka	5731131	1450457	718.86	114.23	57.05	334.92	50
Kerala	2835449	1524477	866.17	142.32	24.96	808.62	57
Madhya Pradesh	10793412	2908534	1229.50	213.86	387.51	524.38	42
Maharashtra	7291915	1147683	518.28	49.54	97.97	226.78	45
North Eastern	2479509	2136116	1203.56	94.46	832.51	479.81	56
Orissa	6449452	1710268	711.82	116.42	290.51	238.94	42
Punjab	1074385	412306	134.73	103.63	0.05	71.05	33
Rajasthan	9927262	3615081	1838.56	364.75	480.99	1245.76	51
Tamil Nadu	9711771	6307039	3685.68	1090.82	47.41	3094.06	58
Uttar Pradesh	14997209	4994751	1753.61	588.40	17.80	388.73	35
Uttarakhand	1068937	397482	165.62	30.86	4.30	74.33	42
West Bengal	11870594	6210942	2347.82	760.42	235.88	838.48	38
All India	131641945	47924821	22031.52	4979.18	3829.93	11631.49	46

Source: Ministry of Rural Development

TABLE 21

FINANCIAL OUTCOMES UNDER MGNREGA DURING 2013-14

(in ₹ Lakh)

Circle	Total Funds Available	Expenditure on			
		Unskilled Wages	Material	Administration	Total
Andhra Pradesh	534479.31	340609.14	139054.29	58832.47	538495.90
Assam	77087.64	45454.17	20749.43	3841.57	70045.17
Bihar	232552.76	108427.22	86406.06	7865.68	202698.96
Chhattisgarh	219924.37	150602.10	43648.18	11058.93	205309.21
Delhi	NA	NA	NA	NA	NA
Gujarat	47318.28	29095.74	15904.53	4015.13	49015.40
Haryana	44078.51	24984.01	12129.29	1313.06	38426.36
Himachal Pradesh	59619.27	37968.86	16589.20	2582.27	57140.33
Jammu & Kashmir	80079.59	40079.48	33312.80	3606.64	76998.92
Jharkhand	98725.74	58038.79	27680.56	5560.44	91279.79
Karnataka	219293.81	145589.09	57251.11	6788.91	209629.11
Kerala	132208.88	120895.97	3755.05	6046.56	130697.58
Madhya Pradesh	245349.45	168019.30	76749.03	19475.16	264243.49
Maharashtra	154580.17	81615.83	37659.80	8962.14	128237.77
North Eastern	246154.89	158289.13	60074.92	11662.07	230026.12
Orissa	136499.87	92924.85	30215.30	5859.44	128999.59
Punjab	26269.69	17345.73	7703.79	1159.89	26209.41
Rajasthan	294618.26	180774.04	61149.46	20025.23	261948.73
Tamil Nadu	540466.65	365712.00	11683.83	18175.35	395571.18
Uttar Pradesh	395800.08	222995.09	102546.47	20554.21	346095.77
Uttarakhand	40614.45	23111.97	13594.92	1361.62	38068.51
West Bengal	396233.59	256696.00	110002.90	18011.21	384710.11
All India	4221955.26	2669228.51	967860.92	236757.98	3873847.41

Source: Ministry of Rural Development

TABLE 22**NUMBER OF ACCOUNTS MAINTAINED BY DEPARTMENT OF POSTS UNDER MGNREGS
(UPTO 31ST MARCH) *****(in Number)**

Circle	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Andhra Pradesh	11928342	13040596	13745940	14161206	19446820	9.32	5.41	3.02	37.32
Assam	1588612	1866448	1783228	1818424	1991237	17.49	-4.46	1.97	9.50
Bihar	4540010	5444970	6154129	6592144	6652763	19.93	13.02	7.12	0.92
Chhattisgarh	3009288	3479425	3896712	5050479	5370310	15.62	11.99	29.61	6.33
Delhi	NA	NA	NA	NA	NA	NA	NA	NA	NA
Gujarat	1826026	2049129	2172890	2287199	2421345	12.22	6.04	5.26	5.87
Haryana	39588	118347	67911	68990	69345	198.95	-42.62	1.59	0.51
Himachal Pradesh	63472	75293	98512	92963	100381	18.62	30.84	-5.63	7.98
Jammu & Kashmir	NA	NA	NA	NA	NA	NA	NA	NA	NA
Jharkhand	2736479	3317668	3492794	3605990	3685311	21.24	5.28	3.24	2.20
Karnataka	1307094	1588139	1870034	1796130	1844643	21.50	17.75	-3.95	2.70
Kerala	154324	189824	223822	247744	296437	23.00	17.91	10.69	19.65
Madhya Pradesh	1069787	1524744	1655320	1935955	2012434	42.53	8.56	16.95	3.95
Maharashtra	1289579	1578669	2650798	3128984	3438230	22.42	67.91	18.04	9.88
North Eastern	417747	524960	615294	647762	667670	25.66	17.21	5.28	3.07
Orissa	1149319	1631541	1858152	2107065	1928007	41.96	13.89	13.40	-8.50
Punjab	148882	192618	210658	226752	240730	29.38	9.37	7.64	6.16
Rajasthan	5733237	6178288	6644391	6649826	6721234	7.76	7.54	0.08	1.07
Tamil Nadu	NA	NA	NA	35758	36932	NA	NA	NA	0
Uttar Pradesh	293008	376268	471744	450354	447566	28.42	25.37	-4.53	-0.62
Uttarakhand	173225	221810	253702	276239	288145	28.05	14.38	8.88	4.31
West Bengal	5032024	5575937	5978248	6293350	6576217	10.81	7.22	5.27	4.49
All India	42500043	48974674	53844279	57473314	64235757	15.23	9.94	6.74	11.77

Source: Rural Business Directorate

- *1. Figures include both live and silent MGNREGS accounts.
2. These figures are provisional and subject to change.

TABLE 23

**AMOUNTS DISBURSED BY DEPARTMENT OF POSTS UNDER MGNREGS
(DURING THE YEAR)**

(in ₹ lakh)

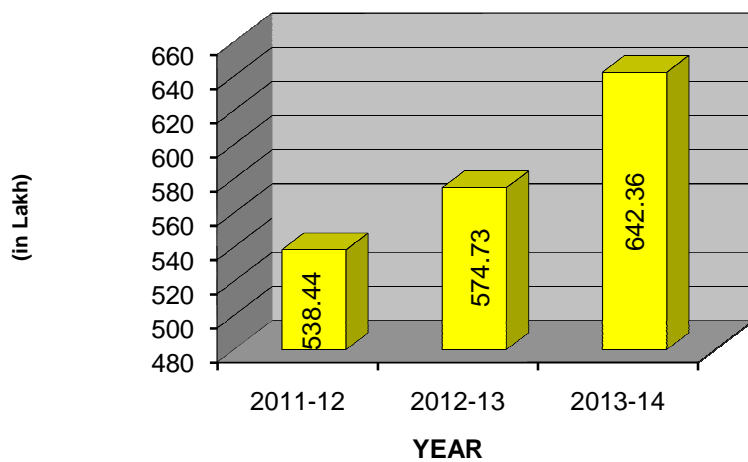
Circle	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Andhra Pradesh	263042.79	291730.24	123171.03	138179.34	129678.91	10.91	-57.78	12.18	-6.15
Assam	13958.86	18659.85	30953.91	20316.01	15159.32	33.68	65.89	-34.37	-25.38
Bihar	60716.98	85115.23	82106.24	410136.52	489862.66	40.18	-3.54	399.52	19.44
Chhattisgarh	38539.57	85442.30	82258.29	87231.24	90975.34	121.70	-3.73	6.05	4.29
Delhi	NA	NA	NA	NA	NA	NA	NA	NA	NA
Gujarat	31698.00	33191.64	40063.01	24193.06	43698.42	4.71	20.70	-39.61	80.62
Haryana	454.30	971.00	1231.15	1158.57	1083.83	113.74	26.79	-5.90	-6.45
Himachal Pradesh	1540.23	1822.93	3400.04	2154.43	1958.93	18.35	86.52	-36.64	-9.07
Jammu & Kashmir	NA	NA	NA	NA	NA	NA	NA	NA	NA
Jharkhand	28491.21	60946.26	59966.70	60172.26	49394.12	113.91	-1.61	0.34	-17.91
Karnataka	23684.64	18957.44	28815.03	16875.88	1810.97	-19.96	52.00	-41.43	-89.27
Kerala	2460.68	5049.48	8817.03	12728.13	12963.64	105.21	74.61	44.36	1.85
Madhya Pradesh	17111.98	32945.57	42601.30	34199.16	38246.11	92.53	29.31	-19.72	11.83
Maharashtra	10781.58	18397.37	54819.73	99439.20	39839.12	70.64	197.98	81.39	-59.94
North Eastern	16097.76	17481.48	19313.04	16715.54	13013.46	8.60	10.48	-13.45	-22.15
Orissa	19460.64	40614.24	32140.36	35731.07	20413.91	108.70	-20.86	11.17	-42.87
Punjab	1588.24	3012.55	1932.16	2053.42	1727.44	89.68	-35.86	6.28	-15.87
Rajasthan	196259.31	112737.15	82353.81	98263.73	74399.68	-42.56	-26.95	19.32	-24.29
Tamil Nadu	NA	NA	NA	0	0	NA	NA	NA	0
Uttar Pradesh	4191.23	7801.62	8629.11	3512.53	1979.32	86.14	10.61	-59.29	-43.65
Uttarakhand	1624.26	3066.90	4454.44	4220.10	4890.08	88.82	45.24	-5.26	15.88
West Bengal	58322.00	79975.10	79479.24	134131.97	109242.58	37.13	-0.62	68.76	-18.56
All India	790024.26	917918.35	786505.62	1201412.16	1140337.84	16.19	-14.32	52.75	-5.08

Source: Rural Business Directorate

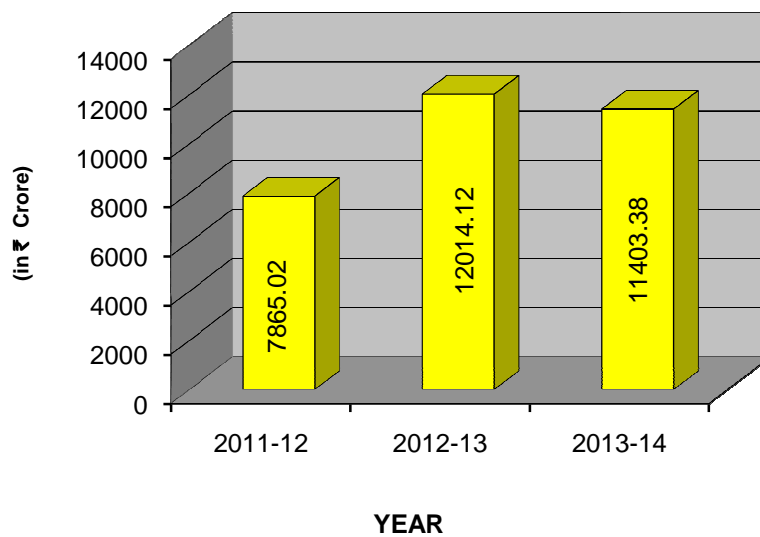
- *1. Figures include both live and silent MGNREGS accounts.
2. These figures are provisional and subject to change.

PERFORMANCE OF DEPARTMENT OF POSTS UNDER MGNREGS

NUMBER OF MGNREGS ACCOUNTS



AMOUNTS DISBURSED UNDER MGNREGS



FINANCIAL MANAGEMENT

TABLE 24
REVENUE AND EXPENDITURE

(in ₹ Crore)

Item	Amount					%age Decrease/increase			
	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011- 12 over 2010- 11	2012- 13 over 2011- 12	2013- 14 over 2012- 13
Revenue	6266.70	6962.33	7899.35	9366.50	10730.42	11.10	13.46	18.57	14.56
Expenditure(Net)	12908.00	13307.95	13705.27	14792.38	16203.52	3.10	2.99	7.93	9.54
Net Deficit	6641.30	6345.62	5805.92	5425.88	5473.10	-4.45	-8.51	-6.55	0.87
Revenue (%age Break-up)									
Sale of Stamps	9.86	8.82	8.39	6.92	5.80	-10.55	-4.88	-17.52	-16.18
Postage realised in Cash	33.47	33.25	28.83	29.38	29.91	-0.66	-13.29	1.91	1.80
Commission on M.Os. & IPOs.	5.42	5.75	6.21	5.49	5.65	6.09	8.00	-11.59	2.91
Others	51.25	52.18	56.57	58.21	58.64	1.81	8.41	2.90	0.74
TOTAL	100.00	100.00	100.00	100.00	100.00	0.00	0.00	0.00	0.00
Expenditure (%age Break-up)									
General Admn.	5.47	5.32	5.63	5.69	5.81	-2.74	5.83	1.07	2.11
Operation	61.88	64.37	62.07	64.59	63.21	4.02	-3.57	4.06	-2.14
Agency Services	3.17	2.90	3.03	2.99	2.91	-8.52	4.48	-1.32	-2.68
Others	29.48	27.41	29.27	26.73	28.07	-7.02	6.79	-8.68	5.01
TOTAL	100.00	100.00	100.00	100.00	100.00	0.00	0.00	0.00	0.00

Source : Budget Section

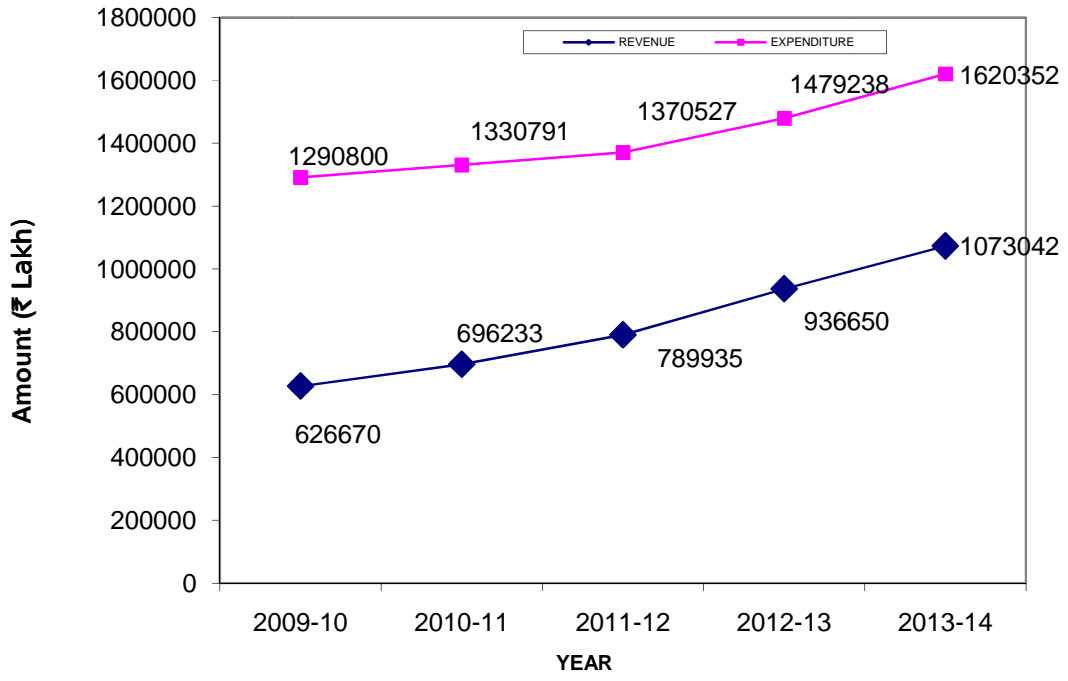
TABLE 25**FREIGHT CHARGES PAID FOR CONVEYANCE OF MAILS**

(in ₹ Crore)

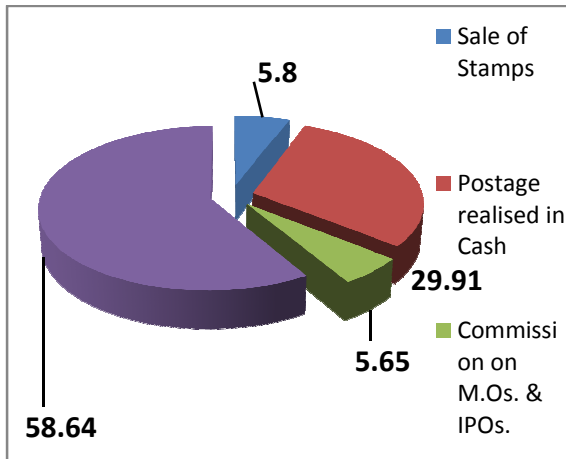
Item	Amount					%age Decrease/increase			
	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-11
Railway Charges	139.98	130.05	115.14	99.43	98.40	-7.09	-11.46	-13.64	-1.04
Airmail Charges	177.22	221.01	107.82	123.57	108.95	24.71	-51.21	14.61	-11.83
Departmental MMS	83.38	88.49	95.35	95.58	107.15	6.13	7.75	0.24	12.11
Others	164.86	163.97	180.56	183.02	210.71	-0.54	10.12	1.36	15.13

Source : Budget Section

REVENUE AND EXPENDITURE



PERCENTAGE BREAK-UP OF REVENUE DURING 2012-13



PERCENTAGE BREAK-UP OF EXPENDITURE DURING 2012-13

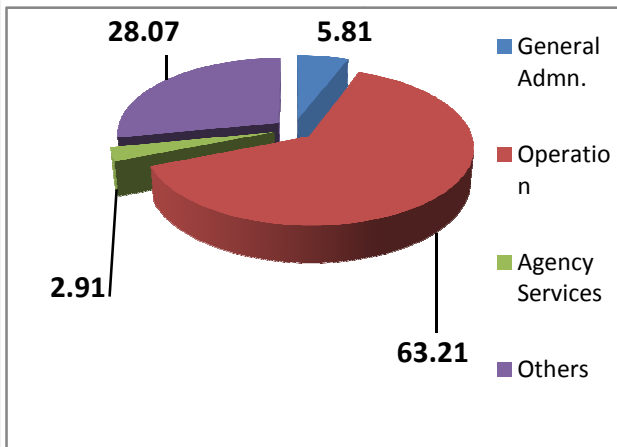


TABLE 26**REVIEW OF REVENUE RECEIPTS**

(in ₹ Crore)

Category	Amount					%age Decrease/increase			
	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Sale of Stamps	617.82	614.31	622.87	600.95	622.67	-0.57	1.39	-3.52	3.61
Postage realised in cash	2097.27	2313.1	2316.78	2800.22	3209.73	10.29	0.16	20.87	14.62
Net receipts from other postal Admns.	-90.21	-101.17	-143.2	-151.48	-146.28	-12.15	-41.54	-5.78	3.43
Receipts on account of Money Orders, Indian Postal Orders, etc.	3507.99	3963.3	4794.86	5546.47	6522.16	12.98	20.98	15.68	17.59
Net Other Receipts	133.83	172.79	308.04	570.34	522.14	29.11	78.27	85.15	-8.45
Total Gross Revenue	6266.70	6962.33	7899.35	9366.50	10730.42	11.10	13.46	18.57	14.56

Source: Book Section

TABLE 27

**FOREIGN EXCHANGE EARNED ON ACCOUNT OF TERMINAL
DUES FOR LETTER MAIL**

Calander Year (1 st January to 31 st December)	Foreign Exchange Receipt		Foreign Exchange payment		Net receipt (+) Net payment (-)	
	in SDR	in ₹ Lakh	in SDR	in ₹ Lakh	in SDR	in ₹ Lakh
2001	11641887	6894.27	9336651	5529.12	2305236	1365.15
2002	11253094	6734.83	9668060	5786.21	1585034	948.62
2003	9868714	6133.89	9937720	6176.78	-69006	-42.89
2004	9418375	6106.80	10109283	6554.78	-690908	-447.98
2005	8862005	5896.70	10629048	7072.48	-1767043	-1175.78
2006	10666143	7022.98	13719565	9033.47	-3053422	-2010.49
2007	9860193	6527.47	13608456	9008.83	-3748263	-2481.36
2008	9207070	5938.91	12284563	7924.00	-3077493	-1985.09
2009	7290614	4798.85	7938599	5225.37	-647985	-426.52
2010	5800000	3817.69	9200000	6055.64	-3400000	-2237.95
2011	6248803	4427.90	7530879	5336.38	-1282076	-908.48
2012	6056721	5753.88	7898733	7503.80	-1842012	-1749.92
2013	5474856	5090.52	8678946	8069.68	-3204090	-2979.16

Source: DAA Section

TABLE 28
REVIEW OF CIRCLE-WISE REVENUE RECEIPTS

(in ₹ Lakh)

Circle	Amount					%age increase/ decrease			
	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Andhra Pradesh	54290.74	61345.41	64482.92	79183.20	97947.64	12.99	5.11	22.80	23.70
Assam	7348.33	9037.76	11896.16	14408.35	19742.69	22.99	31.63	21.12	37.02
Bihar	23773.10	28846.15	35621.40	44761.66	51775.10	21.34	23.49	25.66	15.67
Chhattisgarh	6203.72	6589.71	8550.47	9690.69	12786.55	6.22	29.75	13.34	31.95
Delhi	26424.42	27905.80	33988.65	57047.91	42585.42	5.61	21.80	67.84	-25.35
Gujarat	33563.79	36887.84	42122.24	48114.05	53034.81	9.90	14.19	14.22	10.23
Haryana	12872.30	14545.99	16585.20	18904.09	21246.51	13.00	14.02	13.98	12.39
Himachal Pradesh	7648.45	8709.32	9393.29	10712.00	12077.82	13.87	7.85	14.04	12.75
Jammu & Kashmir	3428.44	3231.11	3990.92	5303.49	5589.53	-5.76	23.52	32.89	5.39
Jharkhand	8909.45	10051.27	12256.33	14702.38	18348.83	12.82	21.94	19.96	24.80
Karnataka	43098.19	49984.02	57141.34	67176.95	77951.23	15.98	14.32	17.56	16.04
Kerala	32871.94	36329.61	40535.64	46923.28	52420.63	10.52	11.58	15.76	11.72
Madhya Pradesh	25827.52	28556.27	35982.42	44872.07	51041.21	10.57	26.01	24.71	13.75
Maharashtra	100192.54	105847.28	113939.80	140178.80	155649.10	5.64	7.65	23.03	11.04
North - East	2957.88	3280.35	4630.99	4907.90	6061.18	10.90	41.17	5.98	23.50
Orissa	13144.62	15053.86	18074.42	21030.79	26693.45	14.52	20.07	16.36	26.93
Punjab	16406.38	17243.38	18763.51	21345.97	23477.72	5.10	8.82	13.76	9.99
Rajasthan	28868.54	32872.34	35166.80	39930.87	55197.29	13.87	6.98	13.55	38.23
Tamil Nadu	66782.91	75677.18	87902.39	97267.01	106352.83	13.32	16.15	10.65	9.34
Uttar Pradesh	54515.69	62023.72	72072.42	76515.13	94526.10	13.77	16.20	6.16	23.54
Uttarakhand	9085.46	9531.46	11432.71	11811.73	13807.44	4.91	19.95	3.32	16.90
West Bengal	45051.10	50018.49	53122.65	59335.72	72056.95	11.03	6.21	11.70	21.44
Base P.O	3404.52	2664.84	2282.07	2525.75	2671.58	-21.73	-14.36	10.68	5.77
Centrally Adjusted in Head Quarter*	0.04	0.00	0.00	0.00	0.00	NA	NA	NA	NA
All India	626670.07	696233.16	789934.74	936649.79	1073041.61	11.10	13.46	18.57	14.56

Source : Book Section

*The details of amount which could not be segregated circlewise was adjusted against in Headquarter Centrally.

CIRCLE-WISE REVENUE RECEIPTS

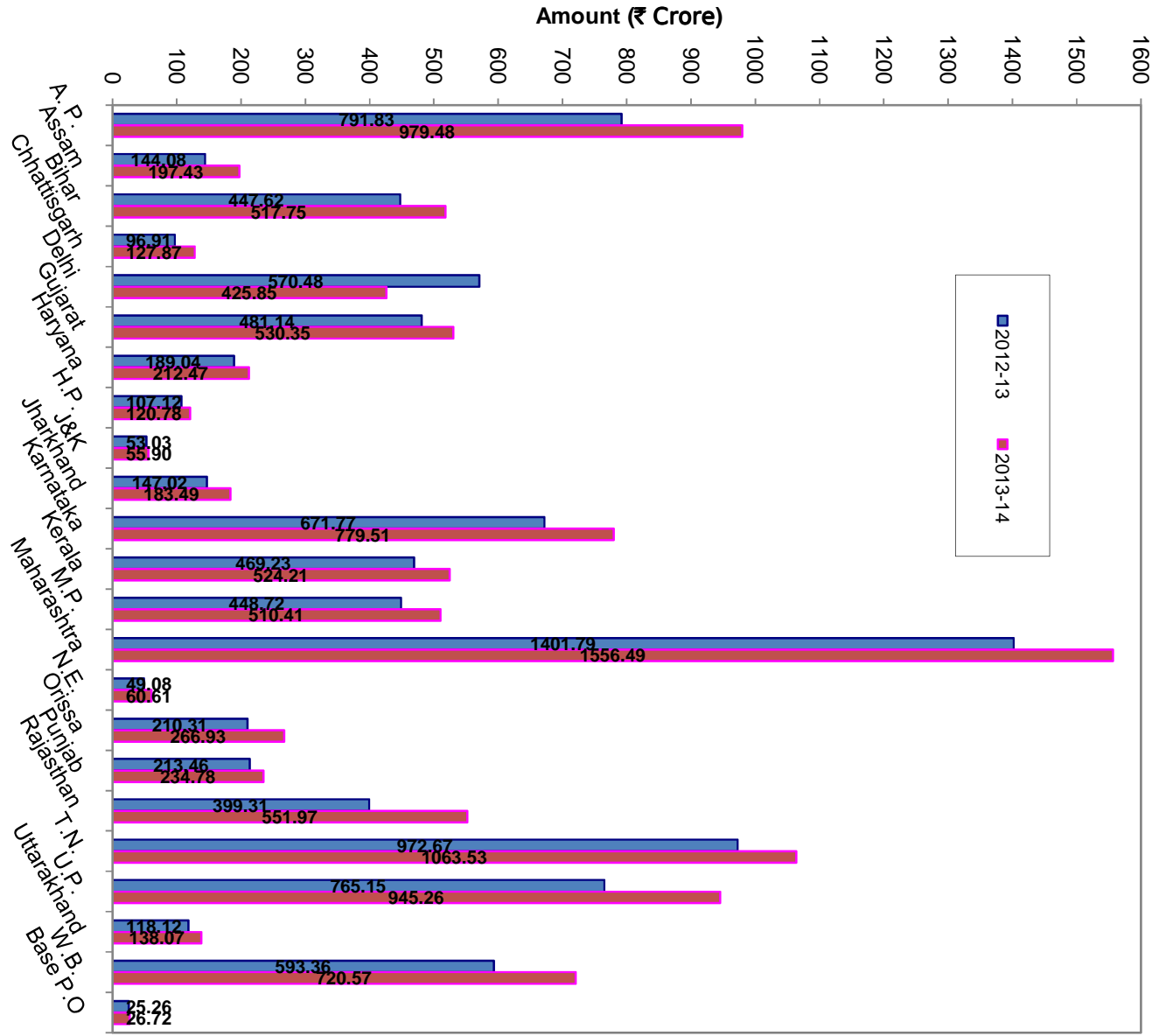


TABLE 29
REVIEW OF EXPENDITURE

ACTUAL EXPENDITURE UNDER THE IMPORTANT CATEGORIES AND PERCENTAGE INCREASE/DECREASE OVER PRECEDING YEAR

(in ₹ Crore)

Sl. No.	Category	Amount					%age increase/ decrease			
		2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
1	Pay & Allowances, Contingencies Interim Relief & Other Items	9233.76	9802.60	9637.55	10478.69	11274.50	6.16	-1.68	8.73	7.59
2	Accounts & Audit	298.11	278.95	289.66	311.68	320.75	-6.43	3.84	7.60	2.91
3	Pensionary Charges	3339.31	3177.40	3499.37	3968.06	4443.17	-4.85	10.13	13.39	11.97
4	Stamps, Postcards etc.	22.08	43.97	36.86	10.62	17.38	99.14	-16.17	-71.19	63.65
5	Stationery & Printing etc.	64.99	57.21	72.35	79.85	81.30	-11.97	26.46	10.37	1.82
6	Maintenance of Assets	71.49	82.44	129.25	130.65	134.39	15.32	56.78	1.08	2.86
7	Petty Works	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
8	Conveyance of Mails-Payment of Railways & Airmail Carriers	317.20	351.06	498.87	501.60	525.26	10.67	42.10	0.55	4.72
9	Total Expenditure	13346.94	13793.63	14163.91	15481.15	16796.75	3.35	2.68	9.30	8.50
10	Deduct Recoveries	438.94	485.72	458.64	688.77	593.19	10.66	-5.58	50.18	-13.88
11	Add Depreciation *	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
12	Total Net Expenditure	12908.00	13307.91	13705.27	14792.38	16203.56	3.10	2.99	7.93	9.54

Source : Book Section

* No depreciation is charged as account is maintained on cash based accounting.

TABLE 30**PERCENTAGE OF ITEMS OF EXPENDITURE TO REVENUE EARNED**

S. No.	Items of Expenditure	Percentage of Revenue				
		2009-10	2010-11	2011-12	2012-13	2013-14
1	Operative, Administrative, Staff Costs, etc.	147.3	140.8	122.0	111.9	105.1
2	Conveyance of Mails(Payment to Railways & Air Mail Carriers)	5.1	5.0	6.3	5.4	4.9
3	Stationery and Printing (including Stamps, Postcards, etc.)	1.4	1.5	1.4	1.0	0.9
4	Maintenance of assets	1.1	1.2	1.6	1.4	1.3
5	Petty Works	0.0	0.0	0.0	0.0	0.0
6	Pensionary Charges	53.3	45.6	44.3	42.3	41.4
7	Accounts & Audit Charges	4.8	4.0	3.7	3.3	3.0
8	Depreciation	0.0	0.0	0.0	0.0	0.0
9	Deduct - Credits to working expenses	7.0	7.0	5.8	7.4	5.5
10	Net Working Expenses	206.0	191.1	173.5	157.9	151.0
11	Surplus(+) / Deficit(-)	-106.0	-91.1	-73.5	-57.9	-51.0
Total		100.0	100.0	100.0	100.0	100.0

Source: Book Section

TABLE 31**PERCENTAGE BREAK-UP OF WORKING EXPENSES**

S. No.	Major Items of Working Expenses	Percentage to total Working Expenses				
		2009-10	2010-11	2011-12	2012-13	2013-14
1	Operative, Administrative, Staff Costs, etc.	71.5	73.7	70.3	70.8	69.6
2	Conveyance of Mails(Payment to Railways & Air Mail Carriers)	2.5	2.6	3.7	3.4	3.2
3	Stationery and Printing (including Stamps, Postcards, etc.)	0.7	0.8	0.8	0.6	0.6
4	Maintenance of assets	0.5	0.6	0.9	0.9	0.8
5	Pensionary Charges	25.9	23.9	25.5	26.8	27.4
6	Accounts & Audit Charges	2.3	2.1	2.1	2.1	2
7	Depreciation	0.0	0	0	0	0
8	Deduct - Credits to working expenses	-3.4	-3.7	-3.3	-4.6	-3.6
Total		100.0	100.0	100.0	100	100

Source: Book Section

PERCENTAGE BREAK-UP OF WORKING EXPENSES DURING 2013-2014

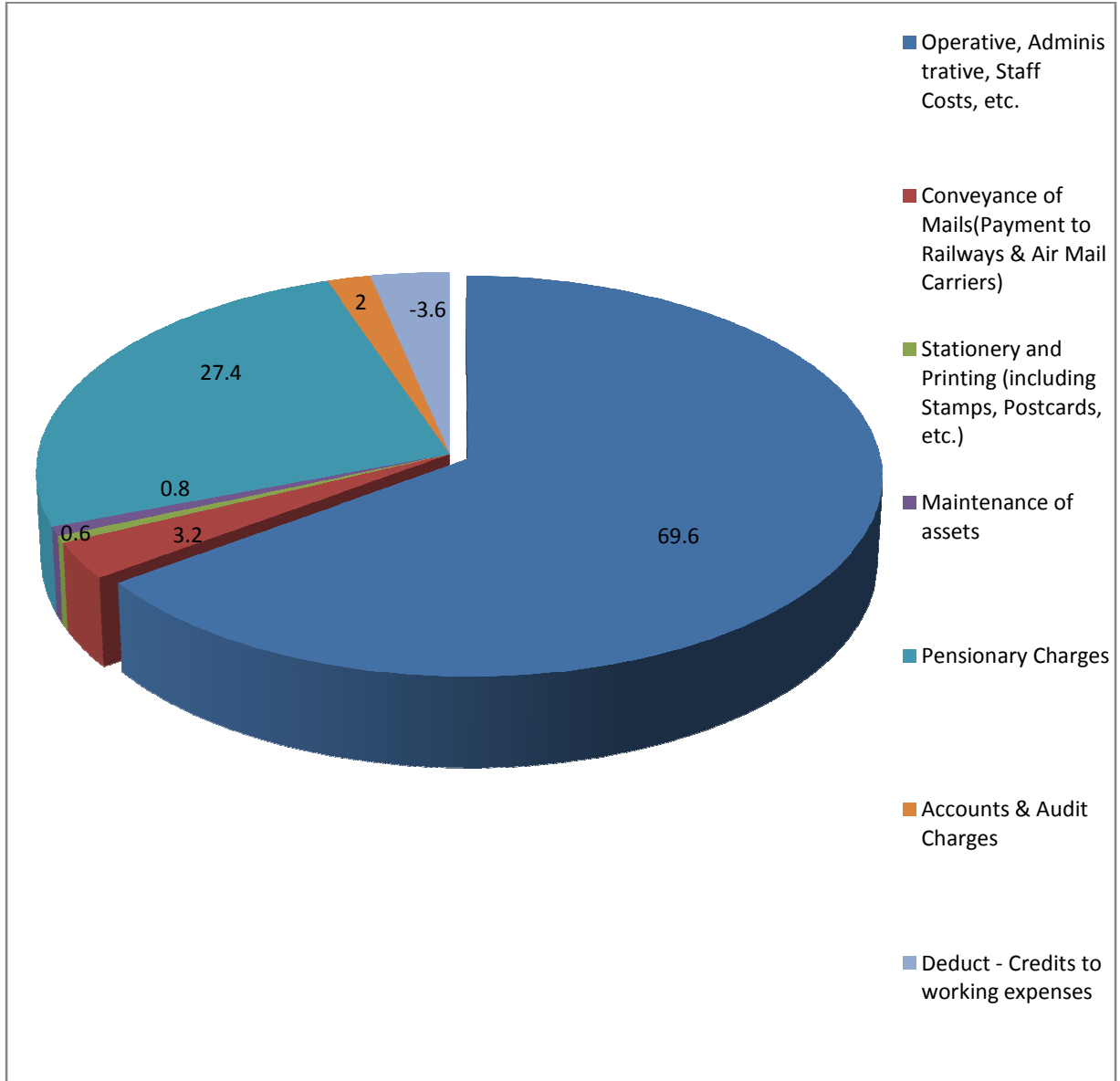


TABLE 32
REVIEW OF REVENUE RECEIPTS OF PREMIUM PRODUCTS SERVICES

(in ₹ Lakh)

Services	Amount					%Decrease/increase			
	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Spped Post	61396	74873	89973	126147	137221	21.95	20.17	40.21	8.78
Express Post	3394	5199	7209	7887	102952	53.18	38.66	9.40	1205.34
Business Post	72122	81854	77375	82389	7763	13.49	-5.47	6.48	-90.58
Retail Post	8363	8819	8121	7107	10299	5.45	-7.91	-12.49	44.91
Media Post	1089	652	1026	424	7022	-40.13	57.36	-58.67	1556.13
Bill Mail	11205	12060	10587	10493	419	7.63	-12.21	-0.89	-96.01
e-Bill Post	2031	1757	1414	3112	19	-13.49	-19.52	120.08	-99.39
Direct Post	169	244	242	262	3510	44.38	-0.82	8.26	1239.69
e Post	130	184	342	267	254	41.54	85.87	-21.93	-4.87
Logistics Post	1409	2003	1593	4946	347	42.16	-20.47	210.48	-92.98
Greetings	43	12	17	19	1525	-72.09	41.67	11.76	7926.32
Others	1152	750	1108	1675	1024	-34.90	47.73	51.17	-38.87
TOTAL	162503	188407	199007	244728	272355	15.94	5.63	22.97	11.29

Source: BD & M Directorate

Note: The traffic figures of Business Product Services are available in Table 10.
n.a.: Not Available.

India Post Overall Vs. Premium Products Revenue

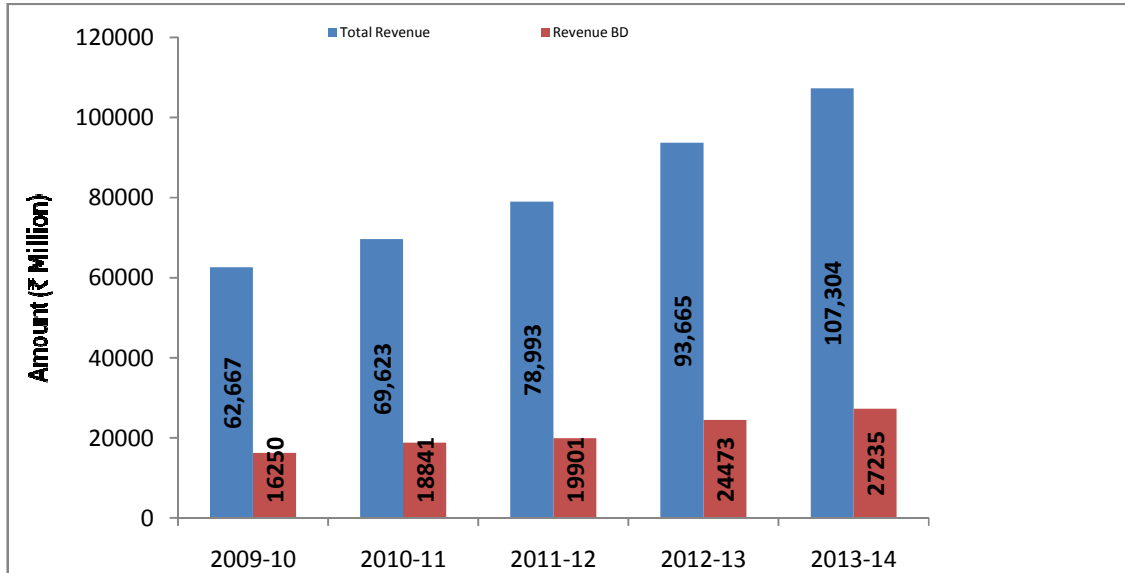


TABLE 33

**INLAND MONEY ORDERS INCLUDING TELEGRAPHIC MONEY ORDERS ISSUED
DURING 2013-14**

Circle	Number (in Lakh)	Value	Commission
		(in ₹ Crore)	
Andhra Pradesh	5.21	147.69	5.94
Assam	1.00	43.11	1.82
Bihar	2.77	80.87	2.50
Chhattisgarh	2.81	45.86	1.78
Delhi	4.81	85.97	4.09
Gujarat	25.02	343.21	16.65
Haryana	3.25	51.95	2.33
Himachal Pradesh	10.91	181.86	8.68
Jammu & Kashmir	1.84	26.06	1.28
Jharkhand	1.33	30.49	1.39
Karnataka	246.26	1804.35	89.62
Kerala	18.23	2127.99	106.65
Madhya Pradesh	5.05	73.22	3.27
Maharashtra	30.77	453.12	20.54
North Eastern	3.08	23.08	1.11
Orissa	3.61	67.11	2.76
Punjab	8.80	90.11	3.7
Rajasthan	303.12	2552.63	124.46
Tamil Nadu	394.35	3529.24	174.89
Uttar Pradesh	5.83	197.11	6.11
Uttarakhand	1.55	38.07	1.76
West Bengal	10.97	220.08	9.18
Base P.O.	0.87	27.61	1.43
Total	1091.44	12240.79	591.94

Source: Book Section.

TABLE 34

AVERAGE VALUE OF INLAND MONEY ORDERS

Item	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Number issued (in Lakh)	813.46	577.14	698.65	871.13	1091.44	-29.05	21.05	24.69	25.29
Value of I.M.O. Issued (in ₹ Crore)	7361.35	8369.32	10201.49	10484.06	12240.79	13.69	21.89	2.77	16.76
Commission on IMOs (in ₹ Crore)	309.20	388.05	481.90	503.76	591.94	25.50	24.19	4.54	17.50
Average Value of Money Orders (in ₹)	904.94	1450.14	1460.17	1203.50	1121.53	60.25	0.69	-17.58	-6.81

NUMBER OF INLAND MONEY ORDERS ISSUED

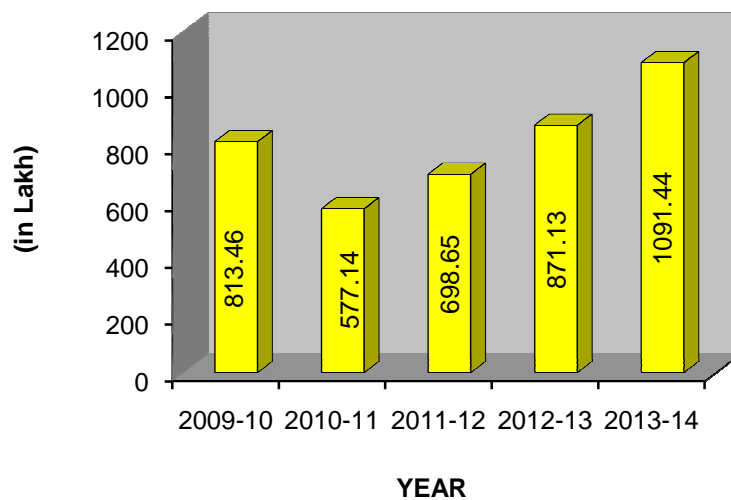


TABLE 35

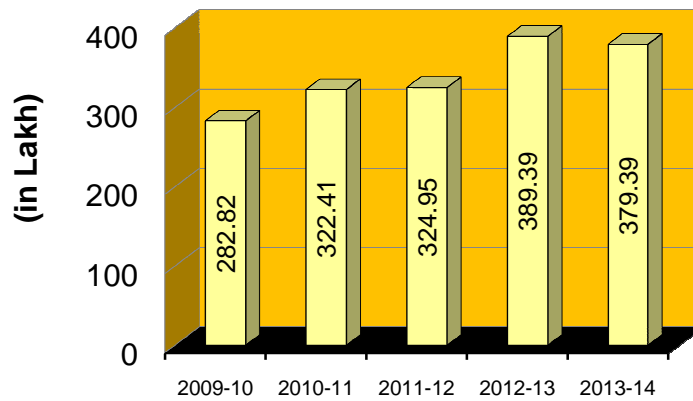
INDIAN POSTAL ORDERS SOLD DURING 2013-14

Circle	Numbers (in Thousand)	Value (in ₹ Thousand)	Commission (in ₹ Thousand)
Andhra Pradesh	897	51291	4909
Assam	633	17294	4488
Bihar	10145	211094	24327
Chhatisgarh	659	30691	2993
Delhi	1016	46052	4034
Gujarat	212	18715	1854
Haryana	1292	52246	4894
Himachal Pradesh	739	30578	3053
Jammu & Kashmir	109	5101	508
Jharkhand	1296	18400	4831
Karnataka	1370	49625	4820
Kerala	239	9999	1091
Madhya Pradesh	976	51017	4198
Maharashtra	1218	73053	7703
North - East	210	2936	294
Orissa	1317	45479	5312
Punjab	696	34835	2937
Rajasthan	4545	184549	16598
Tamil Nadu	463	18497	1887
Uttar Pradesh	6738	243523	23722
Uttarakhand	312	9652	940
West Bengal	2812	207610	20947
Base P.O.	44	1710	167
TOTAL	37938	1413947	146507

Source : Book - II Section

TABLE 36**AVERAGE VALUE OF INDIAN POSTAL ORDERS**

Item	2009-10	2010-11	2011-12	2012-13	2013-14	%age Decrease/ increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
No. of IPOs Sold (in Lakh)	282.82	322.41	324.95	389.39	379.39	14.00	0.79	19.83	-2.57
Value of IPOs Sold (in ₹ Lakh)	8192.16	11089.61	9074.06	10669.17	14139.47	35.37	-18.18	17.58	32.53
Commission on IPOs (in ₹ Lakh)	870.22	1108.28	933.69	1060.43	1465.07	27.36	-15.75	13.57	38.16
Average Value of IPOs (in ₹)	28.97	34.40	27.92	27.40	37.27	18.75	-18.81	-1.88	36.02

NUMBER OF INDIAN POSTAL ORDERS SOLD

Year

TABLE 37

FUNDS ALLOCATED AND UTILISED UNDER PLAN SCHEME IN THE NORTH-EASTERN REGION INCLUDING ASSAM AND SIKKIM DURING THE ANNUAL PLAN 2013-14

(in ₹ Crore)

Sl. No.	Plan Scheme/Activity	Allocation of Funds	Expenditure
1	Mail Operations	2.27	1.32
2	Financial Services	0.40	0.32
3	Postal Life Insurance	1.00	0.26
4	Rural Business & Access to Postal Network	2.42	2.01
5	Postal Operation	2.04	0.99
6	Premium Services	2.05	0.51
7	IT Induction & Modernization	29.00	20.26
8	Human Resource Management	2.00	1.44
9	Estates Management	1.42	0.60
10	Philately Operation	0.40	0.37
11	Miscellaneous	0.00	0.84
Total		43.00	28.92

Source : CP Division

TABLE 38**AVERAGE COST AND AVERAGE REVENUE IN VARIOUS POSTAL SERVICES****(in Paisa)**

Name of Service	2009-10		2010-11		2011-12		2012-13		2013-14	
	Cost	Revenue	Cost	Revenue	Cost	Revenue	Cost	Revenue	Cost	Revenue
Postcard	1077.15	50.00	749.43	50.00	734.68	50.00	717.90	50.00	753.37	50.00
Printed Postcard	1079.14	600.00	751.33	600.00	736.88	600.00	719.49	600.00	740.30	600.00
Competition Postcard	624.68	1000.00	753.01	1000.00	706.72	1000.00	718.81	1000.00	741.62	1000.00
Letter Card (Inland Letter)	1075.96	250.00	741.89	250.00	729.03	250.00	718.32	250.00	748.39	250.00
Letter	1188.26	1060.99	818.02	1032.72	790.24	968.37	796.18	939.39	826.19	924.94
Registered Newspaper - Single	1169.00	99.00	931.00	99.00	884.47	56.00	1059.25	59.00	913.45	41.00
Registered Newspaper - Bundle	1720.82	104.00	2025.57	104.00	1792.84	153.00	2079.19	163.00	1483.13	97.00
Book Post, Book Pattern & Sample Packets	1235.57	827.56	922.81	819.56	886.23	666.14	951.18	846.41	806.15	685.65
Book Post - Printed Books	1759.54	388.38	1363.90	416.89	1258.80	311.19	1244.92	290.14	1312.18	272.37
Book Post - Other Periodicals	1847.53	1658.20	1169.64	1546.38	1083.97	861.61	1351.80	1535.09	1263.57	1265.25
Acknowledgement	950.16	300.00	653.25	300.00	639.05	300.00	650.78	300.00	691.87	300.00
Parcel	7463.38	7574.35	4809.86	4101.51	4352.15	3581.87	4658.92	4069.43	5197.52	3645.90
Registration	5771.01	1700.00	4184.23	1700.00	4111.62	1700.00	4213.69	1700.00	4253.73	1700.00
Speed Post	7445.32	3228.61	5368.37	2755.65	5056.39	2295.51	5052.04	2803.27	5249.67	3710.04
Value Payable Post	4120.18	418.37	2767.54	418.26	2834.73	454.58	2666.20	456.64	2465.90	352.40
Insurance	8001.29	9821.96	12470.85	9277.09	13032.93	26856.47	14182.23	5524.10	13805.84	4823.31
Money Order	12328.83	4047.05	9349.75	4224.11	8667.14	6299.78	8917.55	5819.24	8638.19	5464.86
Indian Postal Order	5071.09	335.46	3892.86	391.77	3540.14	272.64	3611.05	338.07	3159.99	393.20

Source : T&C Section

FINANCIAL SERVICES

TABLE 39

POST OFFICES PERFORMING SAVINGS BANK/SAVING CERTIFICATE WORK AS ON 31.03.2014

(in Number)

Circle	Total Number of Post Offices	Post Offices performing Savings Bank and Savings Certificates Work																	Post Offices exclusive of Savings Bank and Savings Certificates Work				
		Departmental										Gramin Dak Sewak (GDS)											
		Rural Areas					Urban Areas					Total Departmental	Rural Areas			Urban Areas				Total Departmental & GDS	Departmental	GDS	Total
		Head PO	Sub-Office				Head PO	Sub-Office					Sub Office	Branch Office	Total	Sub Office	Branch Office	Total	Total GDS				
Singl e	Doub le		More than 2 hands	Total SO	Singl e	Doub le		More than 2 hands	Total SO														
Andhra Pradesh	16150	5	1055	239	81	1375	90	526	170	275	971	2441	0	13432	13432	0	274	274	13706	16147	1	2	3
Assam	4014	0	288	51	47	386	19	104	67	46	217	622	0	3156	3156	0	53	53	3209	3831	4	179	183
Bihar	9064	1	243	262	115	620	30	182	84	132	398	1049	0	7970	7970	0	45	45	8015	9064	0	0	0
Chhattisgarh	3144	0	70	25	3	98	10	113	58	65	236	344	0	2778	2778	0	20	20	2798	3142	1	1	2
Delhi	561	0	0	1	3	4	12	127	104	166	397	413	0	79	79	0	69	69	148	561	0	0	0
Gujarat	8981	0	203	230	208	641	33	227	154	246	627	1301	0	7185	7185	0	95	95	7280	8581	35	365	400
Haryana	2673	0	51	52	77	180	16	150	97	52	299	495	0	2149	2149	0	29	29	2178	2673	0	0	0
Himachal Pradesh	2780	3	165	128	57	350	15	35	18	44	97	465	0	2309	2309	0	6	6	2315	2780	0	0	0
Jammu & Kashmir	1699	0	58	25	8	91	9	75	39	37	151	251	0	1409	1409	0	19	19	1428	1679	14	6	20
Jharkhand	3099	0	125	71	22	218	13	84	58	65	207	438	0	2610	2610	0	30	30	2640	3078	17	4	21
Karnataka	9679	0	536	233	65	834	58	311	169	342	822	1714	0	7773	7773	0	192	192	7965	9679	0	0	0
Kerala	5067	6	299	432	250	981	45	144	147	183	474	1506	0	3219	3219	0	338	338	3557	5063	2	2	4
Madhya Pradesh	8318	0	255	68	4	327	43	310	180	201	691	1061	0	7149	7149	0	108	108	7257	8318	0	0	0
Maharashtra	12856	0	568	269	190	1027	61	311	200	598	1109	2197	0	10532	10532	0	101	101	10633	12830	17	9	26
North Eastern	2914	0	152	24	9	185	9	57	32	46	135	329	0	2493	2493	0	81	81	2574	2903	3	8	11
Orissa	8166	0	441	134	82	657	35	285	120	99	504	1196	1	6912	6913	0	56	56	6969	8165	0	1	1
Punjab	3853	0	165	142	22	329	22	84	137	188	409	760	0	3079	3079	0	14	14	3093	3853	0	0	0
Rajasthan	10330	1	503	179	33	715	47	281	129	175	585	1348	0	8952	8952	0	30	30	8982	10330	0	0	0
Tamil Nadu	12066	0	642	447	231	1320	94	631	218	499	1348	2762	0	8945	8945	0	357	357	9302	12064	0	2	2
Uttar Pradesh	17680	0	336	401	131	868	72	744	435	438	1617	2557	0	14879	14879	0	244	244	15123	17680	0	0	0
Uttarakhand	2722	0	91	66	37	194	13	81	32	64	177	384	0	1906	1906	0	13	13	1919	2303	6	413	419
West Bengal	9066	0	290	236	242	768	47	355	293	297	945	1760	0	7187	7187	0	119	119	7306	9066	0	0	0
Total	154882	16	6536	3715	1917	12168	793	5217	2941	4258	12416	25393	1	126103	126104	0	2293	2293	128397	153790	100	992	1092

Source: Planning Division for total number of POs, (2) Postal Circles

TABLE 40

AGENCY SERVICES - SAVINGS BANK INCLUDING CERTIFICATES

S. No.	Scheme	2009-10		2010-11		2011-12		2012-13		2013-14	
		No. of Accounts/Certificates	Outstanding Balances (in ₹ Crore)	No. of Accounts/Certificates	Outstanding Balances (in ₹ Crore)	No. of Accounts/Certificates	Outstanding Balances (in ₹ Crore)	No. of Accounts/Certificates	Outstanding Balances (in ₹ Crore)	No. of Accounts/Certificates	Outstanding Balances (in ₹ Crore)
1	Savings Bank	88564993	26457.10	96476627	30099.83	115825520	34068.43	125323400	37792.78	133501670	42959.01
2	Recurring Deposit	75309193	62819.48	84305060	61251.41	85921440	62662.48	93898145	67964.08	110599553	74150.81
3	Time Deposit	9336144	27571.25	9355825	28443.62	9424638	27389.37	11199051	33007.20	14246320	40712.2
4	NSS 87	384838	3903.81	330521	4261.11	306172	4088.55	288620	3993.35	274928	3898.98
5	NSS 92	107813	549.03	69642	450.04	67299	379.42	60016	298.89	56941	250.5
6	C.T.D.	345962	19.19	296244	14.82	314882	6.71	305411	0.24	269446	6.68
7	M.I.S.	25061189	201692.13	26936680	218672.67	24260438	205286.62	22886528	201785.53	22017179	202083.6
8	P.P.F.	2256033	26094.96	2278182	31581.99	2345861	35991.56	2374661	41120.22	2411817	46607.65
9	Fixed Deposit	6627	24.20	14010	20.80	21000	24.20	7899	24.20	516	24.2
10	Sr. Citizen	1182504	24988.81	1405048	30912.42	1217620	26762.99	1085831	24092.82	1067752	22491.36
11	MGNREGS*			38039181	0.00	43978080	0.00	51695593	0.00	62689394	0
12	MSY			4949635	4.06	3748128	4.05	2945668	3.26	2000651	3.1
13	Total (1 to 12)	202555296	374119.96	264456655	405712.77	287431078	396664.38	312070823	410082.57	349136167	433188.09
14	N.S.C. VIII		54776.53		54642.44		55069.37		64708.96		75075.89
15	K.V.P.		153936.46		158587.81		153963.68		128378.43		106757.57
16	Total (14+15)		208712.99		213230.25		209033.05		193087.39		181833.46
Grand Total (13+16)		202555296	582832.95	264456655	618943.02	287431078	605697.43	312070823	603169.96	349136167	615021.55

Source : Book Section

* Including both MGNREGS (with Balance) and MGNREGA (Zero Balance)
Note: Figures of this Table are provisional and subject to change.

TABLE 41
NUMBER OF ACCOUNTS UNDER POST OFFICE SAVINGS BANK BUSINESS
DURING 2013-14

(in Number)

Circle	Opening Balance	No. of Accounts Opened by		No. of Accounts Closed by		Closing Balance of Accounts
		Cash	Transfer	Cash	Transfer	
Andhra Pradesh	7460424	3144886	196299	3326363	57353	7417893
Assam	3380525	296710	307	43255	327	3633960
Bihar	10591949	1000714	934	309663	389	11283545
Chhatisgarh	2236508	473278	292	7589	330	2702159
Delhi	1149093	116623	1216	21933	1229	1243770
Gujarat	5059952	594750	33577	71403	4480	5612396
Haryana	2425727	142082	691	60243	486	2507771
Himachal Pradesh	1678741	137640	1107	24523	984	1791981
Jammu & Kashmir	972083	56009	244	30464	173	997699
Jharkhand	3208746	656558	419	134876	269	3730578
Karnataka	9023919	644095	176861	40614	511542	9292719
Kerala	5154671	751772	2590	98269	4757	5806007
Madhya Pradesh	9160524	1178858	1043	170698	3496	10166231
Maharashtra	7000723	476243	240625	135162	910579	6671850
North Eastern	1021054	193039	24776	29043	279	1209547
Orissa	5999435	516272	21332	19987	4783	6512269
Punjab	2375321	137122	775	185585	688	2326945
Rajasthan	8362378	1165774	107428	66492	231081	9338007
Tamil Nadu	12359645	89650	664414	873097	469	12240143
Uttar Pradesh	14210418	538794	3566	131739	1564	14619475
Uttarakhand	2940623	152636	1761	26889	1595	3066536
West Bengal	9277850	2076028	0	327824	0	11026054
Base P.O.	273091	41930	5551	8467	7970	304135
Total	125323400	14581463	1485808	6144178	1744823	133501670

Source : Book - II Section

TABLE 42

**OUTSTANDING BALANCE UNDER POST OFFICE SAVINGS BANK
BUSINESS DURING 2013-14**

(in ₹ Crore)

Circle	Opening Balance	Credits	Debits	Closing Balance
Andhra Pradesh	1576.20	7473.301	7287.92	1761.58
Assam	867.83	1823.99	1630.95	1060.87
Bihar	2062.36	5268.82	5022.77	2308.41
Chhatisgarh	590.45	2110.17	1994.17	706.45
Delhi	1444.3	2592.84	2401.21	1635.93
Gujarat	2201.31	6174.64	5931.61	2444.34
Haryana	1085.33	2244.72	2125.19	1204.86
Himachal Pradesh	914.19	2059.47	1925.92	1047.74
Jammu & Kashmir	331.87	968.05	921.47	378.45
Jharkhand	-178.08	2064.99	2102.99	-216.08
Karnataka	1830.09	4274.95	4008.82	2096.22
Kerala	829.91	3333.86	3241.9	921.87
Madhya Pradesh	2658.22	3872.91	3354.51	3176.62
Maharashtra	2696.58	6781.84	6524.18	2954.24
North Eastern	413.12	838.02	796.20	454.94
Orissa	1313.92	2628.89	2358.54	1584.27
Punjab	1956.03	4965.57	4777.02	2144.58
Rajasthan	1434.10	4499.701	4323.25	1610.55
Tamil Nadu	2403.31	5952.69	5746.09	2609.91
Uttar Pradesh	5748.27	10899.71	10198.12	6449.86
Uttarakhand	849.12	2199.95	2023.64	1025.43
West Bengal	4675.92	11795.801	10982.70	5489.02
Base P.O.	88.43	511.56	491.04	108.95
Total	37792.78	95336.44	90170.21	42959.01

Source : Book Section

TABLE 43**NUMBER AND AMOUNT ISSUED AND DISCHARGED UNDER
SAVING CERTIFICATES DURING 2013-14**

Circle	ISSUED		DISCHARGED	
	Number	Amount (in ₹ Crore)	Number	Amount (in ₹ Crore)
Andhra Pradesh	792136	512.01	1498477	1200.43
Assam	461634	421.07	3096168	431.15
Bihar	2084323	1536.61	2688564	1744.28
Chhatisgarh	189380	155.34	322863	273.4
Delhi	1635358	669.21	1318499	1039.00
Gujarat	2325218	1768.78	4033627	2965.74
Haryana	357666	345.97	660423	585.71
Himachal Pradesh	333342	226.53	372330	240.76
Jammu & Kashmir	461290	373.6	479128	354.87
Jharkhand	578457	601.14	802745	835.83
Karnataka	727952	503.99	1454559	995.49
Kerala	373955	160.46	614222	462.91
Madhya Pradesh	2971832	1185.21	1057117	784.72
Maharashtra	2816819	1736.76	4082959	3211.76
North Eastern	160385	132.64	190673	174.42
Orissa	1098962	752.71	963305	655.27
Punjab	1570179	905.1	2108773	1285.04
Rajasthan	435065	355.17	1034702	885.9
Tamil Nadu	541299	344.58	1387033	1147.14
Uttar Pradesh	6123396	4099.37	6345567	4111.47
Uttarakhand	559671	317.65	574894	376.52
West Bengal	5822336	3471.02	6143811	4440.68
Base P.O.	1381	1.32	13868	2.59
Total	32422036	20576.24	41244307	28205.08

Source : Book Section

TABLE 44

NUMBER OF ACCOUNTS OF SAVINGS SCHEMES AS ON 31.03.2014

(in Number)

Circle	S.B.	R.D.	T.D.	F.D.	C.T.D.	P.P.F.	M.I.S.	N.S.S. 87	N.S.S. 92	Sr. Citizen	MSY	MENREGS*	Total
Andhra Pradesh	7417893	11409044	409032	0	25671	93277	1223751	11503	3086	47959	5513	23960628	44607357
Assam	3633960	1610556	165404	0	1084	40944	378180	2252	335	4284	0	1346345	7183344
Bihar	11283545	3164098	1351151	0	688	48189	1114883	2299	202	26382	30	6651595	23643062
Chhatisgarh	2702159	741621	62343	0	1303	33373	135326	1729	94	6358	0	5315702	9000008
Delhi	1243770	625635	134308	2	10069	220667	601163	27081	1101	85521	2094	0	2951411
Gujarat	5612396	5025155	1494807	0	14952	229499	2241381	33117	273	113865	51395	2240318	17057158
Haryana	2507771	2006232	1269315	0	83879	96371	478670	11280	363	25916	129679	66921	6676397
Himachal Pradesh	1791981	2086017	424506	22	4615	21979	201662	1627	79	5289	32	97381	4635190
Jammu & Kashmir	997699	294968	242546	0	5676	7371	100472	1547	61	2786	21262	4031	1678419
Jharkhand	3730578	1184893	297833	0	1877	39027	415183	3788	0	16535	0	3667545	9357259
Karnataka	9292719	6215409	288228	4	8377	100105	668980	16315	1729	58834	0	638384	17289084
Kerala	5806007	5551154	213817	298	5735	18215	481252	5742	2094	22833	3	265573	12372723
Madhya Pradesh	10166231	10166213	634704	59	10533	54394	667176	7612	346	26275	1108431	1880985	24722959
Maharashtra	6671850	21632124	1534911	0	20705	466169	2191683	77457	2337	138417	53230	3203338	35992221
North-East	1209547	659460	45120	4	1447	5733	61053	913	121	2181	19530	659141	2664250
Orissa	6512269	3115139	332157	0	14370	18569	477080	5020	341	13738	23455	1755076	12267214
Punjab	2326945	1503603	757162	127	13656	178817	827854	15289	725	50325	31768	240871	5947142
Rajasthan	9338007	4829050	438818	0	4645	215383	880258	8176	841	33723	160560	3565219	19474680
Tamilnadu	12240143	9865707	568882	0	7270	139708	878804	17934	5687	81699	17668	0	23823502
Uttar Pradesh	14619475	12706506	1582101	0	23916	178346	1976100	19658	532	113546	369098	371979	31961257
Uttarakhand	3066536	1476941	272559	0	8887	30332	176032	2890	193	11215	6903	183617	5236105
West Bengal	11026054	4322709	1723854	0	0	160635	5809798	1325	36373	179596	0	6574745	29835089
Base P.O.	304135	407319	2762	0	91	14714	30438	374	28	475	0	0	760336
Total	133501670	110599553	14246320	516	269446	2411817	22017179	274928	56941	1067752	2000651	62689394	349136167

Source: Book Section

- * 1. Including of both MGNEGS (with Balance) and MGNREGA (Zero Balance)
2. These figures are provisional and subject to change.

TABLE 45

OUTSTANDING BALANCE OF SAVINGS SCHEMES (CIRCLE-WISE) AS AT 31.03.2014

(in ₹ Crore)

Circle	S.B.	R.D.	T.D.	F.D.	C.T.D.	P.P.F.	M.I.S.	N.S.S. 87	N.S.S. 92	Sr. Citizen	Total
Andhra Pradesh	1761.58	4436.34	1800.73	0.44	0.28	1420.01	11574.92	107.50	-4.47	1419.79	22517.12
Assam	1060.87	1288.92	-67.89	0.00	0.42	570.96	2732.18	13.70	-6.11	115.08	5708.13
Bihar	2308.41	2724.59	4671.15	-0.06	1.21	673.14	7141.64	948.98	223.63	144.83	18837.52
Chhatisgarh	706.45	1622.97	454.60	-0.07	-3.50	547.90	1903.82	48.95	-9.36	251.01	5522.77
Delhi	1635.93	2709.88	1021.25	-1.25	-1.40	7524.98	8308.74	187.89	55.23	3105.75	24547.00
Gujarat	2444.34	2947.06	3237.95	-0.12	4.25	5937.31	18276.82	387.74	174.99	2382.57	35442.93
Haryana	1204.86	3119.59	1254.00	0.00	-5.53	1783.13	3707.67	75.25	0.38	722.37	11861.72
Himachal Pradesh	1047.75	2496.75	858.59	0.00	0.50	505.28	2175.80	11.27	0.42	173.74	7270.10
Jammu & Kashmir	378.45	478.26	910.27	0.00	3.28	129.98	802.65	-5.89	10.89	146.35	2854.24
Jharkhand	-216.08	611.31	1187.12	0.00	1.77	65.85	5163.94	-2.02	-15.37	464.35	7260.87
Karnataka	2096.23	3991.45	581.01	0.00	2.32	2115.08	6898.77	65.78	135.17	1759.69	17645.50
Kerala	921.87	6237.08	214.29	0.01	-0.13	441.40	2693.05	47.10	0.55	367.48	10922.70
Madhya Pradesh	3176.61	3696.29	569.64	0.83	-1.16	991.33	4319.18	45.67	-15.12	474.29	13257.56
Maharashtra	2954.24	5868.14	2424.81	0.01	0.93	6392.57	29465.12	1376.37	-15.23	2181.87	50648.83
North-East	454.94	814.44	327.71	0.00	0.10	94.68	1084.27	7.83	-0.28	67.15	2850.84
Orissa	1584.27	1831.20	819.72	0.09	-1.43	295.46	3309.84	26.09	-12.51	201.20	8053.93
Punjab	2144.58	3606.97	3366.96	0.00	-0.26	4262.45	6956.04	105.61	90.27	1281.51	21814.13
Rajasthan	1610.55	5057.74	1807.15	0.01	1.18	3261.74	6310.61	67.48	-16.35	577.90	18678.01
Tamilnadu	2609.91	5337.08	1672.32	-0.01	0.00	2885.83	11017.38	280.90	29.43	1804.88	25637.72
Uttar Pradesh	6449.86	9390.49	5617.50	-1.87	-1.96	3441.29	17333.82	108.85	65.90	1134.24	43538.12
Uttarakhand	1025.43	1804.11	808.49	0.00	-0.01	467.23	2394.89	-8.40	-9.83	280.74	6762.65
West Bengal	5489.01	3790.62	6958.66	26.19	5.78	2730.30	48251.60	-4.23	-83.89	3412.95	70576.99
Base P.O.	108.95	289.53	216.17	0.00	0.04	69.75	260.85	6.56	2.14	21.62	975.61
Total	42959.01	74150.81	40712.20	24.20	6.68	46607.65	202083.60	3898.98	250.50	22491.36	433184.99

Source : Book Section

TABLE 46
REMUNERATION FOR SAVING BANK/SAVINGS CERTIFICATE
WORK FOR 2013-14

(in ₹ Lakh)

Circle	Remuneration on Savings Bank including PPF	Remuneration on Savings Certificates including IVP	Total Remuneration
Andhra Pradesh	62686	1373	64059
Assam	12808	2133	14941
Bihar	37592	2861	40453
Chhattisgarh	6517	307	6824
Delhi	5222	1769	6991
Gujarat	28536	3810	32346
Haryana	11756	610	12366
Himachal Pradesh	8014	423	8437
Jammu & Kashmir	2999	564	3563
Jharkhand	12947	828	13775
Karnataka	29781	1307	31088
Kerala	21381	592	21973
Madhya Pradesh	38191	2415	40606
Maharashtra	58769	4136	62905
North-East	3551	211	3762
Orissa	18448	1236	19684
Punjab	10762	2205	12967
Rajasthan	27948	881	28829
Tamilnadu	42410	1152	43562
Uttar Pradesh	55565	7474	63039
Uttarakhand	9010	680	9690
West Bengal	41124	7173	48297
Base	1361	9	1370
Total	547378	44149	591527

Source: Book Section

TABLE 47

REMUNERATION (COMMISSION) ON ACCOUNT OF SAVINGS BANKS

Year	No. of live Accounts (in Lakh)	Rate of Remuneration (in ₹)	Total Remuneration (in ₹ Crore)	Total Receipt (Gross Collection) (in ₹ Crore)	Total Payments (in ₹ Crore)	Total amount handled (in ₹ Crore)	Total Net Collection (in ₹ Crore)	As Percentage of Gross Collection	As Percentage of Net Collection	As Percentage of Total Amount Handled
	(A1)	(A2)	(A3) = [(A1) × (A2)]/100	(A4)	(A5)	(A6) = [(A4) + (A5)]	(A7) = [(A4) - (A5)]	(B1) = [(A3)/(A4) × 100]	(B2) = [(A3)/(A7) × 100]	(B3) = [(A3)/(A6) × 100]
2009-10	2174.81	129.49	2816.16	183882.90	151821.30	335704.20	32061.60	1.53	8.78	0.84
2010-11	2375.58	135.96	3229.84	208853.14	177264.40	386117.54	31588.74	1.55	10.22	0.84
2011-12	2601.70	151.76	3948.34	172766.86	181762.89	354529.75	-8996.03	2.29	-43.89	1.11
	*151.41	*20.93	*31.69							
2012-13	2797.28	163.22	4565.72	175630.17	162211.18	337841.35	13418.99	2.60	34.02	1.35
	*152.89	*24.75	*37.84							
2013-14	3096.56	175.46	5433.22	186957.46	163851.76	350809.22	23105.70	2.93	23.69	1.56
	*152.42	*26.61	*40.56							

Source : Book Section

* Figures are related to Silent Accounts.

TABLE 48

REMUNERATION (COMMISSION) ON ACCOUNT OF SAVINGS CERTIFICATES

Year	No. of Certificates (in Lakh)	Rate of Remuneration (in ₹)	Total Remuneration (in ₹ Crore)	Total Receipt (Gross Collection) (in ₹ Crore)	Total Payments (in ₹ Crore)	Total amount handled (in ₹ Crore)	Total Net Collection (in ₹ Crore)	As Percentage of Gross Collection	As Percentage of Net Collection	As Percentage of Total Amount Handled
	(C1)	(C2)	(C3) = [(C1) x (C2)]/100	(C4)	(C5)	(C6) = [(C4) + (C5)]	(C7) = [(C4) - (C5)]	(D1) = [(C3)/(C4) x 100]	(D2) = [(C3)/(C7) x 100]	(D3) = [(C3)/(C6) x 100]
2009-10	867.06	*36.54	316.60	31685.29	25831.68	57516.97	5853.61	1.00	5.41	0.55
		**9.70								
2010-11	868.10	*38.37	332.93	31388.11	26858.07	58246.18	4530.04	1.06	7.35	0.57
		**10.19								
2011-12	627.91	*51.64	324.05	17980.91	22308.07	40288.98	-4327.16	1.80	-7.49	0.80
		**13.67								
2012-13	767.79	*55.77	428.04	21091.02	35074.96	56165.98	-13983.94	2.03	-3.06	0.76
		**14.77								
2013-14	736.66	*59.95	441.49	20576.24	\$ 28,205.08	48781.32	-7628.84	0.02	-5.79	0.91
		**15.88								

Source: Book Section

* Rate for NSC & KVP

** Rate for IVP

INSURANCE

TABLE 49**POSTAL LIFE INSURANCE**

Item	2009-10	2010-11	2011-12	2012-13	2013-14	%age Growth during			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
PLI Fund upto the year (in ₹ Crore)	16656.02	19801.91	23010.55	28190.16	32716.26	18.89	16.20	22.51	16.06
No. of Policies* upto the year	4283302	4686245	5006060	5219326	5406093	9.41	6.82	4.26	3.58
Value of Business upto the year (in ₹ Crore)	51210	64078	76591.33	88896.46	102276.08	25.13	19.53	16.07	15.05
Premium during the year (in ₹ Crore)	2412.75	3003.32	3681.03	4557.28	5350.69	24.48	22.57	23.80	17.41
Expenses during the year (₹ Crore)	193.84	241.42	283.32	351.71	407.67	24.55	17.36	24.14	15.91
Expenses Ratio (%) to Premium Income	8.05	8.05	7.71	7.72	7.64	0.00	-4.22	0.13	-1.04
No. of Policies Issued during the year	597234	540743	482423	454053	433182	-9.46	-10.79	-5.88	-4.60
Sum Assured during the year (in ₹ Crore)	13366.22	13519.25	13288.15	14695.59	16129.39	1.14	-1.71	10.59	9.76
Average sum Assured per Policy (in ₹)	223802.06	250012.4828	275000	324000	372000	11.71	9.99	17.82	14.81

Source: PLI Directorate

TABLE 50

SUM ASSURED UNDER POSTAL LIFE INSURANCE OF NEW BUSINESS

(in ₹ Crore)

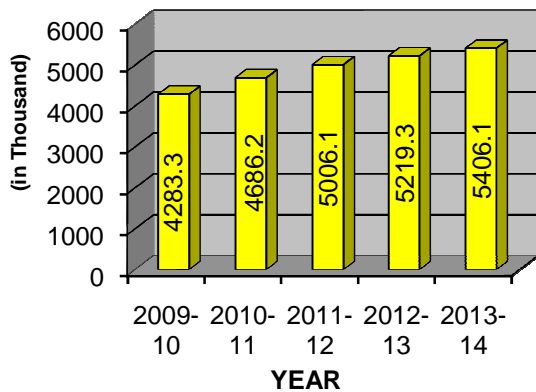
Item	2009-10	2010-11	2011-12	2012-13	2013-14	%age Growth during			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Civil Departments	7451.23	7485.24	7612.18	8932.90	10066.53	0.46	1.70	17.35	12.69
Defence	4032.01	3783.24	3616.36	3570.26	3782.63	-6.17	-4.41	-1.27	5.95
Posts & Telecommunications	1021.24	1277.97	1246.63	1123.62	1112.37	25.14	-2.45	-9.87	-1.00
Railways	280.94	201.27	136.50	176.73	227.81	-28.36	-32.18	29.47	28.90
Banks	73.34	99.07	111.81	142.75	186.14	35.08	12.86	27.67	30.40
Public Sector/Undertakings									
a. Central	256.16	345.61	244.81	318.57	302.49	34.92	-29.17	30.13	-5.05
b. State	256.16	326.81	319.86	430.75	451.39	27.58	-2.13	34.67	4.79
Total	13371.08	13519.21	13288.15	14695.58	16129.36	1.11	-1.71	10.59	9.76

Source: PLI Directorate

TABLE 51
RURAL POSTAL LIFE INSURANCE

Item	2009-10	2010-11	2011-12	2012-13	2013-14	%age Growth			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
RPLI Fund upto the year (in ₹ Crore)	5524.69	6607.79	9141.44	11388.26	13352.01	19.60	38.34	24.58	17.24
Number of Policies* upto the year	9925103	12203345	13547355	14664650	15014314	22.95	11.01	8.25	2.38
Value of Business upto the year (in ₹ Crore)	59573.00	66132.23	69754.17	75154.06	79466.45	11.01	5.48	7.74	5.74
Premium during the year (in ₹ Crore)	1357.31	1111.48	1558.93	1703.16	1960.24	-18.11	40.26	9.25	15.09
Expenses during the year (in ₹ Crore)	160.14	100.05	332.18	261.06	275.92	-37.52	232.01	-21.41	5.69
Expenses Ratio (%) to Premium Income	11.80	9.00	21.31	15.35	14.13	-23.73	136.78	-27.97	-7.95
New Business									
No. of Policies Issued during the year	4027863	3636063	2714856	1634767	871462	-9.73	-25.34	-39.78	-46.69
Sum Assured during the year (in ₹ Crore)	13648.99	9610.94	9088.99	7413.17	6712.39	-29.58	-5.43	-18.44	-9.45
Average sum Assured per Policy (in ₹)	33886.4306	26432.27	33000	45000	77000	-22.00	24.85	36.36	71.11

NUMBER OF ACTIVE POLICIES UNDER POSTAL LIFE INSURANCE



NUMBER OF ACTIVE POLICIES UNDER RURAL POSTAL LIFE INSURANCE

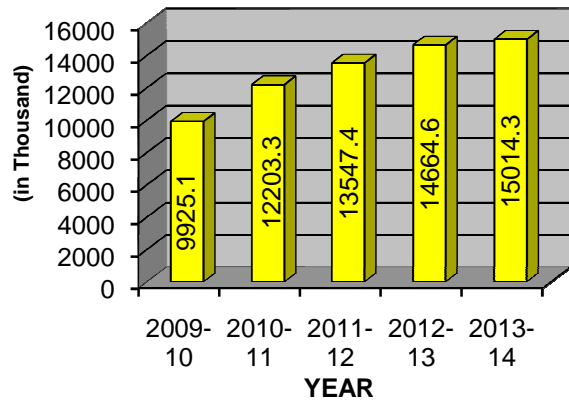


TABLE 52

CLAIMS SETTLED IN POSTAL LIFE INSURANCE AND RURAL POSTAL LIFE INSURANCE

Item	2009-10	2010-11	2011-12	2012-13	2013-14	%age Growth			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Postal Life Insurance									
Number of Claims	155369	134676	162266	166354	179722	-13.32	20.49	2.52	8.04
Amount Paid (in ₹ crore)	891.94	903.04	1218.48	1380.14	1769.03	1.24	34.93	13.27	28.18
Rural Postal Life Insurance									
Number of Claims	45008	52736	74781	105107	118608	17.17	41.80	40.55	12.85
Amount Paid (in ₹ crore)	130.40	187.73	248.64	376.26	533.12	43.96	32.45	51.33	41.69

Source: PLI Directorate

TABLE 53

RATE OF BONUS ON POSTAL LIFE INSURANCE AND RURAL POSTAL LIFE INSURANCE

Head	Rate of Bonus per Rupees thousand sum assured per annum				
Postal Life Insurance	As on 31.03.2008	As on 31.03.2009	As on 31.03.2010	As on 31.03.2011	As on 31.03.2012
Whole Life Assurance	₹ 90	₹ 90	₹ 85	₹ 85	₹ 85
Endowment Assurance	₹ 70	₹ 70	₹ 60	₹ 60	₹ 60
Anicipated Assurance	₹ 65	₹ 60	₹ 55	₹ 55	₹ 53
Rural Postal Life Insurance	As on 31.03.2007	As on 31.03.2008	As on 31.03.2009	As on 31.03.2010	As on 31.03.2011
Whole Life Assurance	₹ 60	₹ 65	₹ 65	₹ 65	₹ 65
Endowment Assurance	₹ 55	₹ 50	₹ 50	₹ 50	₹ 50
Anicipated Assurance	₹ 50	₹ 47	₹ 47	₹ 47	₹ 47

Source: PLI Directorate

**POSTAL
NETWORK
AND
TECHNOLOGY**

TABLE 54

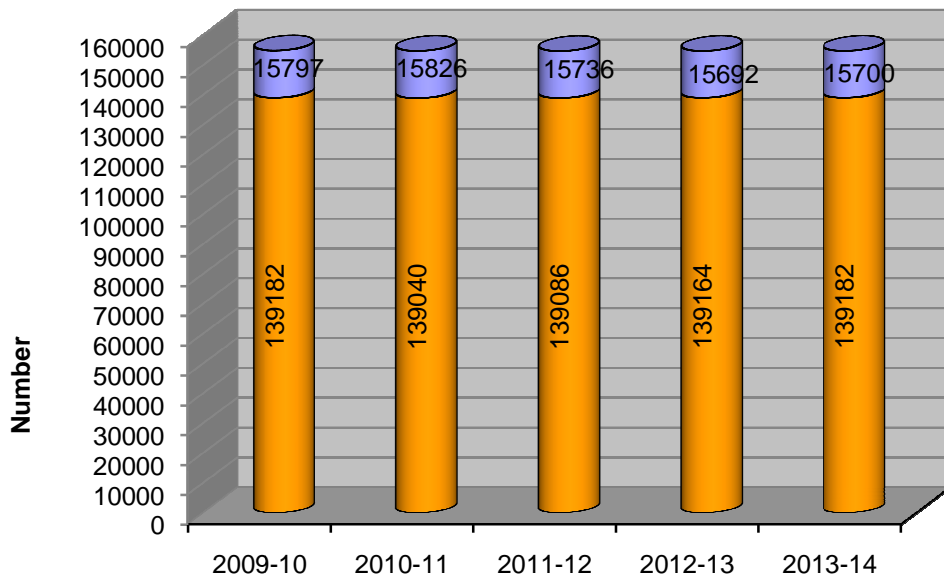
DISTRIBUTION OF POST OFFICES AS ON 31.03.2014

(in Number)

Circle	Departmental					GDS			Total number of Post Offices	
	HPOs	SOs				Total Departmental	SOs	BOs		Total
		Single Handed	Double Handed	More than Two Handed	Total SOs					
Andhra Pradesh	95	1582	409	356	2347	2442	0	13708	13708	16150
Assam	19	392	118	97	607	626	0	3388	3388	4014
Bihar	31	425	346	247	1018	1049	0	8015	8015	9064
Chhatisgarh	10	184	83	68	335	345	0	2799	2799	3144
Delhi	12	127	105	169	401	413	0	148	148	561
Gujarat	34	447	397	458	1302	1336	0	7645	7645	8981
Haryana	16	201	149	129	479	495	0	2178	2178	2673
Himachal Pradesh	18	200	146	101	447	465	0	2315	2315	2780
Jammu & Kashmir	9	139	64	53	256	265	0	1434	1434	1699
Jharkhand	13	223	129	90	442	455	0	2644	2644	3099
Karnataka	58	847	402	407	1656	1714	0	7965	7965	9679
Kerala	51	445	579	433	1457	1508	0	3559	3559	5067
Madhya Pradesh	43	565	248	205	1018	1061	0	7257	7257	8318
Maharashtra	61	880	473	800	2153	2214	0	10642	10642	12856
North - East	9	212	56	55	323	332	0	2582	2582	2914
Orissa	35	726	254	181	1161	1196	1	6969	6970	8166
Punjab	22	249	279	210	738	760	0	3093	3093	3853
Rajasthan	48	784	308	208	1300	1348	0	8982	8982	10330
Tamil Nadu	94	1273	665	730	2668	2762	0	9304	9304	12066
Uttar Pradesh	72	1080	836	569	2485	2557	0	15123	15123	17680
Uttarakhand	13	173	100	104	377	390	0	2332	2332	2722
West Bengal	47	645	529	539	1713	1760	0	7306	7306	9066
Total	810	11799	6675	6209	24683	25493	1	129388	129389	154882

Source: Planning Division

NUMBER OF POST OFFICES



YEAR



TABLE 55

DISTRIBUTION OF RURAL AND URBAN POST OFFICES AS ON 31.03.2014

(in Number)

Circle	Departmental									GDS									Grand Total		
	HPOs			SOs			Total			SOs			BOs			Total					
	Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total
Andhra Pradesh	5	90	95	1376	971	2347	1381	1061	2442	-	-	0	13434	274	13708	13434	274	13708	14815	1335	16150
Assam	0	19	19	390	217	607	390	236	626	-	-	0	3252	136	3388	3252	136	3388	3642	372	4014
Bihar	1	30	31	620	398	1018	621	428	1049	-	-	0	7970	45	8015	7970	45	8015	8591	473	9064
Chhatisgarh	0	10	10	99	236	335	99	246	345	-	-	0	2779	20	2799	2779	20	2799	2878	266	3144
Delhi	0	12	12	4	397	401	4	409	413	-	-	0	79	69	148	79	69	148	83	478	561
Gujarat	0	34	34	643	659	1302	643	693	1336	-	-	0	7550	95	7645	7550	95	7645	8193	788	8981
Haryana	0	16	16	180	299	479	180	315	495	-	-	0	2149	29	2178	2149	29	2178	2329	344	2673
Himachal Pradesh	3	15	18	350	97	447	353	112	465	-	-	0	2309	6	2315	2309	6	2315	2662	118	2780
Jammu & Kashmir	0	9	9	93	163	256	93	172	265	-	-	0	1409	25	1434	1409	25	1434	1502	197	1699
Jharkhand	0	13	13	219	223	442	219	236	455	-	-	0	2610	34	2644	2610	34	2644	2829	270	3099
Karnataka	0	58	58	834	822	1656	834	880	1714	-	-	0	7773	192	7965	7773	192	7965	8607	1072	9679
Kerala	6	45	51	982	475	1457	988	520	1508	-	-	0	3221	338	3559	3221	338	3559	4209	858	5067
Madhya Pradesh	0	43	43	327	691	1018	327	734	1061	-	-	0	7149	108	7257	7149	108	7257	7476	842	8318
Maharashtra	0	61	61	1027	1126	2153	1027	1187	2214	-	-	0	10532	110	10642	10532	110	10642	11559	1297	12856
North - East	0	9	9	185	138	323	185	147	332	-	-	0	2501	81	2582	2501	81	2582	2686	228	2914
Orissa	0	35	35	657	504	1161	657	539	1196	1	-	1	6912	57	6969	6913	57	6970	7570	596	8166
Punjab	0	22	22	329	409	738	329	431	760	-	-	0	3079	14	3093	3079	14	3093	3408	445	3853
Rajasthan	1	47	48	715	585	1300	716	632	1348	-	-	0	8952	30	8982	8952	30	8982	9668	662	10330
Tamil Nadu	0	94	94	1320	1348	2668	1320	1442	2762	-	-	0	8945	359	9304	8945	359	9304	10265	1801	12066
Uttar Pradesh	0	72	72	868	1617	2485	868	1689	2557	-	-	0	14879	244	15123	14879	244	15123	15747	1933	17680
Uttarakhand	0	13	13	200	177	377	200	190	390	-	-	0	2308	24	2332	2308	24	2332	2508	214	2722
West Bengal	0	47	47	768	945	1713	768	992	1760	-	-	0	7187	119	7306	7187	119	7306	7955	1111	9066
Total	16	794	810	12186	12497	24683	12202	13291	25493	1	0	1	126979	2409	129388	126980	2409	129389	139182	15700	154882

Source: Planning Division

TABLE 56
CLASSIFIED FUNCTION-WISE DISTRIBUTION OF POST OFFICES AS ON 31.3.2014
(in Number)

Circle	Combined P & T Offices	Night Post Offices	POs with full range of services	POs without delivery	Delivery Post Offices	POs Making deliveries			
						4	3	2	1
						times a day	times a day	times a day	time a day
Andhra Pradesh	0	29	16150	518	15632	0	0	11	15621
Assam	0	3	626	97	3917	0	3	5	3909
Bihar	0	6	1049	226	8838	0	0	31	8807
Chhatisgarh	0	2	344	88	3056	0	0	10	3046
Delhi	0	22	413	318	243	0	1	33	209
Gujarat	0	10	7455	341	8641	0	0	3	8638
Haryana	0	2	495	181	2492	0	0	0	2492
Himachal Pradesh	0	0	2738	42	2738	0	0	0	2738
Jammu & Kashmir	0	2	425	75	1624	0	0	17	1607
Jharkhand	0	2	456	107	2992	0	0	0	2992
Karnataka	0	0	8679	574	9108	0	0	55	9053
Kerala	0	6	4797	269	4798	0	0	13	4785
Madhya Pradesh	0	8	8318	354	7964	0	0	28	7936
Maharashtra	0	10	8390	678	12178	0	0	87	12091
North - East	0	2	2873	42	2873	0	0	2	2871
Orissa	0	5	1197	292	7874	0	0	0	7874
Punjab	0	5	540	222	3631	0	0	0	3631
Rajasthan	0	5	9375	375	9955	0	0	26	9929
Tamilnadu	0	15	12068	1220	10848	0	14	97	10737
Uttar Pradesh	0	11	3681	1119	16561	0	0	21	16540
Uttarakhand	0	0	1882	112	2608	0	0	7	2601
West Bengal	0	10	1132	727	8339	0	0	59	8280
Total	0	155	93083	7977	146910	0	18	505	146387

Source: Postal Circles

TABLE 57
AVERAGE POPULATION AND AVERAGE AREA SERVED BY A POST OFFICE IN COUNTRY

Circle	Area (in sq. km.)	Population as on 31.03.2014* (in Lakh)	Number of Post Offices # (as on 31.03.2014)	Average number of Population served by a Post Office	Average Area served by a Post Office (in sq. km.)
Andhra Pradesh	275045	873.43	16150	5408	17.03
Assam	78438	327.59	4014	8161	19.54
Bihar	94163	1116.30	9064	12316	10.39
Chhatisgarh	135191	272.03	3144	8652	43.00
Delhi	1483	178.14	561	31754	2.64
Gujarat	196627	644.88	8981	7180	21.89
Haryana	44212	268.11	2673	10030	16.54
Himachal Pradesh	55673	71.27	2780	2564	20.03
Jammu & Kashmir	222236	133.89	1699	7881	130.80
Jharkhand	79714	351.11	3099	11330	25.72
Karnataka	191791	638.88	9679	6601	19.82
Kerala	38895	339.70	5067	6704	7.68
Madhya Pradesh	308245	768.94	8318	9244	37.06
Maharashtra	311415	1191.29	12856	9266	24.22
North-East	176657	143.29	2914	4917	60.62
Orissa	155707	437.10	8166	5353	19.07
Punjab	50476	299.87	3853	7783	13.10
Rajasthan	342239	727.55	10330	7043	33.13
Tamil Nadu	130537	767.94	12066	6364	10.82
Uttarakhand	53483	106.37	2722	3908	19.65
Uttar Pradesh	240928	2114.89	17680	11962	13.63
West Bengal	104097	960.22	9066	10591	11.48
Total	3287252	12732.79	154882	8221	21.22

Source: Planning Division

*Estimation of the total population as on 31.3.2014 of a State or Union Territory was carried out by applying the Average Annual Exponential Growth Rate between the total population reported by Census 2001 and Census 2011 of that State or Union Territory. Then, Circle-wise Estimations of Population was derived by adding the estimated population figures of the States and Union Territories falling under jurisdiction of concerned Circles.

TABLE 58
AVERAGE POPULATION SERVED BY A POST OFFICE IN RURAL AREA

Circle	Rural Population as on 31.03.2014 * (in Lakh)	Number of Rural Post Offices # (as on 31.03.2014)	Average number of Population served by a Post Office in Rural Area
Andhra Pradesh	563.45	14815	3803
Assam	280.14	3642	7692
Bihar	987.19	8591	11491
Chhatisgarh	205.90	2878	7154
Delhi	2.00	83	2410
Gujarat	356.92	8193	4356
Haryana	169.04	2329	7258
Himachal Pradesh	64.07	2662	2407
Jammu & Kashmir	96.11	1502	6399
Jharkhand	264.62	2829	9354
Karnataka	381.78	8607	4436
Kerala	144.00	4209	3421
Madhya Pradesh	553.59	7476	7405
Maharashtra	638.79	11559	5526
North-East	99.63	2686	3709
Orissa	361.72	7570	4778
Punjab	177.19	3408	5199
Rajasthan	543.14	9668	5618
Tamil Nadu	382.74	10265	3729
Uttarakhand	72.55	2508	2893
Uttar Pradesh	1633.80	15747	461
West Bengal	641.40	7955	8063
Total	8619.77	139182	6193

Source: Planning Division

*Estimation of population as on 31.3.2014 was carried out by applying the Average Annual Exponential Growth Rate between the population reported by Census 2001 and Census 2011. The estimation of the population was carried out for Urban and total population of a State or an Union Territory and then estimation of rural population of that State or Union Territory was derived by subtracting urban estimated population from total estimated population. Finally, Circle-wise Estimations of Population was derived by adding the estimated population figures of the States and Union Territories falling under jurisdiction of concerned Circles.

TABLE 59
AVERAGE POPULATION SERVED BY A POST OFFICE IN URBAN AREA

Circle	Urban Population as on 31.03.2014* (in lakh)	Number of Urban Post Offices # (as on 31.03.2014)	Average number Population served by a Post Office in Urban Area
Andhra Pradesh	309.98	1335	23219
Assam	47.45	372	12755
Bihar	129.11	473	27296
Chhatisgarh	66.13	266	24861
Delhi	176.14	478	36849
Gujarat	287.96	788	36543
Haryana	99.07	344	28799
Himachal Pradesh	7.20	118	6102
Jammu & Kashmir	37.78	197	19178
Jharkhand	86.49	270	32033
Karnataka	257.10	1072	23983
Kerala	195.70	858	22809
Madhya Pradesh	215.35	842	25576
Maharashtra	552.50	1297	42598
North-East	43.66	228	19149
Orissa	75.38	596	12648
Punjab	122.68	445	27569
Rajasthan	184.41	662	27856
Tamil Nadu	385.20	1801	21388
Uttarakhand	33.82	214	15804
Uttar Pradesh	481.09	1933	24888
West Bengal	318.82	1111	28697
Total	4113.02	15700	26198

Source: Planning Division

*Estimation of the urban population as on 31.3.2014 of a State or Union Territory was carried out by applying the Average Annual Exponential Growth Rate between the urban population reported by Census 2001 and Census 2011 of that State or Union Territory. Then, Circle-wise Estimations of urban population was derived by adding the estimated urban population figures of the States and Union Territories falling under jurisdiction of concerned Circles.

TABLE 60**PANCHAYAT SANCHAR SEWA KENDRAS
(AS ON 31ST MARCH)**

(in Number)

Circle	2009-10	2010-11	2011-12	2012-13	2013-14	%age decrease/increase			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Andhra Pradesh	87	86	72	69	38	-1.15	-16.28	-4.17	-44.93
Assam	173	141	80	67	69	-18.50	-43.26	-16.25	2.99
Bihar	1072	1072	1072	1072	1073	0.00	0.00	0.00	0.09
Chhatisgarh	218	141	44	44	37	-35.32	-68.79	0.00	-15.91
Delhi	-	-	-	-	0	-	-	-	-
Gujarat	14	10	8	6	4	-28.57	-20.00	-25.00	-33.33
Haryana	103	103	97	64	41	0.00	-5.83	-34.02	-35.94
Himachal Pradesh	109	95	69	64	57	-12.84	-27.37	-7.25	-10.94
Jammu & Kashmir	25	25	24	23	21	0.00	-4.00	-4.17	-8.70
Jharkhand	261	214	115	98	88	-18.01	-46.26	-14.78	-10.20
Karnataka	11	11	11	6	4	0.00	0.00	-45.45	-33.33
Kerala	-	-	-	-	0	-	-	-	-
Madhya Pradesh	220	212	198	178	155	-3.64	-6.60	-10.10	-12.92
Maharashtra	508	505	431	144	81	-0.59	-14.65	-66.59	-43.75
North Eastern	86	66	42	41	18	-23.26	-36.36	-2.38	-56.10
Orissa	204	186	163	119	106	-8.82	-12.37	-26.99	-10.92
Punjab	7	7	7	7	7	0.00	0.00	0.00	0.00
Rajasthan	66	40	38	30	22	-39.39	-5.00	-21.05	-26.67
Tamil Nadu	87	82	71	57	39	-5.75	-13.41	-19.72	-31.58
Uttar Pradesh	1194	1191	1140	1085	889	-0.25	-4.28	-4.82	-18.06
Uttarkhand	103	77	57	51	42	-25.24	-25.97	-10.53	-17.65
West Bengal	7	7	7	7	4	0.00	0.00	0.00	-42.86
Total	4555	4271	3746	3232	2795	-6.23	-12.29	-13.72	-13.52

Source : Planning Division

TABLE 61
MUKHYA DAK GHAR
(AS ON 31ST MARCH)

(in Number)

Circle	2008-09			2010-11			2011-12			2012-13			2013-14		
	Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total
Andhra Pradesh	1	6	7	2	7	9	2	7	9	2	7	9	2	7	9
Assam	-	20	20	-	20	20	-	20	20	1	19	20	1	19	20
Bihar	-	19	19	-	19	19	-	19	19	-	19	19	0	19	19
Chhatisgarh	-	10	10	-	10	10	-	10	10	-	10	10	0	10	10
Delhi	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0
Gujarat	-	44	44	3	41	44	2	42	44	2	42	44	3	41	44
Haryana	-	10	10	-	10	10	-	10	10	-	10	10	0	10	10
Himachal Pradesh	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0
Jammu & Kashmir	-	11	11	-	11	11	-	11	11	-	11	11	0	11	11
Jharkhand	-	12	12	-	0	0	-	13	13	-	13	13	0	13	13
Karnataka	-	42	42	-	43	43	-	43	43	-	44	44	0	45	45
Kerala	51	40	91	52	39	91	49	42	91	49	42	91	48	41	89
Madhya Pradesh	-	22	22	-	21	21	-	21	21	-	23	23	0	23	23
Maharashtra	4	51	55	3	53	56	3	53	56	2	51	53	3	48	51
North Eastern	-	16	16	-	16	16	3	13	16	3	13	16	1	15	16
Orissa	1	34	35	2	33	35	2	33	35	1	34	35	1	34	35
Punjab	-	6	6	-	6	6	-	6	6	-	6	6	0	6	6
Rajasthan	-	12	12	1	12	13	1	11	12	1	11	12	1	11	12
Tamil Nadu	1	24	25	3	25	28	3	25	28	4	24	28	4	24	28
Uttar Pradesh	2	27	29	-	29	29	2	27	29	-	29	29	0	27	27
Uttarkhand	-	8	8	-	8	8	-	8	8	-	8	8	2	8	10
West Bengal	2	36	38	6	32	38	7	31	38	6	32	38	6	32	38
Total	62	450	512	72	435	507	74	445	519	71	448	519	72	444	516

Source : Planning Division

Note: Information for 2009-10 is not available.

TABLE 62

**FRANCHISE OUTLETS, INTRA CIRCLE HUBS, SORTING HUBS AND AUTOMATED MAIL PROCESSING CENTRES
(AS ON 31st MARCH)**

(in Number)

Circle	Franchise Outlets	Intra Circle Hubs			National Sorting Hubs			Automated Mail Processing Centres		
	2013-14	2011-12	2012-13	2013-14	2011-12	2012-13	2013-14	2011-12	2012-13	2013-14
Andhra Pradesh	244	4	6	12	6	6	6	-	-	-
Assam	27	4	4	5	1	1	1	-	-	-
Bihar	112	3	3	3	3	3	4	-	-	-
Chhatisgarh	32	1	1	4	1	1	1	-	-	-
Delhi	55	0	0	0	1	1	1	1	1	1
Gujarat	77	10	10	12	4	4	4	-	-	-
Haryana	87	2	3	3	4	4	4	-	-	-
Himachal Pradesh	24	4	4	4	2	2	2	-	-	-
Jammu & Kashmir	19	0	0	0	2	2	2	-	-	-
Jharkhand	41	3	3	3	3	3	3	-	-	-
Karnataka	28	4	4	4	8	8	8	-	-	-
Kerala	0	1	1	2	6	6	6	-	-	-
Madhya Pradesh	95	5	5	9	4	4	4	-	-	-
Maharashtra	127	12	12	17	5	5	5	1	1	1
North Eastern	36	5	5	5	1	1	1	-	-	-
Orissa	89	2	5	7	2	2	3	-	-	-
Punjab	48	2	2	3	5	5	5	-	-	-
Rajasthan	121	6	9	10	3	3	3	-	-	-
Tamil Nadu	135	9	9	10	10	10	8	-	-	-
Uttar Pradesh	322	13	13	18	10	10	10	-	-	-
Uttarkhand	60	4	5	6	1	1	1	-	-	-
West Bengal	16	8	8	9	5	5	5	1	1	1
A.P.S.		0	0	0	2	2	2	-	-	-
Total	1795	102	112	146	89	89	89	3	3	3

Source : Mail Management

TABLE 63
LETTER BOXES, POST BOXES AND POST BAGS
(AS ON 31.03.2014)

(in Number)

Circle	Letter Boxes			Post Boxes rented to public	Post Bags rented to public	Post Boxes cum Bags rented to public
	Urban	Rural	Total			
Andhra Pradesh	9304	37376	46680	1485	199	59
Assam	1460	16892	18352	790	10	0
Bihar	2891	22705	25596	891	85	265
Chhatisgarh	2715	12338	15053	169	3	0
Delhi	1946	87	2033	998	40	15
Gujarat	4518	20522	25040	5337	172	0
Haryana	1706	6730	8436	1256	22	307
Himachal Pradesh	660	6037	6697	254	12	0
Jammu & Kashmir	572	3654	4226	1554	97	0
Jharkhand	1274	11901	13175	491	3	0
Karnataka	12434	16624	29058	4899	1678	70
Kerala	3602	12342	15944	5740	389	156
Madhya Pradesh	6092	34077	40169	735	91	7
Maharashtra	8883	40824	49707	8748	318	33
North - East	831	4489	5320	3128	9	0
Orissa	2566	18113	20679	716	130	9
Punjab	2735	11984	14719	707	14	6
Rajasthan	4174	24102	28276	1594	48	2
Tamil Nadu	10337	31841	42178	5191	599	645
Uttar Pradesh	1844	9685	11529	1058	47	95
Uttarakhand	8338	61878	70216	301	21	14
West Bengal	5920	34760	40680	4465	182	31
Total	94802	438961	533763	50507	4169	1714

Source: Planning Division/Postal Circles

TABLE 64

POSTAL AND RMS FUNCTIONAL UNITS AS ON 31.03.2014

(in Number)

Circle	Postal Divisions	RMS Divisions	Postal Store Depots	Circle Stamp Depots	RMS Sorting Offices	RMS Record Offices
Andhra Pradesh	44	6	4	1	33	24
Assam	9	2	1	1	27	14
Bihar	22	4	2	1	17	17
Chhatisgarh	5	1	1	0	4	4
Delhi	6	3	1	1	5	3
Gujarat	26	3	3	1	28	19
Haryana	9	2	1	0	12	12
Himachal Pradesh	9	1	1	0	8	0
Jammu & Kashmir	6	1	1	1	2	2
Jharkhand	7	2	1	0	10	10
Karnataka	31	3	3	1	24	24
Kerala	24	3	3	1	25	21
Madhya Pradesh	20	3	1	1	10	12
Maharashtra	41	7	4	1	45	34
North Eastern	7	0	1	0	0	0
Orissa	18	3	2	1	19	20
Punjab	13	2	1	1	9	10
Rajasthan	24	3	3	1	17	19
Tamil Nadu	45	6	5	1	43	13
Uttar Pradesh	44	7	4	2	44	39
Uttarkhand	7	1	1	0	3	3
West Bengal	29	6	2	1	36	28
Total	446	69	46	17	421	328

Source : PE-I Section and D-Section

TABLE 65**ADMINISTRATIVE OFFICES AND FUNCTIONAL UNITS**

(in Number)

Offices & Units	As on	As on	As on	As on	As on
	31.03.2010	31.03.2011	31.03.2012	31.03.2013	31.03.2014
Postal Circles	22	22	22	22	22
Postal Regions	37	37	47	47	47
Postal Divisions	442	442	446*	446	446
RMS Divisions	68	68	68	68	69
Postal Store Depots	46	46	46	46	46
Circle Stamp Depots	18	17	17	17	17
National Postal Academy	1	1	1	1	1
Postal Training Centres	6	6	6	6	6
P & T Dispensaries	52	52	52	52	33
RMS Sorting Offices	380	387	390	401	421
RMS Record Offices	322	350	353	347	328

Source: PE-I Section and D-Section

* include 2 independent unit and 1 Foreign Post.

TABLE 66
POSTAL NETWORK OF NORTH-EASTERN REGION AT A GLANCE
FOR THE LAST THREE YEARS

(in Number)

Name of the State	Year	Head Office		Sub Offices		GDS SO		GDS BO	
		Urban	Rural	Urban	Rural	Urban	Rural	Urban	Rural
Assam	2011-12	19	0	216	390	0	0	138	3244
	2012-13	19	0	217	390	0	0	136	3250
	2013-14	19	0	217	390	0	0	136	3252
Arunachal Pradesh	2011-12	1	0	26	22	0	0	4	246
	2012-13	1	0	26	22	0	0	0	250
	2013-14	1	0	24	24	0	0	4	248
Manipur	2011-12	1	0	23	30	0	0	68	575
	2012-13	1	0	25	28	0	0	18	625
	2013-14	1	0	26	29	0	0	20	622
Meghalaya	2011-12	2	0	27	35	0	0	2	424
	2012-13	2	0	27	37	0	0	1	424
	2013-14	2	0	27	37	0	0	1	424
Mizoram	2011-12	1	0	15	23	0	0	23	328
	2012-13	1	0	15	23	0	0	25	325
	2013-14	1	0	15	23	0	0	23	327
Nagaland	2011-12	1	0	17	23	0	0	10	277
	2012-13	1	0	16	24	0	0	10	277
	2013-14	1	0	16	25	0	0	9	277
Tripura	2011-12	3	0	24	52	0	0	24	605
	2012-13	3	0	30	47	0	0	24	604
	2013-14	1	0	12	22	0	0	10	273
Sikkim	2011-12	1	0	10	12	0	0	0	186
	2012-13	1	0	11	11	0	0	0	186
	2013-14	1	0	11	11	0	0	0	186
Total	2011-12	29	0	358	587	0	0	269	5885
	2012-13	29	0	367	582	0	0	214	5941
	2013-14	27	0	348	561	0	0	203	5609

Source: Planning Division

TABLE 67**COMPUTERISATION OF POST OFFICES
(upto 31st March)**

Circle	Number of Post Offices Computerized					%age decrease/increase			
	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Andhra Pradesh	754	2284	2344	2344	2344	202.92	2.63	0.00	0.00
Assam	631	632	632	632	632	0.16	0.00	0.00	0.00
Bihar	316	909	997	1043	1043	187.66	9.68	4.61	0.00
Chhatisgarh	144	331	340	343	343	129.86	2.72	0.88	0.00
Delhi	289	357	390	393	393	23.53	9.24	0.77	0.00
Gujarat	769	1260	1327	1329	1329	63.85	5.32	0.15	0.00
Haryana	278	454	489	490	490	63.31	7.71	0.20	0.00
Himachal Pradesh	264	462	462	462	462	75.00	0.00	0.00	0.00
Jammu & Kashmir	129	218	252	252	252	68.99	15.60	0.00	0.00
Jharkhand	188	419	443	455	455	122.87	5.73	2.71	0.00
Karnataka	816	1679	1683	1683	1683	105.76	0.24	0.00	0.00
Kerala	1070	1435	1508	1508	1508	34.11	5.09	0.00	0.00
Madhya Pradesh	476	1056	1069	1075	1075	121.85	1.23	0.56	0.00
Maharashtra	1222	2077	2215	2220	2220	69.97	6.64	0.23	0.00
North Eastern	295	365	378	378	378	23.73	3.56	0.00	0.00
Orissa	479	1185	1192	1192	1192	147.39	0.59	0.00	0.00
Punjab	443	767	770	771	771	73.14	0.39	0.13	0.00
Rajasthan	422	1273	1320	1334	1334	201.66	3.69	1.06	0.00
Tamil Nadu	1450	2485	2548	2578	2578	71.38	2.54	1.18	0.00
Uttar Pradesh	1034	2338	2513	2540	2540	126.11	7.49	1.07	0.00
Uttarakhand	193	374	383	383	383	93.78	2.41	0.00	0.00
West Bengal	942	1655	1714	1740	1740	75.69	3.56	1.52	0.00
A.P.S.	0	0	0	0	0	NA	NA	NA	NA
Total	12604	24015	24969	25145	25145	90.53	3.97	0.70	0.00

Sources: Technology Division

HUMAN RESOURCES

TABLE 68
STAFF : ACTUAL STRENGTH
(INCLUDING THOSE ON DEPUTATION & TRAINING)

(in Number)

Gazetted and Non-Gazetted Group 'B'

DEPARTMENTAL	As on 31.03.2013			As on 31.03.2014		
	Group		Total	Group		Total
	A	B		A	B	
Indian Postal Service	416	0	416	371		371
Postal Service	0	809	809		825	825
Assistant Suprintendent	0	1762	1762		1653	1653
P & T Accts & Fin. Service	84	939	1023	81	580	661
Central Sectt. Service	34	67	101	39	63	102
Civil Wing	34	148	182	37	157	194
Other General Central Service	97	48	145	48	55	103
Total	665	3773	4438	576	3333	3909
Group 'B' Non Gazetted			4758			4941

Non-Gazetted Group 'C' and Gramin Dak Sewaks

Category	As on 31.03.2013			As on 31.03.2014		
	Group 'C'		Total	Group 'C'		Total
	excluding MTS	MTS		excluding MTS	MTS	
Departmental						
1. Postal Directorate	141	109	250	145	103	248
2. Post Offices including Circle Office, Accounts, Stamp Depot, Canteen Staff.	145143	17409	162552	142527	18577	161104
3. Railway Mail Service	15903	10304	26207	15430	10389	25819
4. Mail Motor Service	1276	270	1546	1261	258	1519
5. Others(RLO, Disp., Store, Trg., Civil, Printing Press)	1770	1181	2951	1640	1164	2804
Total	164233	29273	193506	161003	30491	191494
Gramin Dak Sewaks			263599			259604
Total (Non-Gazetted excluding Group 'B' Non Gazetted) (GroupC+MTS+GDS)			457105			451098

Grand Total (Departmental+GDS)	466301			459948
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Women Employees

As on	Group A	Group B	Group B (Non-Gazetted)	Group C excluding MTS	Group C MTS	Total
31.03.2013	70	272	741	29888	3269	34240
31.03.2014	65	286	807	30168	3536	34862

Source: Staff Sections of Directorate/Postal Circles

TABLE 69
ACTUAL STAFF STRENGTH AS ON 31.03.2014 (GAZETTED)
(INCLUDING THOSE ON DEPUTATION & TRAINING OUTSIDE THE DEPARTMENT)

Service	Number of Staff Strength
Indian Postal Service 'A'	
Secretary (Posts)	1
Member, Postal Services Board	6
Senior Deputy Director General/Chief Postmaster General	25
Senior Administrative Grade	72
Junior Administrative Grade	93
Senior Time Scale	43
Junior Time Scale	131
Postal Service Group 'B'	825
Assistant Superintendent	1653
P & T Accounts and Finance Service	
Senior Administrative Grade	7
Junior Administrative Grade	20
Senior Time Scale	25
Junior Time Scale	29
Senior Accounts Officer/Accounts Officer	220
Asstt. Accounts Officer (Group 'B')	360
Central Secretariat Service	
Director	6
Senior Time Scale	18
Others (Section Officer/Principal Private Secretary/Private Secretaries)	78
Chief Engineer	1
Group 'A'	36
Group 'B'	157
Other General Central Services	103
Total	3909

Source: Postal Circles/Directorate

TABLE 70

**ACTUAL NON-GAZETTED STAFF STRENGTH OF IMPORTANT
CATEGORIES
AS ON 31.03.2014 -CONTD.**

Group 'B' (Non-Gazetted)	Number of Staff Strength
1. Inspector of Post Offices	
A. Complaints	213
B. Planning/RC	33
C. Speed Post	16
D. Business Development	15
E. RMS	124
F. Others	944
2. Office Superintendent	117
3. HSG-I	649
4. HSG-II	928
5. Steno. Grade-I	139
6. Manager HSG-I	37
7. Jr. Accounts Officer	494
8. Others	1082
9. Directorate staff	150
Total	4941

Group 'C' excluding MTS	Number of Staff Strength
1. LSG	4368
2. Potal Asstt. (Entry)	35901
3. Postal Asstt. (MACP-III)	16434
4. Postal Asstt. (MACP-II)	18656
5. Postal Asstt. (MACP-I)	15989
6. Sports Coach	128
7. Mail Oversear	2896
8. Cash Oversear	694
9. Head Postmen	496
10. Sorting Postmen	1959
11. Oversear Postmen	222
12. Postmen (Entry)	18328
13. Postmen (MACP-III)	4779
14. Postmen (MACP-II)	7698
15. Postmen (MACP-I)	9104
16. Sorting Compiler	48
17. Platform Inspectors	8
18. Head Mail Guard	134
19. Mail Guard	854

TABLE 70
ACTUAL NON-GAZETTED STAFF STRENGTH OF IMPORTANT
CATEGORIES
AS ON 31.03.2014 -CONCD.

20. Sorting Assistant (Entry)	5521
21. Sorting Assistant (MACP-III)	2579
22. Sorting Assistant (MACP-II)	2928
23. Sorting Assistant (MACP-I)	2584
24. PO & RMS Accountant	1084
25. PO & RMS Assistant Accountant	74
26 Assistant Manager	11
27. Store Officer	8
28. Technical Supervisor	13
29. Inspector of MMS & Head Clerk	10
30. Stenographer	355
31. Clerk including LSG/Office Asstt.	309
32. Driver Special Grade	70
33. Driver Grade III	319
34. Driver Grade-II	244
35. Driver Grade-I	303
36. Office Superintendent	4
37. Head Clerk	31
38. Junior Engineer	136
39. Draftsman	8
40. Driver	136
41. Architectural Asstt.	5
42. Sr. Accountant	1788
43. Junior Accountant	534
44. LDC	614
45. Sorters	51
46. Lab Technician	15
47. Medical Storekeeper	14
48. Office Assistant	770
49. Pharmacist	33
50. Nurse (Staff+Auxiliary)	13
51. Nursing Orderly	15
52. Nursing Midwife	5
53. Others	1578
54. Directorate	145
55. Total	161003

TABLE 70
ACTUAL NON-GAZETTED STAFF STRENGTH OF IMPORTANT CATEGORIES
AS ON 31.03.2014 –CONCD

Group "C" MTS	Number of Staff Strength
1. Packer (Entry)	2001
2. Packer (MACP-III)	383
3. Packer (MACP-II)	736
4. Packer (MACP-I)	641
5. Mail Peon (MACP-III)	607
6. Mail Peon (MACP-II)	223
7. Mail Peon (MACP-I)	237
8. Letter Box Peon (Entry)	208
9. Letter Box Peon (MACP-III)	77
10. Letter Box Peon (MACP-II)	95
11. Letter Box Peon (MACP-I)	93
12. Messenger	31
13. Orderly	109
14. Daftry (Entry)	24
15. Daftry(MACP-III)	14
16. Daftry(MACP-II)	7
17. Daftry(MACP-I)	2
18. Peon (Entry)	153
19. Peon (MACP-III)	33
20. Peon (MACP-II)	63
21. Peon (MACP-I)	48
22. Sweeper	381
23. Farash	100
24. Watermen	132
25. Chowkidar	589
26. Jamadar	211
27. Mailmen (Entry)	2580
28. Mailmen (MACP-III)	1752
29. Mailmen (MACP-II)	2276
30. Mailmen (MACP-I)	1643
31. Van Peon (Attendent)	243
32. Attendent in Rest House	40
33. Semi-skilled Tradesmen	34
34. Clelaner	146
35. Office Peon	155
36. Gatemen	45
37. Sewermen	8
38. Female Attendent	14
39. Group 'MTS' (Entry)	5469
40. Group 'MTS' (MACP-III)	1835
41. Group 'MTS' (MACP-II)	3262
42. Group 'MTS' (MACP-I)	2975
43. Others Group 'MTS'	713
44. Directorate	103
45. Total	30491

Source: Postal Circles

TABLE 71

**NON-GAZETTED ACTUAL STAFF STATISTICS AS ON 31.03.2014
(GROUP-WISE & CIRCLE-WISE)**

(in Number)

Circle	Group			Total	Gramin Dak Sewaks	Grand Total
	B	C excluding MTS	C MTS			
Andhra Pradesh	506	11691	1596	13793	26267	40060
Assam	105	3192	855	4152	7830	11982
Bihar	464	6500	1667	8631	15430	24061
Chhatisgarh	78	1721	296	2095	5338	7433
Delhi	252	5712	2025	7989	164	8153
Gujarat	312	10930	2079	13321	13617	26938
Haryana	167	2965	699	3831	3933	7764
Himachal Pradesh	91	1892	336	2319	6319	8638
Jammu & Kashmir	59	1119	280	1458	2623	4081
Jharkhand	45	2017	423	2485	6004	8489
Karnataka	224	11236	1639	13099	15688	28787
Kerala	153	8921	1289	10363	11394	21757
Madhya Pradesh	259	5917	954	7130	12156	19286
Maharashtra	273	21361	4246	25880	18194	44074
North Eastern	40	1405	299	1744	6112	7856
Orissa	157	5010	548	5715	14967	20682
Punjab	200	4726	1017	5943	5983	11926
Rajasthan	253	6335	1178	7766	13462	21228
Tamil nadu	302	17068	2467	19837	21681	41518
Uttar Pradesh	584	15113	3284	18981	29298	48279
Uttarakhand	35	1916	340	2291	6069	8360
West Bengal	232	14111	2871	17214	17075	34289
Directorate	150	145	103	398	NA	398
Total	4941	161003	30491	196435	259604	456039

Source: Postal Circles

TABLE 72**DISTRIBUTION OF MANPOWER IN DIFFERENT CATEGORIES OF POST OFFICES AS ON 31.03.2014**

(in Number)

Circle	Head Offices					Sub Office					Total					Grand Total
	Gr.'A'	Gr.'B'	Gr.'B' (NG)	Gr.'C' excluding MTS	Gr.'C' MTS	Gr. 'A'	Gr.'B'	Gr.'B' (NG)	Gr.'C' excluding MTS	Gr.'C' MTS	Gr.'A'	Gr.'B'	Gr.'B' (NG)	Gr.'C' excluding MTS	Gr.'C' MTS	
Andhra Pradesh	1	47	101	3670	855	0	11	150	6168	1257	1	58	251	9838	2112	12260
Assam	0	16	25	1022	141	0	2	0	1488	195	0	18	25	2510	336	2889
Bihar	1	6	1	1686	172	0	0	0	2942	463	1	6	1	4628	635	5271
Chhatisgarh	0	1	11	395	42	0	0	5	738	87	0	1	16	1133	129	1279
Delhi	2	10	31	1535	361	4	18	44	2770	615	6	28	75	4305	976	5390
Gujarat	6	42	38	2686	406	0	9	27	6674	1102	6	51	65	9360	1508	10990
Haryana	0	5	22	1045	152	0	0	11	1395	233	0	5	33	2440	385	2863
Himachal Pradesh	0	11	24	631	118	0	0	11	1178	146	0	11	35	1809	264	2119
Jammu & Kashmir	0	2	10	438	70	0	0	0	495	129	0	2	10	933	199	1144
Jharkhand	0	12	21	704	59	0	2	3	1302	166	0	14	24	2006	225	2269
Karnataka	2	35	68	2955	401	1	8	36	6389	543	3	43	104	9344	944	10438
Kerala	0	4	48	1819	291	0	0	27	5266	404	0	4	75	7085	695	7859
Madhya Pradesh	0	3	45	2098	244	0	0	12	3128	372	0	3	57	5226	616	5902
Maharashtra	18	96	39	5301	1501	1	29	26	13827	1856	19	125	65	19128	3357	22694
North Eastern	0	3	2	467	95	0	0	5	896	158	0	3	7	1363	253	1626
Orissa	0	4	44	1486	93	0	0	20	2688	79	0	4	64	4174	172	4414
Punjab	0	18	33	1346	197	0	1	4	2752	492	0	19	37	4098	689	4843
Rajasthan	0	5	55	2011	318	0	0	13	3386	407	0	5	68	5397	725	6195
Tamilnadu	6	41	75	4963	651	0	0	61	9187	747	6	41	136	14150	1398	15731
Uttar Pradesh	0	1	7	627	96	0	4	9	1139	172	0	5	16	1766	268	2055
Uttarakhand	9	116	78	5004	1482	0	8	12	7714	989	9	124	90	12718	2471	15412
West Bengal	4	57	44	3635	493	0		29	7202	1020	4	57	73	10837	1513	12484
Total	49	535	822	45524	8238	6	92	505	88724	11632	55	627	1327	134248	19870	156127

Source: Staff Sections of the Directorate/Postal Circles

N.G. : Non-Gazetted

TABLE 73
GRAMIN DAK SEVAK AS ON 31.03.2014

(in Number)

Circle	Number of Gramin Dak Sevak							
	Sub-Postmaster	Branch Postmaster	Mail Deliverer	Stamp Vendor	Packers	Mail Carrier	Mail Man	Total
Andhra Pradesh	0	12721	5739	123	1959	4868	857	26267
Assam	0	3189	2651	24	176	1790	0	7830
Bihar	0	6813	5858	54	292	1993	420	15430
Chhatisgarh	0	2474	1309	17	136	1402	0	5338
Delhi	0	72	47	15	15	15	0	164
Gujarat	5	6730	4462	225	724	1359	112	13617
Haryana	0	1962	937	27	331	675	1	3933
Himachal Pradesh	75	2176	2660	13	311	1066	18	6319
Jammu & Kashmir	0	1290	465	7	107	584	170	2623
Jharkhand	0	2361	1994	0	169	1469	11	6004
Karnataka	0	7665	4948	52	1804	1161	58	15688
Kerala	0	3413	5756	112	1247	788	78	11394
Madhya Pradesh	0	5500	2611	16	417	3507	105	12156
Maharashtra	0	9349	6224	32	1138	1442	9	18194
North Eastern	0	2140	1982	8	220	1762	0	6112
Orissa	1	5829	4626	38	883	3570	20	14967
Punjab	1	2914	1643	28	261	933	203	5983
Rajasthan	10	7840	2411	36	410	2677	78	13462
Tamil Nadu	0	8882	8852	209	2135	1303	300	21681
Uttar Pradesh	0	11814	11392	313	1297	4355	127	29298
Uttaranchal	0	2109	2244	9	226	1481	0	6069
West Bengal	984	4686	6200	122	926	3756	401	17075
Total	1076	111929	85011	1480	15184	41956	2968	259604

Source: Postal Circles

TABLE 74

YEAR-WISE ACTUAL STAFF STRENGTH

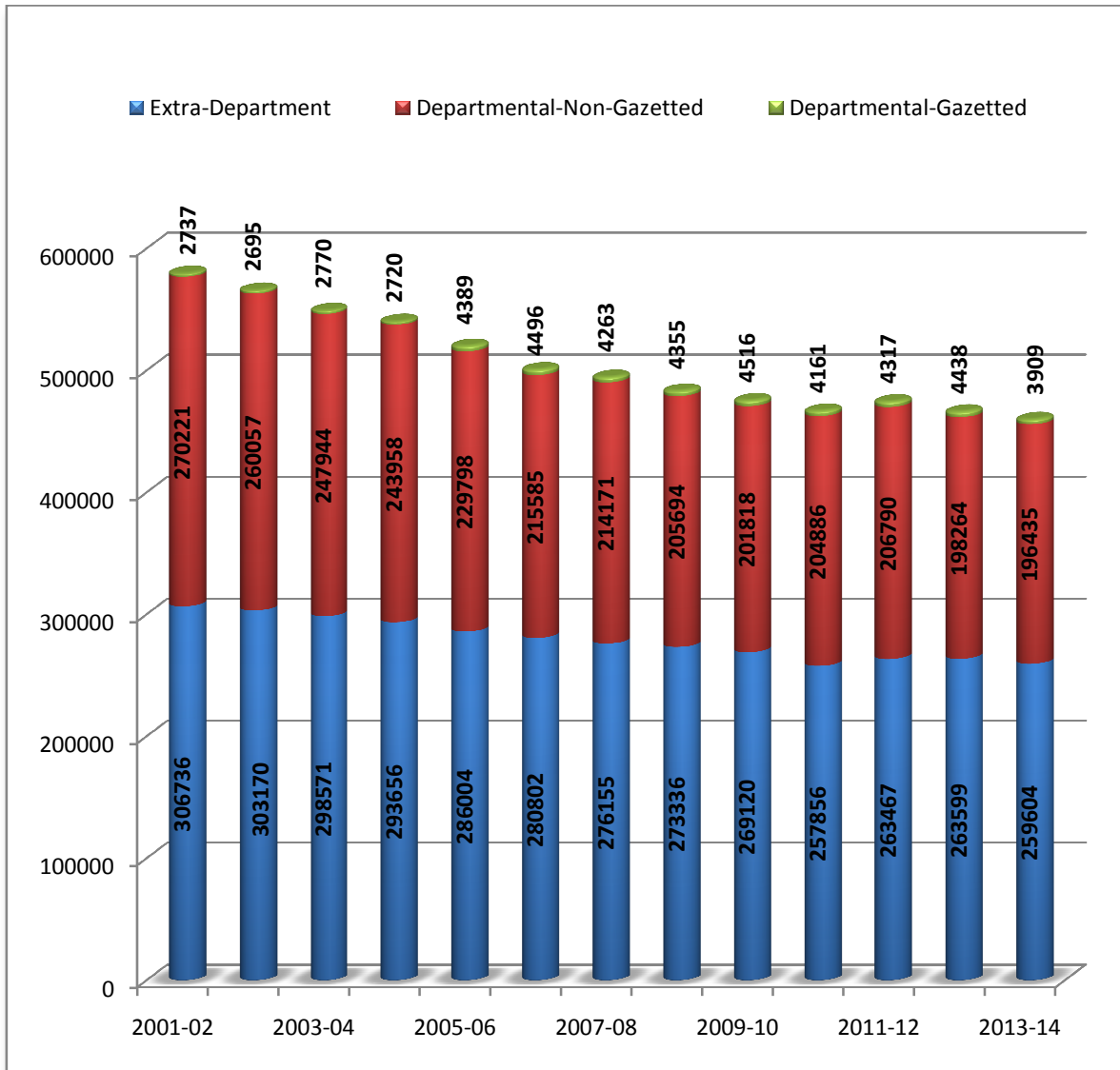
(in Number)

Year	Gazetted			Non Gazetted				Departmental	GDS	Grand Total
	"A"	"B"	Total	B*	Gr.'C' excluding MTS	Gr.'C' MTS	Total			
31.03.1993	638	1841	2479		231994	55562	287556	290035	306027	596062
31.03.1994	608	1916	2524		230959	56714	287673	290197	307466	597663
31.03.1995	592	2000	2592		229542	56418	285960	288552	308623	597175
31.03.1996	609	1921	2530		229857	56111	285968	288498	309825	598323
31.03.1997	607	1860	2467		227369	56542	283911	286378	308307	594685
31.03.1998	611	1934	2545		235312	56122	291434	293979	310278	604257
31.03.1999	785	1884	2669		234119	56284	290403	293072	309915	602987
31.03.2000	791	1873	2664		235434	56203	291637	294301	309649	603950
31.03.2001	813	1925	2738		228579	52292	280871	283609	310269	593878
31.03.2002	815	1922	2737		220448	49773	270221	272958	306736	579694
31.03.2003	807	1888	2695		212021	48036	260057	262752	303170	565922
31.03.2004	751	2019	2770		201421	46523	247944	250714	298571	549285
31.03.2005	705	2015	2720		200302	43656	243958	246678	293656	540334
31.03.2006	780	3609	4389	3496	184069	42233	229798	234187	286004	520191
31.03.2007	737	3759	4496	3284	173112	39189	215585	220081	280802	500883
31.03.2008	655	3608	4263	3153	173261	37757	214171	218434	276155	494589
31.03.2009	638	3717	4355	2928	167608	35158	205694	210049	273336	483385
31.03.2010	623	3893	4516	3498	165373	32947	201818	206334	269120	475454
31.03.2011	588	3573	4161	3460	170748	30678	204886	209047	257856	466903
31.03.2012	610	3707	4317	3087	173007	30696	206790	211107	263467	474574
31.03.2013	665	3773	4438	4758	164233	29273	198264	202702	263599	466301
31.03.2014	576	3333	3909	4941	161003	30491	196435	200344	259604	459948

Source: Staff Sections of the Directorate/Postal Circles

* Group 'B' Non Gazatted from 1990 to 2005 are included in group "C".

YEAR-WISE ACTUAL STAFF STRENGTH



Year

TABLE 75**HUMAN RESOURCES TRAINED UNDER PLAN SCHEME**

(in Number)

Sl. No.	Activity	Number of Officials Trained				%age decrease/increase		
		2010-11	2011-12	2012-13	2013-14	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
1	Management Programme for Group A and B Officers	290	289	267	404	-0.34	-7.93	39.79
2	Development Programme for Accounts Officers	108	150	59	91	38.89	-45.37	-39.33
3	Development Programme for Inspectors and Assistant Superintendent Posts	140	118	248	236	-15.71	77.14	100.00
4	Development Programme for Operative/Supervisory Staff \$	24235	51386	16261	20830	112.03	-32.90	-59.46
5	Development Programme for Mail Overseers/Postmen/ MTS	28149	22434	21289	18818	-20.30	-24.37	-16.12
6	Development Programme for Gramin Dak Sevaks	45952	33651	44412	26617	-26.77	-3.35	-20.90
7	Training of Trainers	721	1111	1553	1519	54.09	115.40	36.72
Total		99595	109139	84089	68515	9.58	-15.57	-37.22

Source: Training Division

\$ includes training imparted under 'Development Programme for Postmasters and Supervisors'.

TABLE 76

HUMAN RESOURCES TRAINED IN POSTAL ACADEMY AND POSTAL TRAINING CENTRES

(in Number)

Sl. No.	Name of Training Institution	Number of Officials trained under											
		Plan Training			Induction Training (Non-Plan)			Other Training (Non-Plan)			Total		
		2011-12	2012-13	2013-14	2011-12	2012-13	2013-14	2011-12	2012-13	2013-14	2011-12	2012-13	2013-14
1	RAKNPA, Ghaziabad	248	326	497	238	131	160	572	767	68	1058	1224	725
2	PTC, Darbhanga	48	1193	1240	750	285	377	0	25	15	798	1503	1632
3	PTC, Guwahati	82	417	272	180	25	62	620	32	595	882	474	929
4	PTC, Madurai	384	2429	2303	447	0	378	0	568	0	831	2997	2681
5	PTC, Mysore	578	4290	3400	1271	533	682	120	292	87	1969	5115	4169
6	PTC, Saharanpur	581	4249	2924	1592	747	1032	21	4440	0	2194	9436	3956
7	PTC, Vadodara	659	4715	2051	1670	707	183	52	0	0	2381	5422	2234
Total		2580	17619	12687	6148	2428	2874	1385	6124	765	10113	26171	16326

Source: Training Division

Note: Additionally, 55828 official were trained in Workplace Training Centres (WTCs) and 37945 officials were trained in IT Modernisation related one/two days awareness training /programmes/workshops conducted in Postal Training Centres (PTCs) / Workplace Training Centres (WTCs).

TABLE 77
PAY SCALES OF OFFICERS/STAFF WORKING IN THE DEPARTMENT OF POSTS – CONTD.

S. No.	Post	Pay Scale during 5 th CPC	Pay scale granted by Govt during 6 th CPC		
		(₹)	Pay Band	Grade Pay	Pay Band No.
			(₹)	(₹)	
GAZETTED GROUP "A"					
1	Secretary	26000 Fixed	80000 Fixed	-----	
2	HAG+ Member Postal Services Board	24050-650-26000	75500-80000	----	
4	HAG CPMG/Sr. DDG/CGM	22400-525-24500	67000-79000	-----	
5	SAG JS&FA/PMG/DDG/GM (Fin) /Chief Engineer	18400-500-22400	37400-67000	10000	4
6	JAG in NFSG Director/DA (P) /Director MV/Director (OL)/Superintending. Engineer, CMO (NFSG)	14300-400-18300	37400-67000	8700	4
7	JAG Director/DA (P)/Jt. Director/Sr. PPS/Superintending Engineer/Sr. Architect, Joint Director (OL)	12000-375-16500	15600-39100	7600	3
8	Sr. Supdt. of POs/ADG (STS)/Dy. Director/PPS/Exe. Engineer/Dy Architect/Senior Manager MMS, Dy. Director (OL)	10000-325-15200	15600-39100	6600	3
9	Sr. Supdt. of POs/ADG (JTS)/Dy. Director/ACAO/Architect/Manager MMS, AD (OL)	8000-275-13500	15600-39100	5400	3
GAZETTED GROUP "B"					
10	Sr. AO	8000-275-13500	15600-39100	5400	3
11	Accounts Officers	7500-250-12000	9300-34800	5400	2

TABLE 77
PAY SCALES OF OFFICERS/STAFF WORKING IN THE DEPARTMENT OF POSTS- CONCLD.

12	Section Officer/PS in Dte.	7500-250-12000	9300-34800	4800 & 5400 after 4 years	2 3
13	Postal Superintendent/Asst. Director/Sr. Postmaster/ Sr. Private Secretary in subordinate offices	7500-250-12000	9300-34800	4800 & 5400 after 4 years	
	Dy Manager MMS	7500-250-12000	9300-34800	4800	2
14	French Translator	7500-250-12000	9300-34800	4800	2
	AAO Group B	7450-225-11500	9300-34800	4800	2
	Senior Hindi Translator	7450-225-11500	9300-34800	4600	2
15	Assistant Superintendent of Posts/AE (Civil/Electrical)/AD (Rectt.)	6500-200-10500	9300-34800	4600	2
16	PS in subordinate offices/Supdt. Sorting, Junior Hindi Translator	6500-200-10500	9300-34800	4200	2
NON-GAZETTED STAFF GROUP "B"					
1	JAO	6500-200-10500	9300-34800	4800	2
2	Asstt. Manager (MMS)	5500-175-9000	9300-34800	4600	2
3	Postmaster/Head Record Officer/Manager RLO/Head Sorting Assistant in HSG-I/Assistant (CSS)/Postmaster Grade-III	6500-200-10500	9300-34800	4600	2
4	Sten Grade-III (CSS)/Librarian	6500-200-10500	9300-34800	4200	2
5	Inspector of Posts, Librarian, Office Supdt. (Postal/Civil/Electrical), Junior Statistical Officer, Sr. Accountant, Postmaster Grade-II	5500-175-9000	9300-34800	4200	2
6	Steno Gr. I in subordinate offices	5500-175-9000	9300-34800	4200	2
7	Steno Gr. II in subordinate offices	5000-150-8000	9300-34800	4200	2

TABLE 77

PAY SCALES OF OFFICERS/STAFF WORKING IN THE DEPARTMENT OF POSTS-CONCLD.

NON-GAZETTED STAFF GROUP "C"					
1	Staff Nurse	7450-225-11500	9300-34800	4600	2
2	HSG-II Accountant, Manager RLO, Supervisor Foreign Post, HSG-II SPM/ Dy. PM/ Asstt. PM/ Asstt. Presidency PM, Record Clerk, Sub Record Officer, Head Sorting Assistant, Assistant Manager/ Dy. Manager/Manager PSD/Head Asstt. PSD, Nasik/BCRPA/Head Clerk (Postal/Electrical Div.)/Steno. Gr.-II/Store Officer, JE (Civil/Electrical), Postmaster Grade-II	5000-150-8000	9300-34800	4200	2
3	Pharmacist (NFSG)		9300-34800	4200	2
4	Technical Supervisor (MMS)	4500-125-7000	9300-34800	4200	2
5	LSG Dy. PM, Asstt. PM, Dy. Sub PM, Asstt SPM, SPM, Public Relation Inspector, LSG Supervisor, LSG Record Officer, Sub Record Officer, LSG Asstt, Head Sorting Asstt., Supervisor Gr. I & II, Head Asstt PSD Nasik, Dy. Asstt. Manager, LSG, TBOP PA, Jr Accountant/Pharmacist/Postmaster Grade-I	4500-125-7000	5200-20200	2800	1
6	Medical Store Keeper with diploma in Pharmacy & Pharmacist (Entry Grade)	4500-125-7000	5200-20200	2800	1
7	Technical Postal Assistant Grade-I (Postal Machine Assistant) Grade-I, Reader , Medical Store Keeper (Qualification B. Sc. & below)	4000-100-6000	5200-20200	2400	1
8	Caretaker,	4000-100-6000	5200-20200	2400	1
9	(a) Driver Special Grade	5000-150-8000	9300-34800	4200	2
	(b) Driver Grade-I	4500-125-7000	5200-20200	2800	1
	(c) Driver Grade-II	4000-100-6000	5200-20200	2400	1
	(d) Driver Grade-III	3050-75-3950-80-4590	5200-20200	1900	1

TABLE 77**PAY SCALES OF OFFICERS/STAFF WORKING IN THE DEPARTMENT OF POSTS-CONCLD.**

10	Postal Assistant, Sorting Assistant, PO & RMS Accountant (Special Pay Rs.180 per Month), Time scale SPM, Platform Inspector (Time scale), Stenographer Grade-III, Time scale clerk, Cashier, Storekeeper, UDC, Physical Training Instructor, Lab Technician	4000-100-6000	5200-20200	2400	1
11	Technical Postal Assnt Gr.-II (Postal Machine Assistant Grade -II), LDC, Lift Operator, Bindery Assistant/Dispatch Rider/Electrician/Turner MMS, Physical Training Instructor	3050-75-3950-80-4590	5200-20200	1900	1
12	Highly Skilled Artisans Grade-III, II & I				
	Artisan Grade-III	3050-75-3950-80-4590 (70% Posts)	5200-20200	1900	1
	Artisan Grade-II	4000-100-6000 (15% Posts)	5200-20200	2400	1
	Artisan Grade-I including Charge Hand	4500-125-7000 (15% Posts)	5200-20200	2800	1
13	(i) Postman /Mail Guard Entry	3200-85-4900	5200-20200	2000	1
	(ii) Postman /Mail Guard TBOP	4000-100-6000	5200-20200	2400	1
	(iii) Postman /Mail Guard BCR	4500-125-7000	5200-20200	2800	1
14	Caretaker-cum- Khansama, Sorter	2750-70-3800-75-4000	5200-20200	1800	1
MULTI TASKING STAFF GROUP C (ERSTWHILE SEMI SKILLED GROUP D)					
1	Carpenter, Machine man, Binder, Painter, Stamp Vendor, Jamadar, Motor Vehicle Mechanic, Motor Vehicle Electrician, Carpenter, Painter, Joiner, Tyreman, Upholster, Blacksmith, Tin & Copper Smith (Semi-skilled), Dresser(Med), Dresser/NO	2650-65-3300-70-4000	5200-20200	1800	1
MULTI TASKING STAFF GROUP C (ERSTWHILE GROUP D)					
1	Record Keeper MMS	2610-60-3150-65-3540	5200-20200	1800	1
2	Letter Box Peon, Chowkidar, Water Carrier, Sweeper, Scavenger, Farash, Mail Peon, Mailman, Van Peon, Attendant in Rest House, Cleaner, Form Supplier, Gardener, Mali, Pumpman MMS, Peon (med), Female Attendant (Med)	2550-55-2660-60-3200	5200-20200	1800	1

Source: Pay Commission Cell

**POSTAL COMPLAINT
AND
LOSS & FRAUD**

TABLE 78

NUMBER OF POSTAL COMPLAINTS RECEIVED

(in Thousand)

Item	Number of Postal complaints received					%age decrease/increase				
	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13	
No. of Complaints received	836.2	809.4	897.6	895.1	907.3	-3.20	10.90	-0.28	1.36	
Details of Complaints										
1	Unregistered Mails	8.1	7.0	8.8	8.2	12.2	-13.58	25.71	-6.82	48.78
2	Speed Post articles	166.8	185.5	178.7	188.7	220.6	11.21	-3.67	5.60	16.91
3	Registered and Insured letters	270.2	267.0	282.5	286.5	276.6	-1.18	5.81	1.42	-3.46
4	Registered and Insured Parcels	13.2	15.2	18.8	27.0	35.5	15.15	23.68	43.62	31.48
5	VPL/VPPs	35.5	35.9	135.4	166.8	183.7	1.13	277.16	23.19	10.13
6	Foreign Mails	46.8	32.6	40.4	35.6	33.6	-30.34	23.93	-11.88	-5.62
8	Money Orders	219.3	196.6	160.2	105.1	77.4	-10.35	-18.51	-34.39	-26.36
9	SB & CC	21.4	15.2	12.2	11.1	7.9	-28.97	-19.74	-9.02	-28.83
10	Management of Office/Staff	5.9	4.5	5.9	3.6	5.6	-23.73	31.11	-38.98	55.56
11	Miscellaneous	48.9	49.9	54.7	62.5	54.2	2.04	9.62	14.26	-13.28
Total		836.1	809.4	897.6	895.1	907.3	-3.19	10.90	-0.28	1.36

Source: PG Section

NUMBER OF POSTAL COMPLAINTS

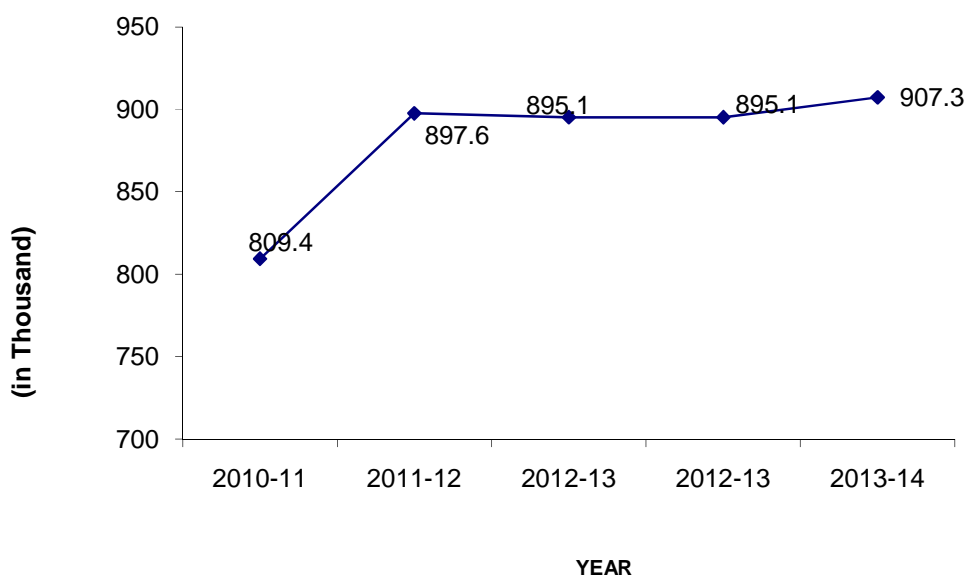


TABLE 79**NUMBER OF COMPLAINTS RECEIVED, SETTLED AND PENDING DURING 2013-14**

(in Number)

Circle	Opening Balance	Received	Total	Settled	Pending	Below 3 months	3 - 6 months	6 - 12 months	Over 12 months
Andhra Pradesh	1010	13562	14572	10768	3804	3723	72	9	0
Assam	19454	111394	130848	102792	28056	25882	2167	7	0
Bihar	51	11276	11327	10361	966	864	102	0	0
Chhatisgarh	164	7854	8018	7266	752	752	0	0	0
Delhi	5174	117711	122885	111830	11055	9861	623	41	530
Gujarat	2096	43576	45672	43666	2006	2006	0	0	0
Haryana	848	24432	25280	24555	725	723	2	0	0
Himachal Pradesh	273	8550	8823	8260	563	563	0	0	0
Jammu & Kashmir	59	6779	6838	5743	1095	1044	51	0	0
Jharkhand	392	4028	4420	3992	428	409	19	0	0
Karnataka	1785	58991	60776	58401	2375	2334	32	9	0
Kerala	1111	19826	20937	19823	1114	1050	45	16	3
Madhya Pradesh	1841	40063	41904	39367	2537	2443	76	18	0
Maharashtra	5118	109752	114870	112513	2357	2357	0	0	0
North-East	936	10320	11256	8301	2955	2594	149	82	130
Orissa	620	16885	17505	15765	1740	1494	194	52	0
Punjab	766	21264	22030	21169	861	797	35	23	6
Rajasthan	471	25146	25617	24594	1023	1004	19	0	0
Tamilnadu	3418	106735	110153	105721	4432	4333	99	0	0
Uttar Pradesh	3948	65721	69669	64790	4879	4879	0	0	0
Uttarakhand	451	8829	9280	8491	789	788	1	0	0
West Bengal	1926	85582	87508	85337	2171	1953	151	67	0
Army Postal Service	148	683	831	731	100	51	24	11	14
Total	52060	918959	971019	894236	76783	71904	3861	335	683

Source : PG Section

TABLE 80**ARTICLE-WISE NUMBER OF COMPLAINTS RECEIVED, SETTLED AND PENDING DURING 2013-14 -CONTD.**

(in Number)

Circle	Regd. and Insured Letters					Regd. and Insured Parcels				
	Opening Balance	Received	Total	Settled	Pending	Opening Balance	Received	Total	Settled	Pending
Andhra Pradesh	258	2633	2891	2872	19	692	1737	2429	1745	684
Assam	807	20572	21379	20655	724	151	3232	3383	3246	137
Bihar	9	1467	1476	1334	142	0	370	370	370	0
Chhatisgarh	42	2757	2799	2687	112	13	399	412	321	91
Delhi	239	10496	10735	10179	556	484	2983	3467	3057	410
Gujarat	709	18099	18808	18086	722	126	1976	2102	2053	49
Haryana	182	2537	2719	2595	124	85	665	750	750	0
Himachal Pradesh	88	2861	2949	2860	89	22	716	738	628	110
Jammu & Kashmir	14	642	656	531	125	0	52	52	28	24
Jharkhand	71	884	955	870	85	23	303	326	270	56
Karnataka	768	24951	25719	25129	590	143	3312	3455	3227	228
Kerala	257	8624	8881	8670	211	76	721	797	731	66
Madhya Pradesh	744	16870	17614	16910	704	71	1033	1104	1104	0
Maharashtra	1302	49611	50913	50119	794	111	2871	2982	2921	61
North-East	79	824	903	765	138	74	778	852	654	198
Orissa	174	5887	6061	5798	263	45	493	538	538	0
Punjab	168	5062	5230	5101	129	101	1938	2039	1874	165
Rajasthan	175	13204	13379	13030	349	47	1807	1854	1747	107
Tamilnadu	1389	52495	53884	51479	2405	135	6473	6608	6194	414
Uttar Pradesh	1933	18258	20191	18264	1927	10	1116	1126	1047	79
Uttarakhand	89	2592	2681	2527	154	29	460	489	425	64
West Bengal	296	15055	15351	14910	441	109	2076	2185	2184	1
APS	79	314	393	359	34	17	57	74	56	18
TOTAL	9872	276695	286567	275730	10837	2564	35568	38132	35170	2962

TABLE 80**ARTICLE-WISE NUMBER OF COMPLAINTS RECEIVED, SETTLED AND PENDING DURING 2013-14 -CONCLD.**

(in Number)

Circle	V.P.P. / V.P.L.					Money Order				
	Opening Balance	Received	Total	Settled	Pending	Opening Balance	Received	Total	Settled	Pending
Andhra Pradesh	392	4584	4976	3933	1043	10	1135	1145	1046	99
Assam	17612	72252	89864	63732	26132	125	3324	3449	3258	191
Bihar	0	1464	1464	1309	155	20	1679	1699	1649	50
Chhatisgarh	28	989	1017	695	322	16	768	784	735	49
Delhi	508	33512	34020	30849	3171	175	3893	4068	3710	358
Gujarat	338	5239	5577	5181	396	194	3921	4115	3861	254
Haryana	253	10205	10458	10269	189	79	1135	1214	1146	68
Himachal Pradesh	51	2062	2113	1867	246	34	600	634	608	26
Jammu & Kashmir	0	535	535	314	221	0	110	110	92	18
Jharkhand	17	180	197	175	22	48	503	551	468	83
Karnataka	153	4824	4977	4808	169	47	2179	2226	2124	102
Kerala	40	682	722	663	59	51	1417	1468	1413	55
Madhya Pradesh	241	6170	6411	5535	876	107	1205	1312	1230	82
Maharashtra	1839	9086	10925	10533	392	316	9882	10198	9969	229
North-East	514	4088	4602	3369	1233	15	390	405	374	31
Orissa	85	3212	3297	2461	836	88	1777	1865	1744	121
Punjab	124	2027	2151	1975	176	68	2246	2314	2234	80
Rajasthan	45	880	925	879	46	38	1756	1794	1713	81
Tamilnadu	337	7846	8183	7828	355	330	5996	6326	6058	268
Uttar Pradesh	227	8535	8762	8112	650	764	7687	8451	7939	512
Uttarakhandl	72	1009	1081	916	165	97	1350	1447	1320	127
West Bengal	384	4358	4742	4617	125	255	24209	24464	24015	449
APS.	0	0	0	0	0	17	205	222	201	21
TOTAL	23260	183739	206999	170020	36979	2894	77367	80261	76907	3354

Source : PG Section

TABLE 81**LOSS & FRAUD CASES REGISTERED**

(in Number)

Item	Number of Loss & Fraud Cases					%age increase/ decrease			
	2009-10	2010-11	2011-12	2012-13	2013-14	2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Regd. & VP	29	32	29	39	46	10.34	-9.38	34.48	17.95
Insured Letters & Parcels	12	10	13	10	6	-16.67	30.00	-23.08	-40.00
Money Orders	106	115	118	99	147	8.49	2.61	-16.10	48.48
SB/CTD/RD/TD	560	486	532	538	585	-13.21	9.47	1.13	8.74
NSC	22	11	21	16	17	-50.00	90.91	-23.81	6.25
Cash Stamps	216	149	176	207	183	-31.02	18.12	17.61	-11.59
Miscellaneous	330	261	218	254	256	-20.91	-16.48	16.51	0.79
Total	1275	1064	1107	1163	1240	-16.55	4.04	5.06	6.62

Source: Investigation Section

**OTHER
MISCELLANEOUS
STATISTICS**

TABLE 82**MAIL MOTOR SERVICE**

Item	2009-10	2010-11	2011-12	2012-13	2013-14	%age increase/ decrease			
						2010-11 over 2009-10	2011-12 over 2010-11	2012-13 over 2011-12	2013-14 over 2012-13
Total Annual Kilometerage (in Lakh)	293	306	327	339	349	4.29	6.96	3.67	2.95
Total Annual Expenditure (in ₹ Lakh)	9389	10004	9324	9859	11096	6.55	-6.80	5.74	12.55
Total Number of Vehicles	1273	1282	1293	1298	1298	0.71	0.86	0.39	0.00

Source : MV Section

TABLE 83**PHILATELY**

Item	2009-10	2010-11	2011-12	2012-13	2013-14
Number of Philatelic Bureaux	68	68	68	68	68
Number of Philatelic Counters	1032	1032	1032	1032	1032
Number of Commemorative stamps released	94	101	49	103	113
Number of First Day Covers released	61	60	44	39	45

Source: Philately Division

NUMBER OF PHILATELIC COUNTERS

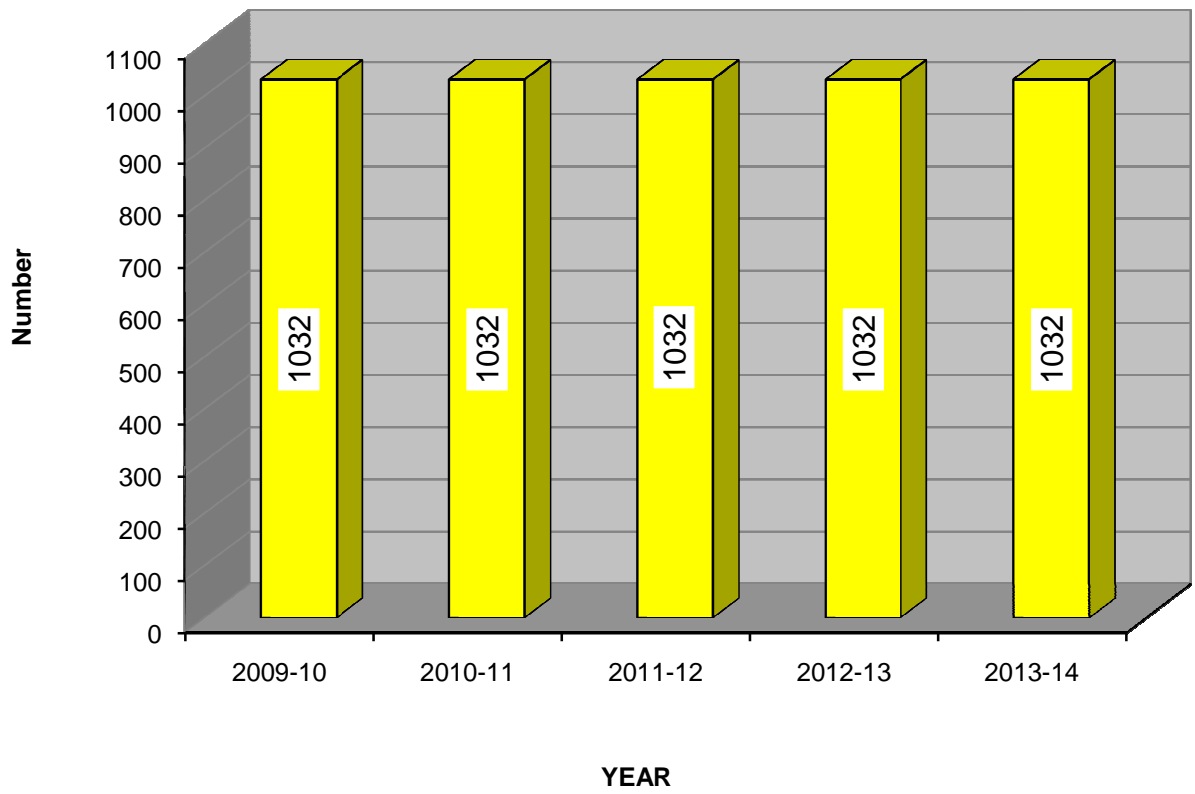


TABLE 84
NUMBER OF POSTAL BUILDINGS AS ON 31.03.2014

(in Number)

Circle	Postal			R.M.S.			Others			Total			Grand Total
	Dept t.	Rente d	Rent - free	Dept t.	Rente d	Rent - free	Dept t.	Rente d	Rent - free	Dept t.	Rente d	Rent - free	
Andhra Pradesh	308	1995	129	7	35	0	14	8	0	329	2038	129	2496
Assam	165	443	20	6	8	12	1	5	0	172	456	32	660
Bihar	181	803	99	6	35	0	4	0	0	191	838	99	1128
Chhatisgarh	43	280	23	0	4	0	2	1	0	45	285	23	353
Delhi	121	222	40	4	3	0	5	0	0	130	225	40	395
Gujarat	250	1041	40	0	22	0	5	2	0	255	1065	40	1360
Haryana	77	356	54	5	5	4	13	0	0	95	361	58	514
Himachal Pradesh	75	370	20	1	6	0	5	3	0	81	379	20	480
Jharkhand	66	335	54	2	17	0	0	1	0	68	353	54	475
Jammu & Kashmir	33	202	23	1	0	0	3	3	0	37	205	23	265
Karnataka	380	1271	64	14	10	6	22	12	0	416	1293	70	1779
Kerala	247	1216	47	7	26	1	11	9	0	265	1251	48	1564
Madhya Pradesh	198	778	99	4	11	0	28	1	2	230	790	101	1121
Maharashtra	358	1761	138	10	40	1	29	5	0	397	1806	139	2342
North Eastern	92	190	50	0	0	0	0	0	0	92	190	50	332
Orissa	145	946	104	7	23	4	31	10	0	183	979	108	1270
Punjab	137	527	93	2	13	0	6	2	0	145	542	93	780
Rajasthan	304	923	121	16	21	0	14	2	0	334	946	121	1401
Tamil Nadu	283	2248	82	18	30	0	9	13	0	310	2291	82	2683
Uttar Pradesh	293	2032	209	13	59	0	12	4	0	318	2095	209	2622
Uttarakhand	51	298	40	0	1	0	4	8	0	55	307	40	402
West Bengal	240	1434	120	10	12	11	38	21	1	288	1467	132	1887
Total	4047	19671	1669	133	381	39	256	110	3	4436	20162	1711	26309

Source: Building Section

* Provisional

N.B. (i) Offices functioning from more than one building have been treated as One Unit.

(ii) Administrative Offices have been shown under "Other Units"

TABLE 85
NUMBER OF STAFF QUARTERS AS ON 31.03.2014

* PROVISIONAL

S. N. o.	Circle	Number of Departmental staff quarter available							Number of Departmental licence free post attached staff quarter available							Total Number of Departmental Staff quarters	Number of rented licence free post attached quarters available
		Type of Quarters							Type of Quarters								
		I	II	III	IV	V	VI	VII and above	I	II	III	IV	V	VI	VII and above		
1	Andhra Pradesh	324	535	138	6	8	3	0	12	55	56	1	1	1	0	1140	868
2	Assam	162	237	84	9	2	1	0	12	91	8	0	0	0	0	606	54
3	Bihar	309	505	160	23	6	1	0	16	70	17	0	0	0	0	1107	93
4	Chhatisgarh	69	116	30	7	1	0	0	0	32	5	0	1	1	0	262	98
5	Delhi	384	820	264	25	5	0	0	1	35	17	1	0	0	1	1563	0
6	Gujarat	475	471	125	37	6	2	0	15	49	10	4	0	0	0	1288	320
7	Haryana	151	190	54	15	0	4	0	0	21	25	7	0	0	0	467	53
8	Himachal Pradesh	189	216	84	12	1	0	0	0	31	37	0	0	0	0	570	129
9	Jharkhand	165	253	63	5	1	0	0	0	35	0	0	0	0	0	522	65
10	Jammu&Kashmir	25	67	62	10	1	0	0	0	13	4	0	0	0	0	182	10
11	Karnataka	448	700	154	33	0	1	0	0	109	14	1	0	0	0	1609	377
12	Kerala	198	328	60	10	4	2	0	7	82	24	3	0	0	0	718	116
13	Madhya Pradesh	255	379	103	11	0	0	0	6	57	38	0	0	0	0	849	158
14	Maharashtra	872	952	388	37	5	3	0	12	117	82	1	4	3	1	2489	569
15	North East	126	145	50	7	6	0	0	0	67	9	0	0	0	0	410	76
16	Orissa	277	497	228	30	6	1	0	5	69	25	1	0	0	0	1139	100
17	Punjab	260	313	123	22	7	0	0	11	37	66	2	0	0	0	841	14
18	Rajasthan	474	700	241	42	6	1	0	1	148	42	0	0	0	0	1655	191
19	Tamil Nadu	454	617	114	29	6	4	0	9	105	53	1	0	1	0	1402	679
20	Uttar Pradesh	639	767	118	31	1	2	4	0	16	106	50	9	1	0	1753	239
21	Uttarakhand	91	208	16	3	0	1	0	1	28	13	0	0	0	0	361	150
22	West Bengal	469	659	109	20	2	0	0	14	93	25	0	0	0	0	1391	188
	Total	6816	9675	2768	424	95	28	0	138	1450	840	76	7	3	4	22324	4547

Source: Building Section

TABLE 86**NUMBER OF DISPENSARIES, CARD HOLDERS AND BENEFICIARIES
(AS ON 31st MARCH)**

Circle	Number of Dispensaries 2013-14	Number of Card Holders					Number of Beneficiaries				
		2009-10	2010-11	2011-12	2012-13	2013-14	2009-10	2010-11	2011-12	2012-13	2013-14
Andhra Pradesh	5	3211	3141	3236	3246	3090	9372	9051	9226	8122	8755
Assam	2	2478	2145	2711	1753	552	8698	6829	5996	4514	1605
Bihar	4	1972	1826	1843	2143	2145	9600	9243	9162	2143	11472
Chhatisgarh	1	2704	2759	2788	880	659	9849	9155	9229	2105	1825
Gujarat	1	5530	5531	5074	6052	1971	14844	13159	14027	23228	4285
Haryana	1	1058	1058	1058	1082	1001	3500	3500	3500	3509	3445
Jammu & Kashmir	0	733	745	763	291	0	2229	2232	2276	553	0
Jharkhand	1	1166	1128	812	1024	355	5486	4981	3642	4752	1414
Madhya Pradesh	0	1437	1453	1500	3406	0	5757	5739	5718	11318	0
Maharashtra	0	2204	4526	4573	2369	0	6998	14083	14130	7780	0
North-East	0	484	506	542	1778	0	1822	1917	1991	2017	0
Orissa	2	2268	2229	1847	1817	1063	9831	9690	6542	6507	3366
Punjab	2	1650	1694	1819	1846	1897	5076	5157	5426	5490	5470
Rajasthan	3	5138	4021	4161	2369	2293	19132	13577	13866	7780	7480
Tamilnadu	2	1710	1783	1710	1699	1724	4055	4359	4823	3349	4377
Uttar Pradesh	7	15439	15606	15686	7010	19807	55918	57697	56335	34931	32601
Uttaranchal	0	992	1024	943	957	0	4221	4331	3300	3321	0
West Bengal	2	1412	1410	1415	1415	1421	4451	4430	4416	4416	4380
Total	33	51586	52585	52481	41137	37978	180839	179130	173605	135835	90475

Source: Medical Section

TABLE 87
POSTAL RATES (INLAND) -CONTD.
(RATES OPERATIVE W.E.F. 01.06.2002 AND SUPPLIMENTARY POSTAL SERVICE W.E.F. 01.02.2002)

	Name of Postal Article	Tariff
	Post Card	
1	Ordinary Card	50 Paise
	Printed Card	₹ 6
2	Competition Postcard	₹ 10
3	Letter Card	₹ 2.50
	Unregistered Envelope	
4	For a weight not exceeding 20 grams	₹ 5
	For every additional 20 grams or fraction thereof	₹ 5
5	Registered Envelope	₹ 22.5
	Book Pattern and Sample Packets	
6	For the first 50 grams	₹ 4
	For every additional 50 grams or fraction thereof	₹ 3
	Book Packets Containing Printed Books	
7	Upto 100 grams	₹ 1
	For every additional 100 grams or part thereof	₹ 1
	Book Packet containing Periodicals	
8	<i>(i) Value of Periodical from ₹ 1 to ₹ 20</i>	
	Upto 100 grams	₹ 2
	For every additional 100 grams or part thereof	₹ 3
	<i>(ii) Value of Periodical from ₹ 21 to ₹ 50</i>	
	Upto 100 grams	₹ 4
	For every additional 100 grams or part thereof	₹ 5
	<i>(iii) Value of Periodical from ₹ 51 and above</i>	
	Upto 100 grams	₹ 8
	For every additional 100 grams or part thereof	₹ 9
	Parcels	
9	For a weight not exceeding 500 grams	₹ 19
	For every additional 500 grams or fraction thereof	₹ 16
	For Registered NewsPaper	
10	<i>I. Single Copy</i>	
	For a weight not exceeding 50 grams	25 Paise
	For a weight exceeding 50 grams but not exceeding 100 grams	50 Paise
	For every additional 100 grams or part thereof, exceeding 100 grams	20 Paise
	<i>II. In case of more than one copy of the same issue of a registered newspaper being carried in the same packet</i>	
	For a weight not exceeding 100 grams	50 Paise
For every additional 100 grams or part thereof, exceeding 100 grams	20 Paise	
	Registration	
11	Fee for registration	₹ 17
	Concessional registration fee for V.P.P. containing Printed Books	₹ 2.50
	Acknowledgements	
12	Fee for each acknowledgement	₹ 3
	Money Orders	
13	For every sum of ₹ 20 or fraction thereof	₹ 1

TABLE 87

POSTAL RATES (INLAND) -CONCLD.

(RATES OPERATIVE W.E.F. 01.06.2002 AND SUPPLIMENTARY POSTAL SERVICE W.E.F. 01.02.2002)

	Indian Postal Orders	
	<i>Commission on each IPO</i>	
14	Upto ₹ 10	₹ 1
	Upto ₹ 20	₹ 2
	Upto ₹ 30	₹ 3
	Upto ₹ 40	₹ 4
	Upto ₹ 50	₹ 5
	Upto ₹ 100	₹ 10
		Insurance
15	Insurance Fee upto ₹ 200	₹ 10
	For every additional ₹100 or fraction thereof in excess of ₹ 200	₹ 6
	V.P. Fee	
16	Upto ₹ 20	₹ 2
	Between ₹ 20 to ₹ 50	₹ 3
	Above ₹ 50	₹ 5
17	V.P. Inquiry Fee	₹ 1
	Postal identity cards	
18	Application fee	₹ 20
	Processing fee	₹ 250
	Total	₹ 270
19	Business reply permit fee (handling charges per article)	₹ 1
	Warehousing Charges on VP articles for detention beyond 7 days	
20	For Parcels(per day)	₹ 3
	For other articles(per day)	₹ 2
	Certificate of Posting *	
21	For 3 articles or less	₹ 3
	Airmail Fee	
22	I. For Packets (other than letters, postcards & parcels) upto 50 grams	₹ 2
	For every additional 50 grams or fraction thereof	₹ 1
	II. Parcels for first 50 grams	₹ 2
	For every additional 50 grams	₹ 1
	Late Fee	
23	i. Late Fee Charge for unregistered articles (per article)	₹ 2
	ii. Late Fee Charge for registered articles (per article)	₹ 3
	iii. Special Additional Late Fee Charge (per article)	₹ 3
24	Fee for obtaining copy of original receipt signed by addressee (for regd. per article)	₹ 2
25	Supplementary charge for issue of a foreign money order telegraphed under Rule 172 of Indian Post Office Rules (per foreign money order)	₹ 2
26	Fee for recall of Postal articles (per article)	₹ 6
	Rent for Boxes/Bags	
	<i>(a). Post Boxes or Bags if taken separately</i>	
27	(i). If rented for full financial year	₹ 150
	(ii). For three calender months or part thereof, if rented for a period of less than a full financial year	₹ 50
	<i>(b). Post Box and Bag combined together with the same or different number</i>	
	(i). If rented for full financial year	₹ 250
	(ii). For three calender months or part thereof, if rented for a period of less than a full financial year	₹ 80
28	Money Order Form	25 Paise

Source: Costing & Rates Section

* Certificate of Posting has been discontinued since 23.02.2011.

**TIME SERIES DATA
OF IMPORTANT
POSTAL STATISTICS**

TABLE 88

NUMBER OF SAVINGS BANK ACCOUNTS

Year	1959-60	1964-65	1970-71	1974-75	1979-80	1984-85	1989-90	1994-95	1999-00	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
Number of Accounts	84.46	120.98	205.83	277.96	289.24	413.4	475.7	475.11	590.66	643.43	691.08	780.47	885.65	964.77	1158.25	1253.23	1253.23

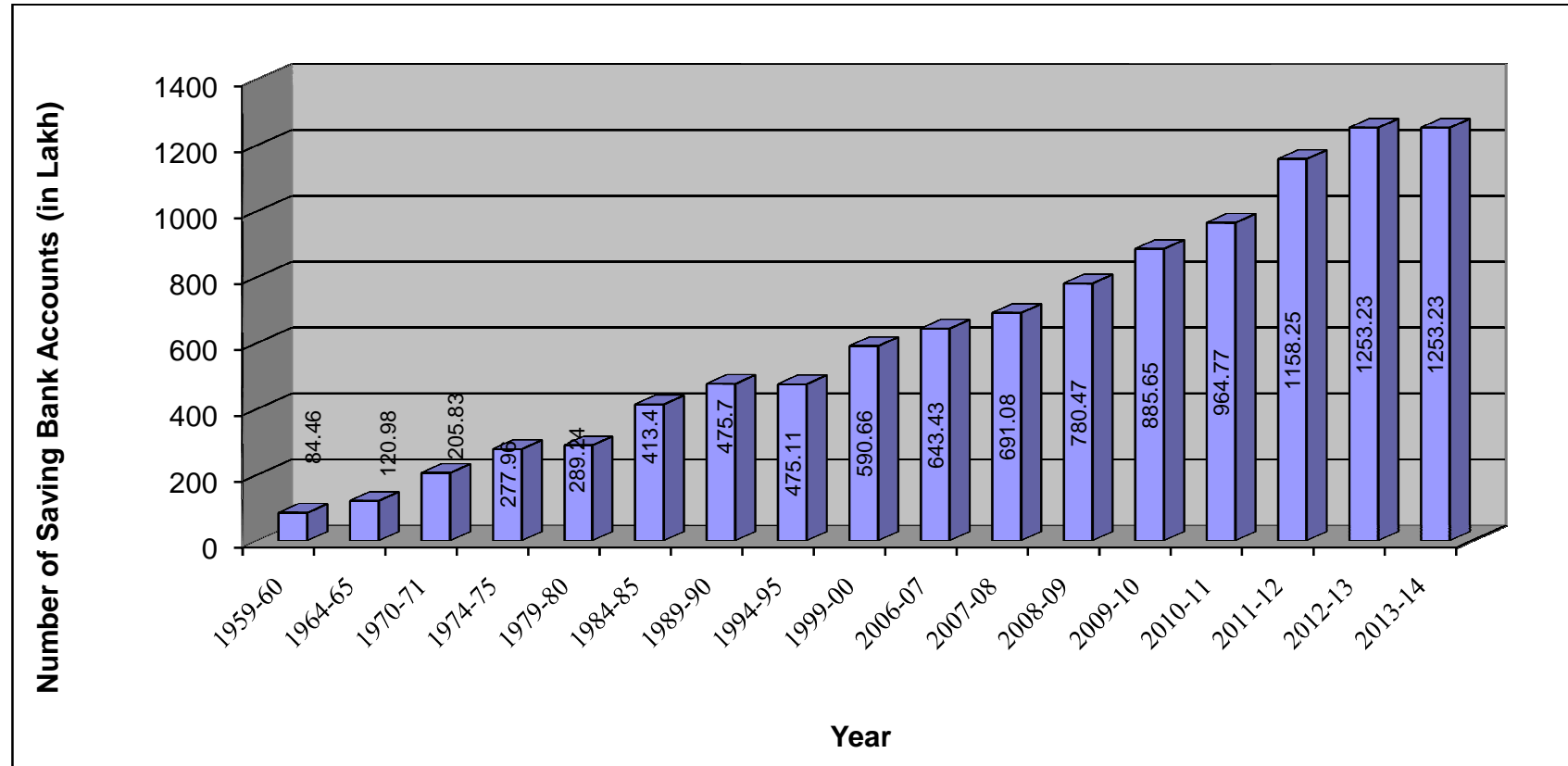
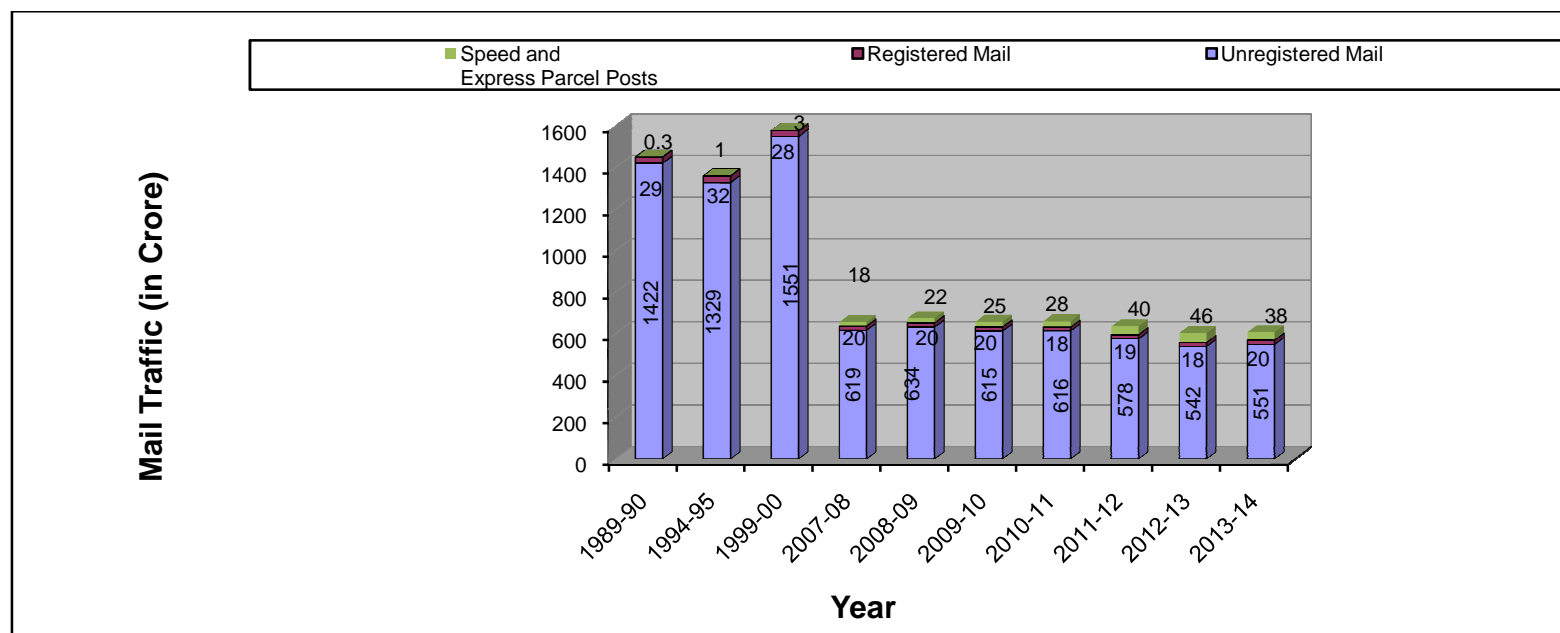


TABLE 89
MAIL TRAFFIC

Year	1989-90	1994-95	1999-00	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
Unregistered Mail	1421.6	1328.6	1550.6	619.1	634.3	614.65	615.76	577.87	541.63	550.79
Registered Mail	29.1	32.2	27.6	20.0	19.8	19.58	17.79	19.11	17.93	20.08
Speed and Express Parcel Posts	0.3	1.3	3.1	18.4	21.9	24.75	28.27	40.2	45.98	37.95

Source: Annual Repots/ Book of Information/ Statistical Digest

*The figures of Speed & Express Parcel Posts upto 1999-00 are inclusive of Indian Money Orders.



**TABLE 90
NUMBER OF MONEY ORDERS**

(in Lakh)

Year	1989-90	1994-95	1999-00	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
Number of Money Orders	1109.0	1018.7	1137.3	910.5	866.9	813.5	577.1	698.7	871.1	1091.4

Source: Annual Repots/ Book of Information/ Statistical Digest

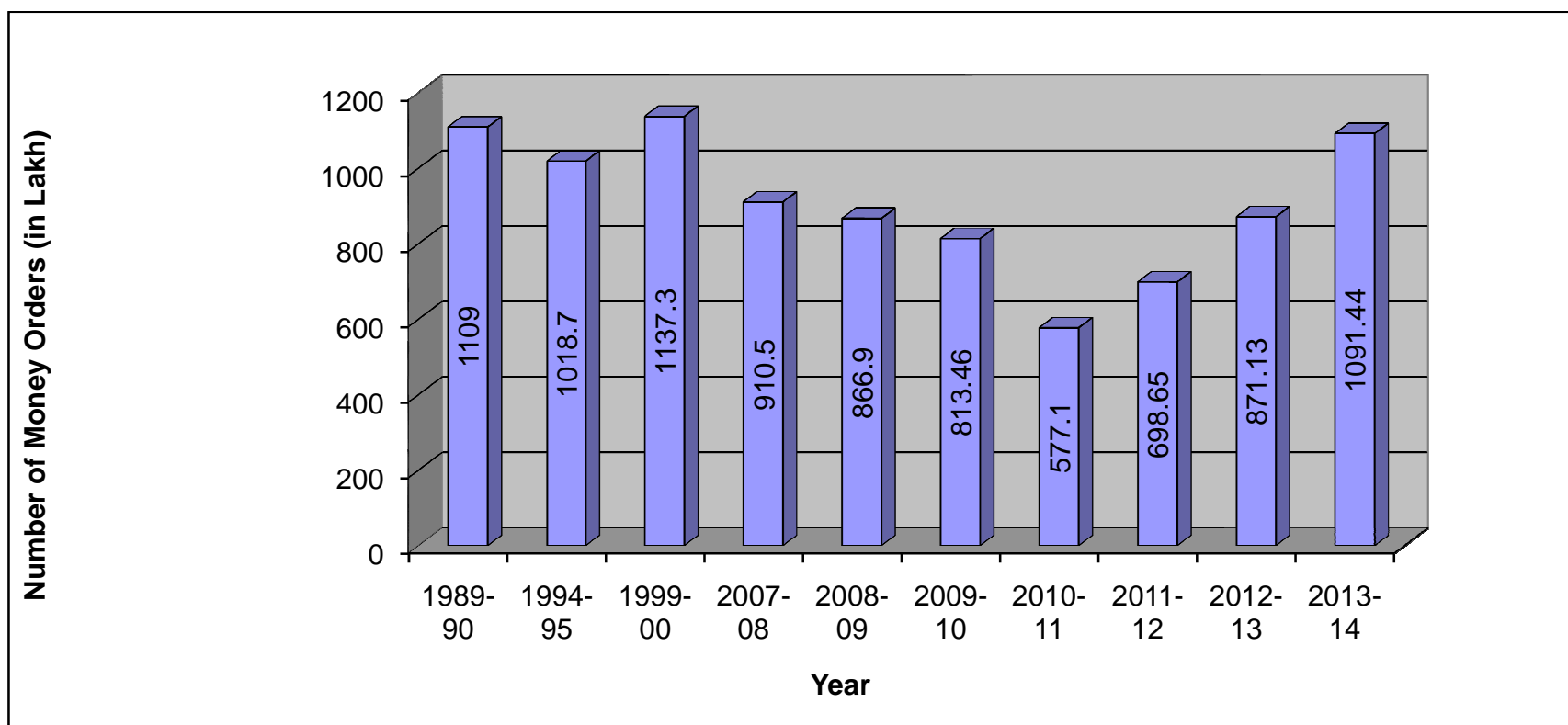
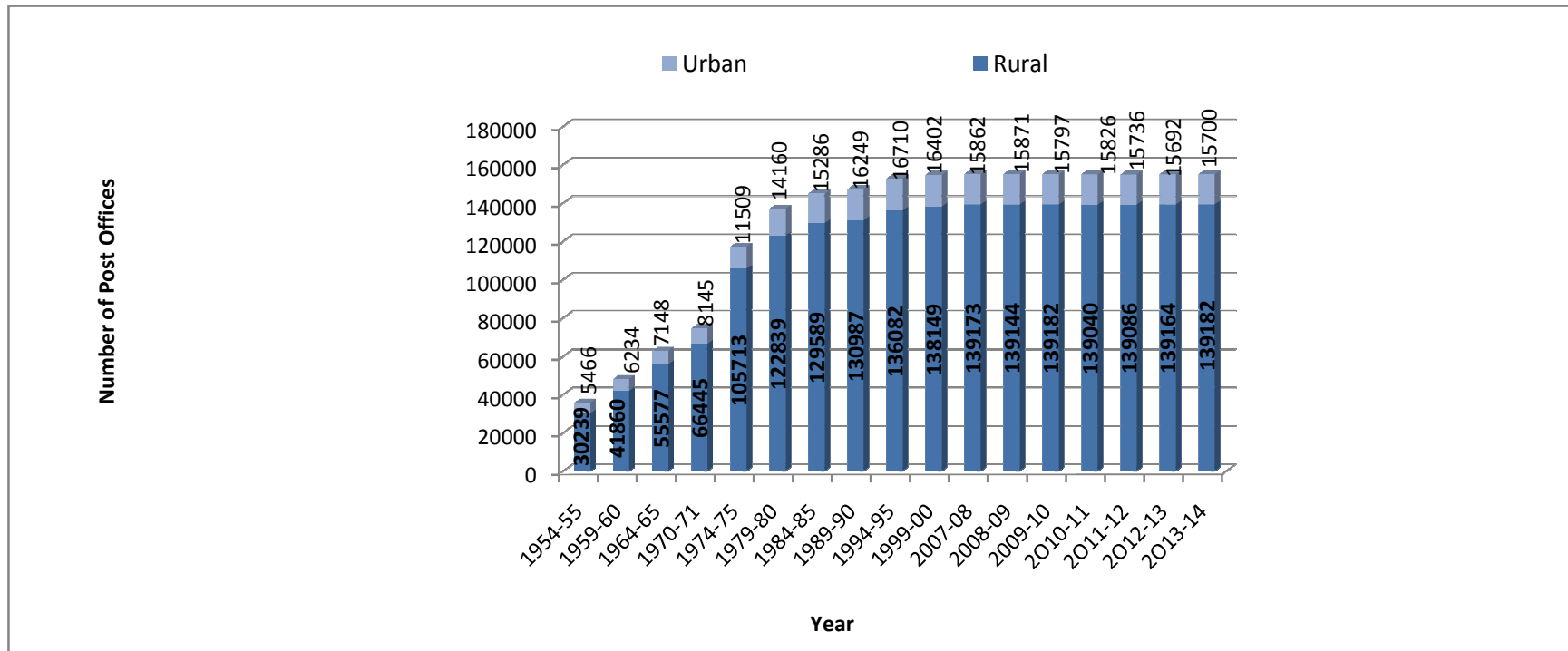


TABLE 91

NUMBER OF POST OFFICES

Year	1954-55	1959-60	1964-65	1970-71	1974-75	1979-80	1984-85	1989-90	1994-95	1999-00	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
Rural	30239	41860	55577	66445	105713	122839	129589	130987	136082	138149	139173	139144	139182	139040	139086	139164	139182
Urban	5466	6234	7148	8145	11509	14160	15286	16249	16710	16402	15862	15871	15797	15826	15736	15692	15700
Number of post offices (total)	35705	48094	62725	74590	117222	136999	144875	147236	152792	154551	155035	155015	154979	154866	154822	154856	154882

Source: Annual Repots/ Book of Information/ Statistical Digest



**TABLE 92
REVENUE AND EXPENDITURE**

(₹ Crore)

Year	1984-85	1989-90	1994-95	1999-00	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
Revenue	444.41	702.59	1170.41	2020.12	5494.90	5862.33	6266.70	6962.33	7899.35	9366.50	10730.42
Expenditure	568.66	965.58	1522.22	3615.94	7006.34	9455.41	12908.00	13307.91	13705.27	14792.38	16203.52

Source: Annual Repots/ Book of Information/ Statistical Digest

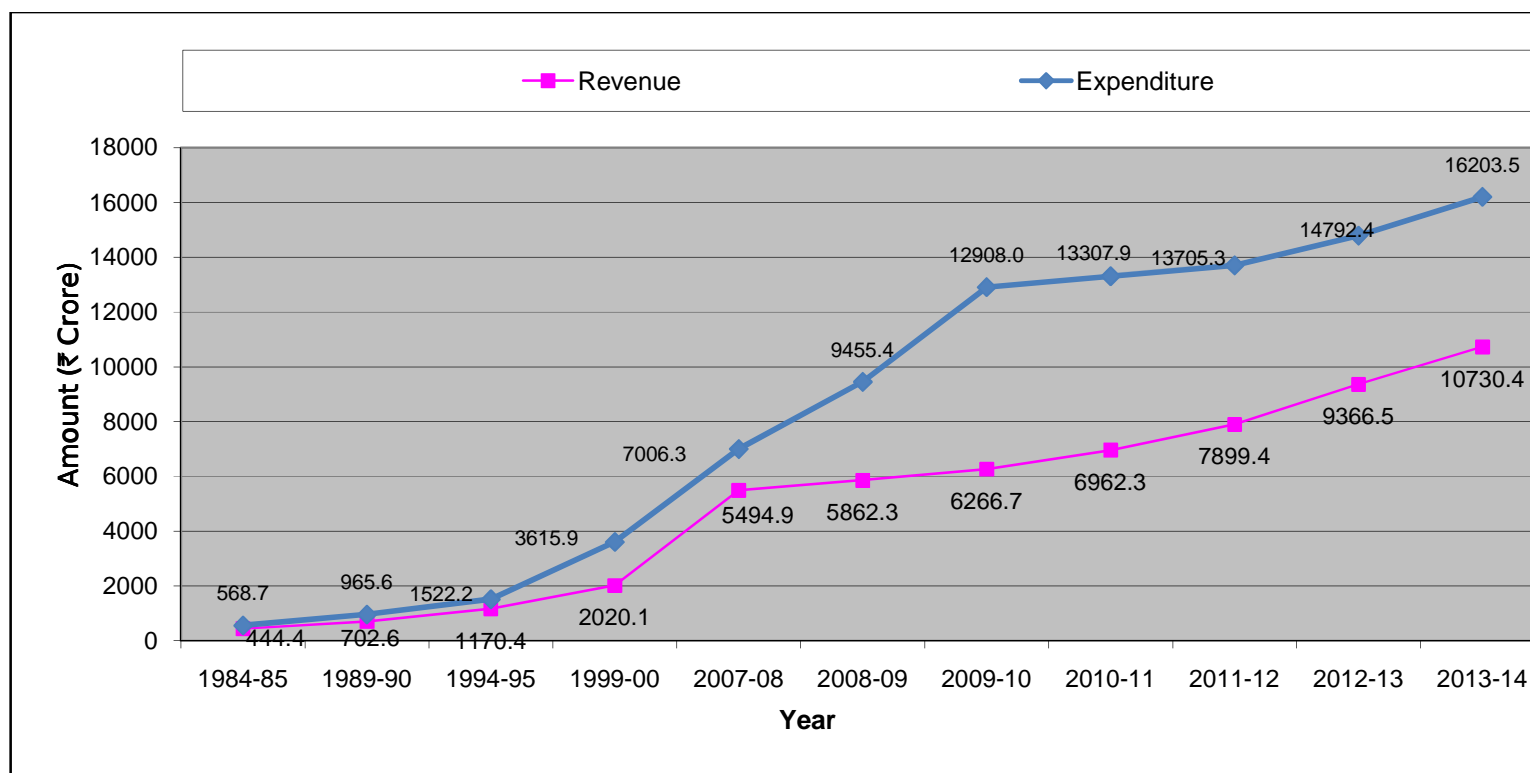


TABLE 93

POSTAL LIFE INSURANCE (NUMBER OF POLICIES)

Year	1954-55	1959-60	1964-65	1970-71	1974-75	1979-80	1984-85	1989-90	1994-95	1999-00	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
Number of Postal Life Insurance Policies	1.29	1.55	1.78	2.34	3.40	7.32	11.56	16.21	20.93	24.52	35.5	38.42	42.83	46.86	50.06	52.19	54.06

Source: Annual Reports/ Book of Information/ Statistical Digest

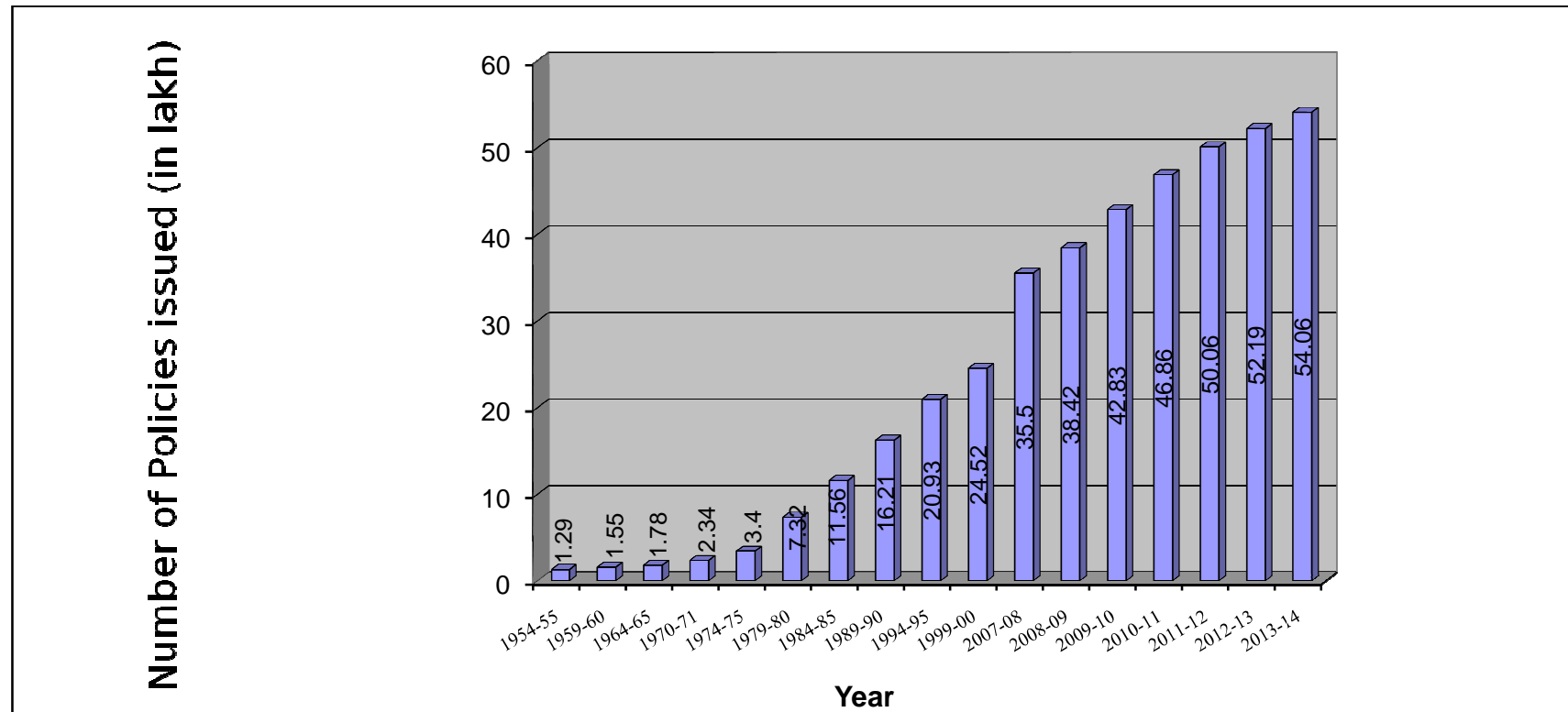
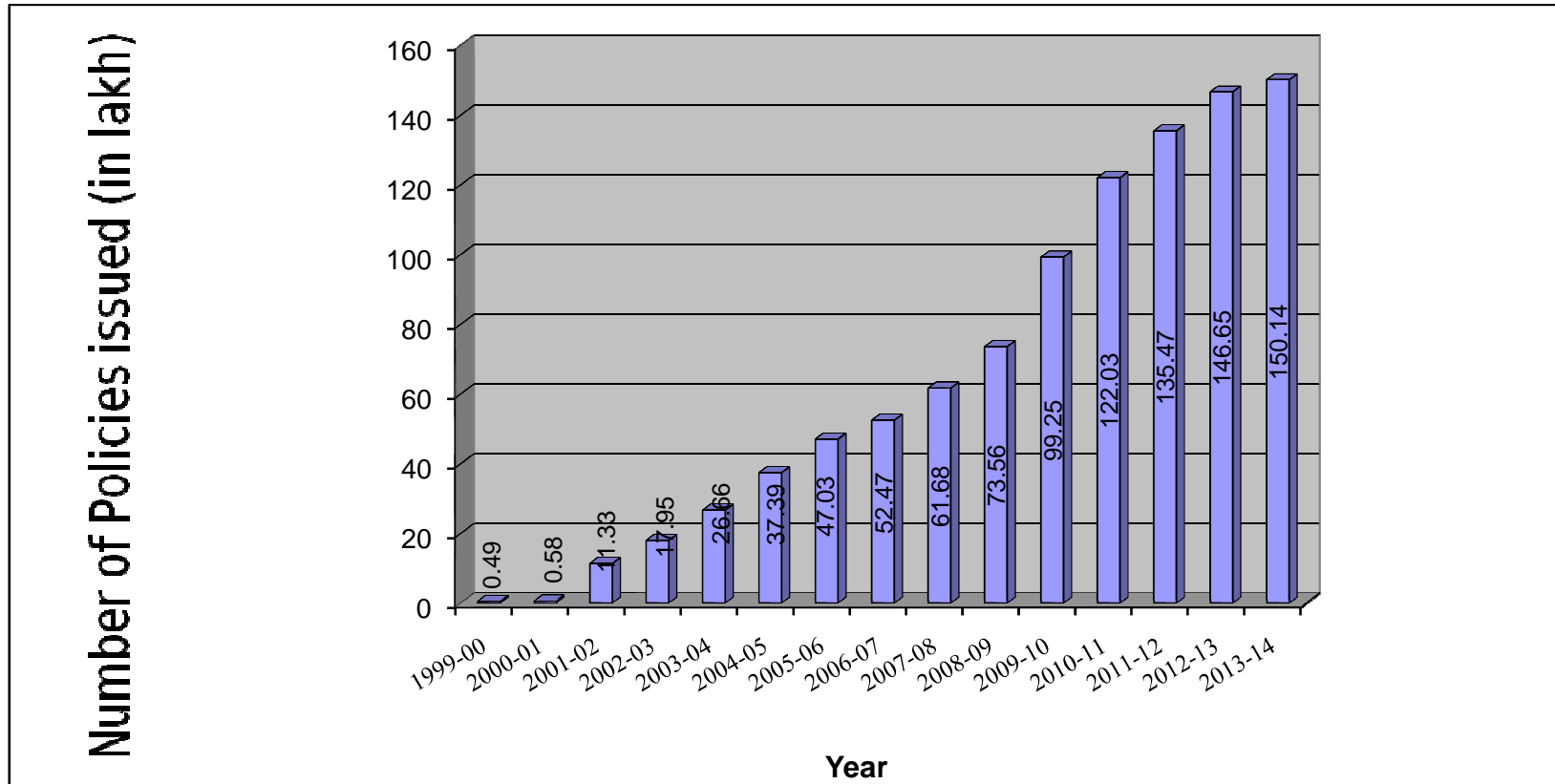


TABLE 94

RURAL POSTAL LIFE INSURANCE (NUMBER OF POLICIES)

Year	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14
Number of Rural Postal Life Insurance Policies	0.49	0.58	11.33	17.95	26.66	37.39	47.03	52.47	61.68	73.56	99.25	122.03	135.47	146.65	150.14

Source: Annual Repots/ Book of Information/ Statistical Digest



Appendix-I**DETAIL OF INTRA CIRCLE HUBS IN 2013-14**

Circle	Cities having Sorting Hubs
Andhra Pradesh	Rajahmundry, Anantpur, Guntur, Eluru, Nellore, Nizamabad, Cuddapah, Ongole, Khamman, Karimnagar, Nalgonda, Srikakulam
Assam	Jorhat, Silchar, Tinsukia, Tezpur, Nagaon
Bihar	Kiul, Chhapra, Bhagalpur
Chhattisgarh	Bilaspur, Jagdalpur, Raigarh, Durg
Delhi	-
Gujarat	Bharuch, Bhavnagar, Godhra, Himatnagar, Jamnagar, Junagarh, Mehsana, Anand, Bhuj, Valsad, Palanpur, Surendranagar
Haryana	Hissar, Rewari, Faridabad
Himachal Pradesh	Mandi, Kangra, Solan, Hamirpur
Jammu & Kashmir	-
Jharkhand	Daltonganj, B.Deoghar, Hazaribagh Road
Karnataka	Raichur, Bagalkot, Kumta, Bijapur
Kerala	Palakkad, Kottayam
Madhya Pradesh	Chhindwara, Sagar, Guna, Khandwa, Ujjain, Itarasi, Balaghat, Satna, Ratlam
Maharashtra	Nashik Road, Bhusawal, Dhule, Ratnagiri, Kolhapur, Satara, Ahmednagar, Solapur, Amravati, Akola, Chandrapur, Parbhani, Miraj, Panvel, Gondia, Malakapur, Yeotmal
North-East	Agartala, Aizawl, Dimapur, Itanagar, Shillong
Orissa	Cuttack, Balasore, Rourkela, Jeypore, Jajpur Road, Balangir, Dhenkanal
Punjab	Ferozepur, Hoshiarpur, Bathinda
Rajasthan	Udaipur, Bikaner, Kota, Sikar, Alwar, Falna, Bhilwara, Bharatpur, Sriganganagar, Sawai Madhopur
Tamil Nadu	Erode, Karaikudi, Thanjavur, Tirupur, Virudhunagar, Vridhachalam, Mayiladuturai, Tuticorin, Jolarpettai, Nagercoil
Uttar Pradesh	Aligarh, Mau, Kasganj, Etawah, Jhansi, Gonda, Meerut, Muzaffarnagar, Saharanpur, Shahjahanpur, Faizabad, Raibareilly, Kheri, Banda, Basti, Farrukhabad, Mirzapur, Jaunpur
Uttarakhand	Haridwar, Rudrapur, Rudraprayag, Almora, Pauri, Pithoragarh
West Bengal	Bankura, Berhampore, Port Blair, Purulia, Ranaghat, Sainthia, Sealdah, Malda, Asansol
APS	-

Appendix-II**DETAIL OF NATIONAL SORTING HUBS IN 2013-14**

Circle	Cities having Sorting Hubs
Andhra Pradesh	Hyderabad, Kurnool, Tirupati, Vijawada, Visakhapatnam, Warangal
Assam	Guwahati
Bihar	Gaya, Muzaffarpur, Patna, Barauni
Chhattisgarh	Raipur
Delhi	Delhi
Gujarat	Ahmedabad, Rajkot, Surat, Vadodara
Haryana	Ambala, Gurgaon, Karnal, Rohtak
Himachal Pradesh	Shimla, Pathankot
Jammu & Kashmir	Jammu, Srinagar
Jharkhand	Dhanbad, Jamshedpur, Ranchi
Karnataka	Bangalore, Belgaum, Birur, Gulbarga, Hospet, Hubli-Dharwad, Mangalore, Mysore
Kerala	Kannur, Kochi, Kozhikode, Thiruvalla, Thrissur, Trivandrum
Madhya Pradesh	Bhopal, Gwalior, Indore, Jabalpur
Maharashtra	Aurangabad, Mumbai, Nagpur, Panaji, Pune
North-East	Imphal
Orissa	Bhubaneswar, Sambalpur, Berhampur
Punjab	Amritsar, Chandigarh, Jalandhar, Ludhiana, Patiala
Rajasthan	Ajmer, Jaipur, Jodhpur
Tamil Nadu	Chennai, Coimbatore, Madurai, Salem, Trichy, Vellore, Villupuram, Tirunelveli
Uttar Pradesh	Agra, Allahabad, Bareilly, Ghaziabad, Gorakhpur, Kanpur, Lucknow, Moradabad, Noida, Varanasi
Uttarakhand	Dehradun
West Bengal	Burdwan, Howrah, Kharagpur, Kolkata, Siliguri
Army Postal Service	1 CBPO, 2 CBPO

Source:Mail Business Division

Appendix-III**COUNTRIES COVERED UNDER INTERNATIONAL SPEED POST SERVICE****Merchandise and Documents : As on 31.03.2014**

1	Austria	38	Malawi
2	Australia	39	Malaysia
3	Bangladesh	40	Mauritius
4	Barbados	41	Mongolia
5	Bermuda	42	Morocco
6	Bahrain	43	Namibia
7	Belarus	44	Nauru
8	Bhutan	45	Nepal
9	Botswana	46	Netherlands
10	Brunei Darussalam	47	New Zealand
11	Bulgaria	48	Norway
12	Canada	49	Oman
13	Cayman Island	50	Pakistan
14	Cambodia	51	People's Republic of China
15	Cuba	52	Philippines
16	Cyprus	53	Poland
17	Egypt	54	Portugal
18	Estonia	55	Qatar
19	Eritrea (State of Eritrea)	56	Republic of Korea
20	Ethiopia	57	Romania
21	Germany (Federal Republic of Germany)	58	Russia Federation
22	Fiji	59	Senegal
23	France	60	Singapore
24	Georgia	61	Spain
25	Ghana	62	Sudan
26	Greece	63	Switzerland
27	Hong Kong	64	Tanzania
28	Hungry	65	Taiwan
29	Iceland	66	Turkey
30	Ireland	67	Thailand
31	Israel	68	United Arab Emirates
32	Italy	69	United Kingdom (United Kingdom of Great Britain and Northern Ireland)
33	Japan	70	United States of America
34	Jordan	71	Uganda
35	Kenya	72	Ukraine
36	Latvia	73	Vietnam
37	Macau	74	Islamic Republic of Afganistan
		75	South Africa

Documents Only

1	Argentina	13	Mexico
2	Belgium	14	Niger
3	Cape Verde	15	Nigeria
4	Denmark	16	Panama
5	El Salvador	17	Papua New Guinea
6	Guyana	18	Rwanda
7	Indonesia	19	Saudi Arabia
8	Iran	20	Sri Lanka
9	Iraq	21	Sweden
10	Kuwait	22	Tunisia
11	Luxembourg	23	Yemen Arab Republic
12	Maldives	24	Democatic Republic of Congo (Zaire)

Source : DA Section

Appendix-IV**DETAIL OF POSTAL DISPENSARIES**

Circle	Cities
Andhra Pradesh	Guntur, Rajamundry, Nellore, Vijaywada, Visakhapatnam
Assam	Dibrugarh, Silchar
Bihar	Chhapra, Darbhanga, Gaya, Muzaffarpur
Chhattisgarh	Raipur
Delhi	-
Gujarat	Vadodara
Haryana	Ambala
Himachal Pradesh	-
Jammu & Kashmir	-
Jharkhand	Dhanbad
Karnataka	-
Kerala	-
Madhya Pradesh	-
Maharashtra	-
North Eastern	-
Orissa	Berhampur, Cuttack
Punjab	Amritsar, Jodhpur
Rajasthan	Ajmer, Jodhpur, Kota
Tamil Nadu	Tiruchirappali, Tirunelveli
Uttar Pradesh	Agra, Aligarh, Bareilly, Gorakhpur, Moradabad, Saharanpur, Varanasi
Uttarakhand	-
West Bengal	Jalaiguri, Siliguri

Source: Medical Section



Department of Posts, India
Ministry of Communications & Information Technology
New Delhi 110001