



सत्यमेव जयते

सूचना पुस्तिका
BOOK OF INFORMATION



Department of Posts

2010-2011

CONTENTS

Head/Table Number

General Information

- 1 Postal Network at a Glance

Mail

Traffic

- 2 Mail Traffic at a Glance

Rural Business

- 3 Performance of Department Posts under MGNREGS

Financial Management

- 4 Revenue and Expenditure
5 Freight Charges Paid for conveyance of Mails
6 Revenue Receipts
7 Foreign Exchange Earned on account of Terminal Dues for Letter Mail
8 Expenditure under important categories
9 Inland Money Orders including Telegraphic Money Orders
10 Indian Postal Orders

Financial Services

- 11 Agency Services - Savings Bank including Certificates
12 Number of Accounts under Post Office Savings Bank Business
13 Outstanding balance under Post Office Savings Bank Business
14 Number and Amount issued and discharged under Saving Certificates
15 Number of Accounts of Savings Schemes
16 Outstanding balance of Savings Schemes
17 Remuneration for Savings Bank /Savings Certificate work
18 Philately
19 Postal Life Insurance
20 Rural Postal Life Insurance

Postal Network and Technology

- 21 Classified Function-wise distribution of Post Offices
22 Population and Area served by a Post Office in the country
23 Population served by a Post Office in Rural Area
24 Population served by a Post Office in Urban Area
25 Panchayat Sanchar Sewa Kendras and Mukhya Dak Ghar
26 Letter Boxes, Post Boxes and Post Bags
27 Postal and RMS Functional Units
28 Number of Speed Post Sorting Hubs
29 Modernisation and Computerisation

Human Resources

- 30 Actual Staff Strength
31 Human Resources trained

Other Miscellaneous Statistics

- 32 Postal Rates (Inland)
33 Mail Motor Service
34 Number of Postal Buildings
35 Number of Staff Quarters
36 Number of Dispensaries, Card Holders and Beneficiaries

Appendix

- Appendix-I Speed Post Sorting Hubs
Appendix-II Countries covered under International Speed Post Service
Appendix III Details of Postal Dispensaries

GENERAL

INFORMATION

TABLE 1**POSTAL NETWORK AT A GLANCE**

(As on 31-03-2011)

1	Total Number of Postal Circles	22
2	Total Number of Postal Regions	37
3	Total Number of Postal Divisions	442
4	Total Number of Circle Stamp Depots	18
5	Total Number of Postal Store Depots	46
6	Total Number of RMS Divisions	68
7	Total Number of Postal Training Centres	6
8	Total Number of Post Offices in the Country	154,866
9	Total Number of Post Offices in Rural Areas	139,040
10	Total Number of Post Offices in Urban Areas	15,826
11	Total Number of GPO	24
12	Number of Head Post Offices	809
13	Number of Sub Post Offices	24,655
14	Number of ED Branch Post Offices	129,398
15	Number of Delivery Post Offices	146,874
16	Number of Post Offices with Telegraph facility	950
17	Number of Night Post Offices	151
18	Speed Post Sorting Hubs in the Country	89
19	Total Number of Countries covered under International Speed Post (Merchandise & documents - both)	74
20	Number of Countries covered under International Speed Post (documents only)	24
21	Population served by a Post Office in 2011	7,814
22	Population served by a Post Office in 2011 (in Rural Area)	5,992
23	Population served by a Post Office in 2011 (in Urban Area)	23,828
24	Area served by a Post Office (Sq. Km.)	21.23
25	Average distance to be travelled for Postal facilities (in Km.)	2.60

MAIL TRAFFIC

TABLE 2
MAIL TRAFFIC AT A GLANCE

(in Crore)

Item	2006-07	2007-08	2008-09	2009-10	2010-11
A. Unregistered Mail *					
(1) Other than P & T Service	636.38	609.98	625.00	605.54	607.02
(2) P & T Service	9.60	9.15	9.27	9.11	8.74
Total Unregistered Mail (A)	645.98	619.13	634.27	614.65	615.76
B. Registered Mail \$					
(1) Other than P & T Service	19.47	17.96	17.79	17.47	15.30
(2) P & T Service	2.26	2.02	2.03	2.11	2.49
Total Registered Mail (B)	21.73	19.98	19.82	19.58	17.79
C. Premium Products Mail #					
(1) Speed Post	12.86	17.73	21.14	24.08	27.45
(2) Express Parcel Post	0.56	0.64	0.72	0.67	0.82
Total Premium Products Mail (C)	13.42	18.37	21.86	24.75	28.27
Total Mail Traffic (A+B+C)	681.13	657.48	675.95	658.98	661.82

Source: STT Section, BD & MD

RURAL BUSINESS

TABLE 3

PERFORMANCE OF DEPARTMENT OF POSTS UNDER MGNREGS UPTO 2010-11

Circle	2008-09		2009-10		2010-2011	
	No. of MGNREGS Accounts as on 31.03.2010	Amount Disbursed (₹ Lakh)	No. of MGNREGS Accounts as on 31.03.2010	Amount Disbursed (₹ Lakh)	No. of MGNREGS Accounts as on 31.03.2011	Amount Disbursed (₹ Lakh)
Andhra Pradesh	10130371	125236.41	11928342	263042.79	13040596	291474.98
Assam	962922	4853.26	1588612	13958.86	1866448	23353.17
Bihar	2552931	6175.57	4540010	60716.98	5444970	168785.14
Chhattisgarh	2087971	2300.01	3009288	38539.57	3479425	82727.39
Delhi	NA	NA	NA	NA	NA	NA
Gujarat	821447	2757.58	1826026	31698.00	2049129	35816.49
Haryana	24650	164.27	39588	454.30	118347	988.40
Himachal Pradesh	35165	428.33	63472	1540.23	75293	2399.26
Jammu & Kashmir	NA	NA	NA	NA	NA	NA
Jharkhand	1875295	58301.29	2736479	28491.21	3317668	60946.26
Karnataka	425025	3129.31	1307094	23684.64	1588139	20853.17
Kerala	73088	703.12	154324	2460.68	189824	5033.48
Madhya Pradesh	647583	3763.62	1069787	17111.98	1524744	35586.09
Maharashtra	191787	2482.47	1289579	10781.58	1578669	19326.10
North Eastern	464788	12228.02	417747	16097.76	524960	32333.52
Orissa	600246	1651.08	1149319	19460.64	1631541	42176.00
Punjab	58535	237.49	226962	1588.24	272912	2185.29
Rajasthan	4394679	147394.52	5733237	196259.31	6178288	442454.99
Tamil Nadu	NA	NA	NA	NA	NA	NA
Uttar Pradesh	178119	811.47	293008	4191.23	376268	9015.26
Uttarakhand	97771	1130.25	173225	1624.26	221810	3101.12
West Bengal	3588042	12577.06	5032024	58322.00	5575937	67725.42
All India	29210415	386325.13	42578123	790024.26	49054968	1346281.54

Source: Rural Business Directorate

FINANCIAL MANAGEMENT

TABLE 4
REVENUE AND EXPENDITURE

(₹ Crore)

Item	Amount				
	2006-07	2007-08	2008-09	2009-10	2010-11
Revenue	5322.44	5494.90	5862.33	6266.70	6962.33
Expenditure(Net)	6571.96	7006.34	9455.41	12908.00	13307.95
Net Deficit	1249.52	1511.44	3593.08	6641.30	6345.62
Revenue (%age Break-up)					
Sale of Stamps	14.25	10.33	10.33	9.86	8.82
Postage realised in Cash	31.57	35.76	34.74	33.47	33.25
Commission on M.Os. & IPOs	6.65	6.82	5.77	5.42	5.75
Others	47.53	47.09	49.16	51.25	52.18
TOTAL	100.00	100.00	100.00	100.00	100.00
Expenditure (%age Break-up)					
General Admn.	5.75	5.71	6.15	5.47	5.32
Operation	64.13	63.64	61.86	61.88	64.37
Agency Services	3.50	3.41	3.55	3.17	2.90
Others	26.62	27.24	28.44	29.48	27.41
TOTAL	100.00	100.00	100.00	100.00	100.00

Source : Budget Section

TABLE 5**FREIGHT CHARGES PAID FOR CONVEYANCE OF MAILS**

(₹ Crore)

Item	Amount				
	2006-07	2007-08	2008-09	2009-10	2010-11
Railway Charges	172.48	150.68	166.64	139.98	130.05
Airmail Charges	88.91	106.57	98.32	177.22	221.01
Mail Motor Service Charges	45.71	52.69	67.15	83.38	88.49
Others	121.40	113.98	137.72	164.86	163.97

Source : Budget Section

TABLE 6**REVENUE RECEIPTS**

(₹Crore)

Category	Amount				
	2006-07	2007-08	2008-09	2009-10	2010-11
Sale of Stamps	671.45	566.82	605.76	617.82	614.31
Postage realised in cash	1680.47	1964.81	2036.45	2097.27	2313.1
Net receipts from other postal Admns.	-43.95	-44.24	-126.61	-90.21	-101.17
Receipts on account of Money Orders, Indian Postal Orders, etc.	2883.41	2886.74	3171.94	3507.99	3963.3
Net Other Receipts	131.06	120.77	174.79	133.83	172.79
Total Gross Revenue	5322.44	5494.90	5862.33	6266.70	6962.33

Source: Book Section

TABLE 7**FOREIGN EXCHANGE EARNED ON ACCOUNT OF
TERMINAL DUES FOR LETTER MAIL**

Calander Year (1st January to 31st December)	Foreign Exchange Receipt		Foreign Exchange payment		Net receipt (+) Net payment (-)	
	SDR	₹Lakh	SDR	₹ Lakh	SDR	₹ Lakh
1998	12750012	6380.05	9828167	4917.98	2921845	1462.07
1999	12622780	6815.80	9467698	5112.18	3155082	1703.62
2000	11752345	6904.88	8846064	5197.35	2906281	1707.53
2001	11641887	6894.27	9336651	5529.12	2305236	1365.15
2002	11253094	6734.83	9668060	5786.21	1585034	948.62
2003	9868714	6133.89	9937720	6176.78	-69006	-42.89
2004	9418375	6106.80	10109283	6554.78	-690908	-447.98
2005	8862005	5896.70	10629048	7072.48	-1767043	-1175.78
2006	10666143	7022.98	13719565	9033.47	-3053422	-2010.49
2007	9860193	6527.47	13608456	9008.83	-3748263	-2481.36
2008	9207070	5938.91	12284563	7924.00	-3077493	-1985.09
2009	7290614	4798.85	7938599	5225.37	-647985	-426.52
2010	5800000	3817.69	9200000	6055.64	-3400000	-2237.95

Source: DAA Section

TABLE 8

EXPENDITURE UNDER IMPORTANT CATEGORIES

(₹ Crore)

S. No.	Category	Amount				
		2006-07	2007-08	2008-09	2009-10	2010-11
1	Pay & Allowances, Contingencies Interim Relief & Other Items	4803.70	5114.10	6819.72	9233.76	9802.60
2	Accounts & Audit	153.87	156.86	240.89	298.11	278.95
3	Pensionary Charges	1424.66	1608.84	2274.30	3339.31	3177.40
4	Stamps, Postcards etc.	28.19	26.06	27.34	22.08	43.97
5	Stationery & Printing etc.	54.81	53.13	55.17	64.99	57.21
6	Maintenance of Assets	48.12	51.93	67.22	71.49	82.44
7	Petty Works	0.00	0.00	0.00	0.00	0.00
8	Conveyance of Mails- Payment of Railways & Airmail Carriers	265.77	261.74	271.59	317.20	351.06
9	Total Expenditure	6779.12	7272.66	9756.23	13346.94	13793.63
10	Deduct Recoveries	207.16	266.32	300.82	438.94	485.72
11	Add Depreciation	0.00	0.00	0.00	0.00	0.00
12	Total Net Expenditure	6571.96	7006.34	9455.41	12908.00	13307.91

Source : Book Section

TABLE 9**INLAND MONEY ORDERS INCLUDING TELEGRAPHIC MONEY ORDERS ISSUED DURING
2010-11**

Circle	Number (Lakh)	Value	Commission
		(₹ Crore)	
Andhra Pradesh	15.92	207.81	9.47
Assam	2.66	49.41	1.63
Bihar	2.41	66.68	1.71
Chhattisgarh	2.96	47.33	1.92
Delhi	9.30	154.83	6.01
Gujarat	13.76	342.04	15.00
Haryana	2.93	82.04	3.77
Himachal Pradesh	10.53	137.20	7.10
Jammu & Kashmir	2.30	31.06	1.43
Jharkhand	2.11	43.22	1.82
Karnataka	172.22	1774.30	89.82
Kerala	22.23	1273.51	61.30
Madhya Pradesh	4.74	92.72	3.85
Maharashtra	23.96	668.50	29.23
North Eastern	3.22	39.08	1.17
Orissa	9.22	71.06	2.92
Punjab	9.70	135.65	6.04
Rajasthan	42.21	598.59	24.46
Tamil Nadu	177.35	1747.06	84.61
Uttar Pradesh	11.19	203.86	8.51
Uttarakhand	5.42	91.59	4.47
West Bengal	26.29	341.63	16.83
Base P.O.	4.50	170.15	4.98
Total	577.14	8369.32	388.05

Source: Book Section.

TABLE 10**INDIAN POSTAL ORDERS SOLD DURING 2010-11**

Circle	Numbers (Thousand)	Value (₹ Thousand)	Commission (₹ Thousand)
Andhra Pradesh	124	4435	444
Assam	499	17711	1791
Bihar	2531	64656	6545
Chhatisgarh	449	10175	1041
Delhi	1043	41950	4220
Gujarat	456	13883	1406
Haryana	1113	38379	2785
Himachal Pradesh	845	34146	3459
Jammu & Kashmir	127	4330	440
Jharkhand	662	18685	1884
Karnataka	1087	31679	3100
Kerala	216	6723	679
Madhya Pradesh	784	20387	2028
Maharashtra	2271	70747	7180
North - East	117	2762	294
Orissa	821	16416	1690
Punjab	635	20700	2243
Rajasthan	5296	276330	27728
Tamil Nadu	429	15735	1600
Uttar Pradesh	9555	290995	29381
Uttarakhand	287	8438	856
West Bengal	2864	98570	9920
Base P.O.	30	1129	115
TOTAL	32241	1108961	110829

Source : Book - II Section

FINANCIAL SERVICES

TABLE 11
AGENCY SERVICES - SAVINGS BANK INCLUDING CERTIFICATES

S. No.	Scheme	2006-07		2007-08		2008-09		2009-10		2010-11	
		No. of Accounts/Certificates	Outstanding Balances (₹ Crore)	No. of Accounts/Certificates	Outstanding Balances (₹ Crore)	No. of Accounts/Certificates	Outstanding Balances (₹ Crore)	No. of Accounts/Certificates	Outstanding Balances (₹ Crore)	No. of Accounts/Certificates	Outstanding Balances (₹ Crore)
1	Savings Bank	64342873	18564.87	69107518	19788.94	78046881	22689.49	88564993	26457.10	96476627	30099.83
2	Recurring Deposit	67027234	60230.04	66169851	65072.48	74372853	65073.34	75309193	62819.48	84305060	61251.41
3	Time Deposit	12429827	36712.46	11916977	29938.89	8898668	26263.98	9336144	27571.25	9355825	28443.62
4	NSS 87	506908	4233.60	444884	4060.47	415600	3891.59	384838	3903.81	330521	4261.11
5	NSS 92	305945	627.16	107454	580.08	116035	536.39	107813	549.03	69642	450.04
6	C.T.D.	1571559	21.53	728784	25.36	415995	24.16	345962	19.19	296244	14.82
7	M.I.S.	24921140	189438.97	23224188	182389.15	24737525	179503.33	25061189	201692.13	26936680	218672.67
8	P.P.F.	2111082	19456.32	2157675	21357.36	2209780	23401.04	2256033	26094.96	2278182	31581.99
9	Fixed Deposit	7044	20.70	6816	24.38	6583	24.20	6627	24.20	14010	20.80
10	Sr. Citizen	752260	22284.30	855311	22197.04	1014296	20650.87	1182504	24988.81	1405048	30912.42
11	Narega					16244139				38039181	0.00
12	MSY									4949635	4.06
13	Total (1 to 12)	173975872	351590	174719458	345434.2	206478355	342058.39	202555296	374120	264456655	405712.77
14	N.S.C. VIII		58912.99		57388.11		55309.17		54776.53		54642.44
15	K.V.P.		152770.28		150411.72		147520.54		153936.46		158587.81
16	Total (14+15)		211683.27		207799.83		202829.71		208712.99		213230.25
Grand Total (13+16)		173975872	563273.22	174719458	553233.98	206478355	544888.10	202555296	582832.95	264456655.00	618943.02

Source : Book Section

TABLE 12

**NUMBER OF ACCOUNTS UNDER POST OFFICE SAVINGS BANK BUSINESS DURING
2010-11**

Circle	Opening Balance	Accounts Opened by		Accounts Closed by		Closing Balance of Accounts
		Cash	Transfer	Cash	Transfer	
Andhra Pradesh	16556362	3981699	20331	14214268	5508	6338616
Assam	1643587	798374	43	533	31	2441440
Bihar	5910820	4358318	996	45034	662	10224438
Chhatisgarh	1088007	312519	891	2854	931	1397632
Delhi	948083	49991	2055	25500	1672	972957
Gujarat	3754377	432847	17671	493330	19281	3692284
Haryana	1874350	178896	926	17113	654	2036405
Himachal Pradesh	1054295	451632	1730	76405	1599	1429653
Jammu & Kashmir	410484	91896	833	4930	0	498283
Jharkhand	2999094	281804	315	19184	225	3261804
Karnataka	5359193	1398337	14690	86346	11073	6674801
Kerala	2371301	502074	457	80660	240	2792932
Madhya Pradesh	3925957	889623	126228	53708	3576	4884524
Maharashtra	4399594	615142	888355	587360	6647	5309084
North Eastern	622713	131394	120	83877	251	670099
Orissa	4916836	1437196	1319	1585539	804	4769008
Punjab	1722099	221187	19797	24916	17181	1920986
Rajasthan	3920783	4324840	2800	551383	1235	7695805
Tamil Nadu	7327296	1092050	32061	72224	22077	8357106
Uttar Pradesh	8261722	2583131	862491	755995	365217	10586132
Uttarakhand	2406178	153747	123416	100749	23381	2559211
West Bengal	6880983	1490300	0	642300	0	7728983
Base P.O.	210879	16454	26389	7074	12204	234444
Total	88564993	25793451	2143914	19531282	494449	96476627

Source : Book - II Section

TABLE 13

**OUTSTANDING BALANCE UNDER POST OFFICE SAVINGS BANK BUSINESS
DURING 2010-11**

(₹ Crore)

Circle	Opening Balance	Credits	Debits	Closing Balance
Andhra Pradesh	1158.47	8621.21	8531.22	1248.46
Assam	474.11	1273.85	1138.73	609.23
Bihar	1716.36	3968.20	3903.04	1781.52
Chhatisgarh	359.63	1441.54	1379.75	421.42
Delhi	1019.66	2499.60	2304.08	1215.18
Gujarat	1514.05	5499.19	5211.72	1801.52
Haryana	696.09	2112.18	2001.76	806.51
Himachal Pradesh	545.72	1609.48	1485.55	669.65
Jammu & Kashmir	251.30	691.00	652.27	290.03
Jharkhand	239.54	1532.67	1736.11	36.10
Karnataka	1233.06	3959.73	3743.11	1449.68
Kerala	567.85	3220.09	3156.39	631.55
Madhya Pradesh	1475.24	3166.25	2812.65	1828.84
Maharashtra	2042.38	6053.16	5761.97	2333.57
North Eastern	294.09	674.65	636.07	332.67
Orissa	884.89	1886.14	1765.07	1005.96
Punjab	1345.66	4690.46	4479.43	1556.69
Rajasthan	1156.51	5249.99	5172.32	1234.18
Tamil Nadu	1777.31	6293.15	6067.43	2003.03
Uttar Pradesh	4029.22	7666.34	7194.88	4500.68
Uttarakhand	450.33	1405.19	1262.44	593.08
West Bengal	3148.82	10575.38	10045.70	3678.50
Base P.O.	76.81	265.58	270.61	71.78
Total	26457.10	84355.03	80712.30	30099.83

Source : Book Section

TABLE 14**NUMBER AND AMOUNT ISSUED AND DISCHARGED UNDER
SAVING CERTIFICATES DURING 2010-11**

Circle	ISSUED		DISCHARGED	
	Number	Amount (₹ Crore)	Number	Amount (₹ Crore)
Andhra Pradesh	1507839	1375.28	1437160	1224.65
Assam	653241	596.69	602368	413
Bihar	2968289	2127.44	2641354	1450.11
Chhatisgarh	1812207	324.59	2271835	284.13
Delhi	3531019	1136.99	3926290	1175.00
Gujarat	907750	2646.67	898733	2332.38
Haryana	464401	644.01	352319	681.85
Himachal Pradesh	382619	306.7	288450	212.46
Jammu & Kashmir	1280107	434.15	2257023	298.26
Jharkhand	441817	1092.01	504829	734.87
Karnataka	3823979	896.14	4626597	933.73
Kerala	2222349	343.76	1363858	348.84
Madhya Pradesh	218370	1212.37	201445	891.14
Maharashtra	1252459	3077.91	823587	3233.23
North Eastern	2141382	232.95	2495975	161.2
Orissa	1035451	925.78	1454287	527.51
Punjab	1125081	1176.62	1490446	1413.19
Rajasthan	7206724	780.02	7014481	1075.14
Tamil Nadu	7737110	904.39	7023404	1112.14
Uttar Pradesh	370052	4970.36	422531	4097.96
Uttarakhand	1172633	500.93	1036114	352.38
West Bengal	838603	5679.47	575407	3891.83
Base P.O.	1967	2.88	6360	13.07
Total	43095449	31388.11	43714853	26858.07

Source : Book Section

TABLE 15
NUMBER OF ACCOUNTS OF SAVINGS SCHEMES AS ON 31.03.2011

Circle	S.B.	R.D.	T.D.	F.D.	C.T. D.	P.P.F.	M.I.S.	N.S.S. 87	N.S.S. 92	Sr. Citizen	MSY	NERAG S	Total
Andhra Pradesh	633861 6	727466 7	37171 5	0	1599 6	76000	163835 5	14863	3877	139794	45426	140882 94	30007603
Assam	244144 0	155995 0	13591 4	0	1084	36892	381474	2258	335	4646	42578	130192 4	5908495
Bihar	102244 38	276128 5	97713 7	0	688	37883	948597	2445	212	21670	30	180362 1	16778006
Chhatisgarh	139763 2	664807	61270	0	1743	35887	190832	2194	123	8510	46608 2	319184 4	6020924
Delhi	972957	593891	12673 2	2	9971	22257 5	743144	34066	1772	116871	2094	0	2824075
Gujarat	369228 4	426867 5	74555 0	0	5679	23581 9	290239 0	40715	368	144590	14686 2	177557 0	13958502
Haryana	203640 5	163915 0	46401 3	0	8387 9	87688	602275	12589	443	34702	12967 9	49222	5140045
Himachal Pradesh	142965 3	183186 3	28228 1	22	4063	16527	210070	2055	102	6183	14366	63844	3861029
Jammu & Kashmir	498283	187461	17377 5	0	5502	6195	114182	1675	79	4034	21262	2709	1015157
Jharkhand	326180 4	732701	20082 8	0	1878	36921	416737	5555	239	19278	0	181282 9	6488770
Karnataka	667480 1	542444 9	16346 8	739 5	1805 9	83081	985201	19648	2184	80672	37594 5	298607	14133510
Kerala	279293 2	607013 6	19527 4	173 0	5606	17738	883392	6354	389	53352	10948 4	189731	10326118
Madhya Pradesh	488452 4	756274 3	26306 8	59	1053 3	50547	884904	9551	394	34034	11084 31	127811 5	16086903
Maharashtra	530908 4	134819 80	55467 8	145 4	1983 8	44738 1	300903 8	92369	4268	190018	15168 5	142842 6	24690219
North-East	670099	429307	34537	4	1447	7609	57115	1519	207	2193	19530	417749	1641316
Orissa	476900 8	163981 0	22028 1	0	4427 9	14722	530606	5852	374	17118	20751 1	161626 2	9065823
Punjab	192098 6	136370 2	66586 0	124	1379 4	16588 0	104839 5	18310	873	63831	20101 3	202261	5665029
Rajasthan	769580 5	429463 1	30601 6	106 9	8111	23537 1	136801 5	8986	1176	45561	23900 5	301331 4	17217060
Tamilnadu	835710 6	743937 8	65843 5	0	9516	13639 1	152568 4	21049	6841	113059	99375 3	0	19261212
Uttar Pradesh	105861 32	950631 7	10885 34	207 0	2308 4	15144 6	222358 6	22451	562	70445	64118 4	239802	24555613
Uttarakhand	255921 1	110748 4	26472 8	0	1140 3	24219	193935	4260	244	11605	33715	134199	4345003
West Bengal	772898 3	407171 8	13994 54	81	0	14556 5	605084 2	1325	44547	222493	0	513085 8	24795866
Base P.O.	234444	398955	2277	0	91	5845	27911	432	33	389	0	0	670377
Total	964766 27	843050 60	93558 25	140 10	2962 44	22781 82	269366 80	330521	69642	1405048	49496 35	380391 81	26445665 5

Source: Book Section

TABLE 16

OUTSTANDING BALANCE OF SAVINGS SCHEMES AS ON 31.03.2011

(₹ Crore)

Circle	S.B.	R.D.	T.D.	F.D.	C.T.D.	P.P.F.	M.I.S.	N.S.S. 87	N.S.S. 92	Sr. Citizen	Total
Andhra Pradesh	1248.46	4572.18	1788.84	0.44	0.27	881.98	13751.53	111.74	2.78	2048.48	24406.70
Assam	609.23	967.35	-681.70	0.00	0.43	407.82	2361.76	16.59	-4.12	129.94	3807.30
Bihar	1781.52	1957.38	2924.04	-0.06	1.21	505.77	6294.10	951.86	220.32	269.47	14905.61
Chhatisgarh	421.43	1219.40	370.18	-0.07	-3.50	380.03	2113.44	50.40	-9.12	294.03	4836.22
Delhi	1215.18	2067.00	628.03	-1.25	-1.40	5240.96	9520.29	164.76	61.10	4058.71	22953.38
Gujarat	1801.53	2761.75	2427.48	-0.12	4.25	3960.78	20840.80	540.88	-146.77	2928.07	35118.65
Haryana	806.51	2541.88	1123.07	0.00	2.88	1108.91	4438.55	81.19	0.36	928.57	11031.92
Himachal Pradesh	669.65	1810.31	646.52	0.00	0.51	264.04	1821.60	10.85	0.49	179.02	5402.99
Jammu & Kashmir	290.03	356.44	557.16	0.00	3.28	86.11	757.92	-2.60	13.49	108.91	2170.74
Jharkhand	36.10	371.66	699.91	0.00	1.77	-1.33	4905.36	-0.32	-2.90	660.05	6670.30
Karnataka	1449.68	3238.57	435.44	0.00	2.32	1326.17	9453.24	82.14	135.86	2197.16	18320.58
Kerala	631.54	4616.26	131.47	0.01	-0.13	295.99	4100.56	51.05	-2.28	545.20	10369.67
Madhya Pradesh	1828.84	2797.02	318.87	0.83	-1.48	711.30	5000.84	39.37	-6.74	617.11	11305.96
Maharashtra	2333.56	5498.33	1844.30	0.01	0.91	4563.70	30851.05	1497.94	-5.16	3822.14	50406.78
North-East	332.67	612.42	200.87	0.00	0.10	77.54	1057.26	8.60	1.66	76.27	2367.39
Orissa	1005.96	1342.62	456.03	0.09	-1.43	183.53	3281.91	25.08	-10.28	313.16	6596.67
Punjab	1556.69	2978.80	2559.15	0.00	-0.26	2753.09	7971.41	116.82	89.37	1599.11	19624.18
Rajasthan	1234.18	5129.69	1639.78	0.01	1.19	2716.47	7542.72	112.14	7.71	1021.23	19405.12
Tamilnadu	2003.03	4673.56	1526.61	0.00	0.05	2048.01	13669.52	288.47	27.37	2546.72	26783.34
Uttar Pradesh	4500.68	7465.22	3661.48	-1.87	-1.96	2155.11	17212.27	96.40	103.10	1557.25	36747.68
Uttarakhand	593.08	1159.52	583.26	0.00	0.00	227.23	2209.57	-7.56	-7.56	317.97	5075.51
West Bengal	3678.50	2858.35	4373.05	22.78	5.78	1650.66	49272.36	16.83	-20.82	4679.20	66536.69
Base P.O.	71.78	255.70	229.78	0.00	0.04	38.13	244.61	8.48	2.18	14.65	865.35
Total	30099.83	61251.41	28443.62	20.80	14.83	31582.00	218672.67	4261.11	450.04	30912.42	405708.73

Source : Book Section

TABLE 17

REMUNERATION FOR SAVING BANK/SAVINGS CERTIFICATE WORK FOR 2010-11

(₹ Lakh)

Circle	Remuneration on Savings Bank including PPF	Remuneration on Savings Certificates including IVP	Total Remuneration
Andhra Pradesh	36797	1130	37927
Assam	6263	482	6745
Bihar	20357	2152	22509
Chhattisgarh	3846	304	4150
Delhi	3840	1566	5406
Gujarat	16564	2860	19424
Haryana	6922	693	7615
Himachal Pradesh	5163	313	5476
Jammu & Kashmir	1377	258	1635
Jharkhand	6357	847	7204
Karnataka	18810	1355	20165
Kerala	13781	362	14143
Madhya Pradesh	20134	1376	21510
Maharashtra	31625	3241	34866
North-East	1664	161	1825
Orissa	10128	797	10925
Punjab	7427	1779	9206
Rajasthan	19311	954	20265
Tamilnadu	26188	999	27187
Uttar Pradesh	33058	5456	38514
Uttarakhand	5725	542	6267
West Bengal	26736	5663	32399
Base	911	3	914
Total	322984	33293	356277

Source: Book Section

TABLE 18**PHILATELY**

Item	2006-07	2007-08	2008-09	2009-10	2010-11
No. of Philatelic Bureaux	68	68	68	68	68
No. of Philatelic Counters	1103	1103	1103	1032	1032
No. of Commemorative stamps released	55	72	79	94	101
No. of First Day Covers released	46	34	55	61	60

Source: Philately Division

TABLE 19**POSTAL LIFE INSURANCE**

Item	2006-07	2007-08	2008-09	2009-10	2010-11
PLI Fund upto the year (` Crore)	10342.61	12081.71	14152.59	16656.02	19801.91
No. of Policies* upto the year	3297825	3550084	3841539	4283302	4686245
Value of Business upto the year (` Crore)	26753.17	31469	38403	51210	64078
Premium during the year (` Crore)	1211.79	1480.34	1862.52	2412.75	3003.32
Expenses during the year (` Crore)	100.77	137.44	149.38	193.84	241.42
Expenses Ratio (%) to Premium Income	8.34	9.3	8.05	8.05	8.05
No. of Policies Issued during the year	318058	355700	417832	597234	540743
Sum Assured during the year (` Crore)	4146.67	5020.63	7345.56	13366.22	13519.25
Average sum Assured per Policy (`)	130374.6	141147.9	175801.8	223802.06	250012.48

Source: PLI Directorate

* Active Policies

TABLE 20**RURAL POSTAL LIFE INSURANCE**

Item	2006-07	2007-08	2008-09	2009-10	2010-11
RPLI Fund upto the year (` Crore)	2284.92	3003.78	3994.36	5524.69	6607.79
No. of Policies* upto the year	5246673	6167928	7356446	9925103	12203345
Value of Business upto the year (` Crore)	33865.66	41846.09	53072.10	59573.00	66132.23
Premium during the year (` Crore)	601.02	664.70	879.24	1357.31	1111.48
Expenses during the year (` Crore)	69.53	70.99	101.95	160.14	100.05
Expenses Ratio (%) to Premium Income	11.57	10.68	11.58	11.80	9.00
No. of Policies Issued during the year	1268826	1200582	926361	4027863	3636063
Sum Assured during the year (` Crore)	11165.98	9644.3	8732.78	13648.99	9610.94
Average sum Assured per Policy (`)	88002.45	80330.21	94269.73	33886.43	26432.27

Source: PLI Directorate

* Active Policies

**POSTAL
NETWORK
AND
TECHNOLOGY**

TABLE 21

**CLASSIFIED FUNCTION-WISE DISTRIBUTION OF POST OFFICES
AS ON 31.3.2011**

Circle	Total Post Offices	Combined P & T Offices	Night Post Offices	POs with full range of services	POs without delivery	Delivery Post Offices
Andhra Pradesh	16141	0	29	16141	808	15333
Assam	4004	207	3	1918	95	3909
Bihar	9055	0	6	1045	70	8985
Chhatisgarh	3125	17	2	339	80	3045
Delhi	575	0	13	294	332	243
Gujarat	8983	0	9	7791	350	8633
Haryana	2661	0	2	490	195	2466
Himachal Pradesh	2777	0	0	2737	40	2737
Jammu & Kashmir	1693	0	0	1626	67	1626
Jharkhand	3095	0	2	452	107	2988
Karnataka	9772	0	1	9099	673	9099
Kerala	5067	0	6	4799	268	4799
Madhya Pradesh	8310	0	7	8310	353	7957
Maharashtra	12860	61	14	7295	677	12183
North - East	2932	0	2	326	58	2874
Orissa	8161	0	5	8161	319	7842
Punjab	3853	0	5	1713	224	3629
Rajasthan	10321	0	7	10321	376	9945
Tamilnadu	12065	0	15	12065	1170	10895
Uttarakhand	2715	0	0	2606	106	2609
Uttar Pradesh	17640	193	13	4860	972	16668
West Bengal	9061	472	10	1132	652	8409
Total	154866	950	151	103520	7992	146874

Source: Postal Circles

TABLE 22

POPULATION AND AREA SERVED BY A POST OFFICE IN THE COUNTRY

Circle	Area (sq. km.)	Population as on 01.03.2011 * (Lakh)	Post Offices			Population served by a P.O.	Area served by a Post Office (sq. km.)
			Urban	Rural	Total		
Andhra Pradesh	275045	846.66	1346	14795	16141	5245	17.04
Assam	78438	311.69	302	3702	4004	7784	19.59
Bihar	94163	1038.05	474	8581	9055	11464	10.40
Chhatisgarh	135191	255.40	235	2890	3125	8173	43.26
Delhi	1483	167.53	493	82	575	29136	2.58
Gujarat	196627	609.70	768	8215	8983	6787	21.89
Haryana	44212	253.53	340	2321	2661	9528	16.61
Himachal Pradesh	55673	68.57	119	2658	2777	2469	20.05
Jammu & Kashmir	222236	125.49	214	1479	1693	7412	131.27
Jharkhand	79714	329.66	267	2828	3095	10651	25.76
Karnataka	191791	611.31	1191	8581	9772	6256	19.63
Kerala	38895	334.52	966	4101	5067	6602	7.68
Madhya Pradesh	308245	725.97	853	7457	8310	8736	37.09
Maharashtra	311415	1138.31	1322	11538	12860	8852	24.22
North-East	176645	138.11	217	2715	2932	4710	60.25
Orissa	155707	419.47	578	7583	8161	5140	19.08
Punjab	50476	287.58	452	3401	3853	7464	13.10
Rajasthan	342239	686.21	669	9652	10321	6649	33.16
Tamil Nadu	130537	733.83	1797	10268	12065	6082	10.82
Uttarakhand	53483	101.17	204	2511	2715	3726	19.70
Uttar Pradesh	240928	1995.81	1909	15731	17640	11314	13.66
West Bengal	104097	923.36	1110	7951	9061	10190	11.49
Total	3287240	12101.93	15826	139040	154866	7814	21.23

Source: Planning Division

* As per Census 2011.

TABLE 23

POPULATION SERVED BY A POST OFFICE IN RURAL AREA

Circle	Rural Population as on 01.03.2011 * (Lakh)	No. of Rural POs (as on 31.03.2011)	Population served by a Post Office in Rural Area
Andhra Pradesh	563.12	14795	3806
Assam	267.80	3702	7234
Bihar	920.76	8581	10730
Chhatisgarh	196.04	2890	6783
Delhi	4.19	82	5110
Gujarat	349.14	8215	4250
Haryana	165.31	2321	7122
Himachal Pradesh	61.68	2658	2321
Jammu & Kashmir	91.35	1479	6176
Jharkhand	250.37	2828	8853
Karnataka	375.53	8581	4376
Kerala	174.70	4101	4260
Madhya Pradesh	525.37	7457	7045
Maharashtra	620.98	11538	5382
North-East	99.84	2715	3677
Orissa	349.51	7583	4609
Punjab	173.45	3401	5100
Rajasthan	515.40	9652	5340
Tamil Nadu	375.83	10268	3660
Uttarakhand	70.26	2511	2798
Uttar Pradesh	1551.11	15731	9860
West Bengal	629.14	7951	7913
Total	8330.88	139040	5992

Source: Planning Division

* As per Census 2011.

TABLE 24

POPULATION SERVED BY A POST OFFICE IN URBAN AREA

Circle	Urban Population as on 01.03.2011* (in lakh)	No. of Urban POs (as on 31.03.2011)	Population served by a Post Office in Urban Area
Andhra Pradesh	283.54	1346	21065
Assam	43.89	302	14533
Bihar	117.29	474	24745
Chhatisgarh	59.36	235	25260
Delhi	163.34	493	33132
Gujarat	260.56	768	33927
Haryana	88.22	340	25947
Himachal Pradesh	6.89	119	5790
Jammu & Kashmir	34.14	214	15953
Jharkhand	79.29	267	29697
Karnataka	235.78	1191	19797
Kerala	159.82	966	16545
Madhya Pradesh	200.60	853	23517
Maharashtra	517.33	1322	39132
North-East	38.27	217	17636
Orissa	69.96	578	12104
Punjab	114.13	452	25250
Rajasthan	170.81	669	25532
Tamil Nadu	358.00	1797	19922
Uttarakhand	30.91	204	15152
Uttar Pradesh	444.70	1909	23295
West Bengal	294.22	1110	26506
Total	3771.05	15826	23828

Source: Planning Division

* As per Census 2011.

TABLE 25

PANCHAYAT SANCHAR SEWA KENDRAS AND MUKHYA DAK GHAR

Circle	Panchayat Sanchar Sewa Kendra	Mukhya Dak Ghar (MDG)		
		Rural	Urban	Total
Andhra Pradesh	86	2	7	9
Assam	141	0	20	20
Bihar	1072	0	19	19
Chhatisgarh	141	0	10	10
Delhi	0	0	0	0
Gujarat	10	3	41	44
Haryana	103	0	10	10
Himachal Pradesh	95	0	0	0
Jammu & Kashmir	25	0	11	11
Jharkhand	214	0	0	0
Karnataka	11	0	43	43
Kerala	0	52	39	91
Madhya Pradesh	212	0	21	21
Maharashtra	505	3	53	56
North Eastern	66	0	16	16
Orissa	186	2	33	35
Punjab	7	0	6	6
Rajasthan	40	1	12	13
Tamil Nadu	82	3	25	28
Uttar Pradesh	1191	0	29	29
Uttarkhand	77	0	8	8
West Bengal	7	0	0	0
Total	4271	66	403	469

Source : Planning Division

TABLE 26

**LETTER BOXES, POST BOXES AND POST BAGS
AS ON 31.03.2011**

Circle	Letter Boxes			Post Boxes rented by public	Post Bags rented by public	Post Boxes cum Bags rented by public
	Urban	Rural	Total			
Andhra Pradesh	9196	40526	49722	1755	208	69
Assam	1453	14933	16386	790	10	0
Bihar	2851	22159	25010	891	86	268
Chhatisgarh	2293	12695	14988	218	30	0
Delhi	2613	206	2819	1542	33	22
Gujarat	5115	22659	27774	5485	163	19
Haryana	1975	7005	8980	1255	2	354
Himachal Pradesh	760	6869	7629	307	19	0
Jammu & Kashmir	657	3651	4308	1776	97	0
Jharkhand	1273	11800	13073	491	3	0
Karnataka	6086	25085	31171	5887	220	109
Kerala	4333	14846	19179	6151	733	179
Madhya Pradesh	4952	35798	40750	1085	201	7
Maharashtra	9892	42660	52552	10468	358	58
North - East	773	5550	6323	2383	86	16
Orissa	2508	24256	26764	675	18	0
Punjab	2999	12513	15512	961	6	0
Rajasthan	4403	24581	28984	1820	28	1
Tamil Nadu	10271	33170	43441	6696	933	123
Uttar Pradesh	12064	74507	86571	2270	239	27
Uttarakhand	1848	9700	11548	434	26	0
West Bengal	5928	34337	40265	4465	182	31
Total	94243	479506	573749	57805	3681	1283

Source: Planning Division/Postal Circles

TABLE 27

POSTAL AND RMS FUNCTIONAL UNITS AS ON 31.03.2011

Circle	Postal Divisions	RMS Divisions	Postal Store Depots	Circle Stamp Depots	RMS Sorting Offices	RMS Record Offices
Andhra Pradesh	44	6	4	1	23	24
Assam	9	2	1	1	11	14
Bihar	22	4	2	1	17	17
Chhatisgarh	5	1	1	0	4	4
Delhi	6	3	1	1	10	3
Gujarat	25	3	3	1	25	19
Haryana	9	2	1	0	12	12
Himachal Pradesh	9	1	1	0	8	0
Jammu & Kashmir	6	1	1	1	2	2
Jharkhand	7	2	1	0	10	10
Karnataka	31	3	3	1	26	24
Kerala	24	3	3	1	22	21
Madhya Pradesh	20	3	1	1	10	12
Maharashtra	41	7	4	1	42	34
North Eastern	7	0	1	0	0	0
Orissa	18	3	2	1	19	20
Punjab	13	2	1	1	9	10
Rajasthan	24	3	3	1	17	19
Tamil Nadu	43	6	5	1	45	37
Uttar Pradesh	44	7	4	2	46	42
Uttarkhand	7	0	1	0	0	0
West Bengal	28	6	2	1	29	26
Total	442	68	46	17	387	350

Source : PE-I Section and D-Section

TABLE 28**NUMBER OF INLAND SPEED POST SORTING
HUBS DURING 2010-2011**

Circle	Number of Sorting Hubs
Andhra Pradesh	6
Assam	1
Bihar	3
Chhattisgarh	1
Delhi	1
Gujarat	4
Haryana	4
Himachal Pradesh	2
Jammu & Kashmir	2
Jharkhand	3
Karnataka	8
Kerala	6
Madhya Pradesh	4
Maharashtra	5
North Eastern	1
Orissa	2
Punjab	5
Rajasthan	3
Tamil Nadu	10
Uttar Pradesh	10
Uttarakhand	1
West Bengal	5
A.P.S.	2
TOTAL	89

Source: BD & M Directorate

TABLE 29**MODERNISATION AND COMPUTERISATION AS ON 31.03.2011**

Circle	Number of Post Offices Computerized	High Speed Automated mail Processing System
Andhra Pradesh	2284	0
Assam	632	0
Bihar	909	0
Chhatisgarh	331	0
Delhi	357	1
Gujarat	1260	0
Haryana	454	0
Himachal Pradesh	462	0
Jammu & Kashmir	218	0
Jharkhand	419	0
Karnataka	1679	0
Kerala	1435	0
Madhya Pradesh	1056	0
Maharashtra	2077	1
North Eastern	365	0
Orissa	1185	0
Punjab	767	0
Rajasthan	1273	0
Tamil Nadu	2485	1
Uttar Pradesh	2338	0
Uttarakhand	374	0
West Bengal	1655	1
A.P.S.	0	0
Total	24015	4

Sources: Technology Division, Mail Business Division

HUMAN RESOURCES

TABLE 30
ACTUAL STAFF STRENGTH AS ON 31.03.2011
(INCLUDING THOSE ON DEPUTATION & TRAINING OUTSIDE THE DEPARTMENT)

(Number)

I. Gazetted Services	Group "A"	Group "B"	Total
A. Indian Postal Service			
Secretary (Posts), D.G. Posts & Chairman, Postal Services Board	1		1
Member, Postal Services Board	5		5
Principal Chief Postmaster General	0		0
Senior Deputy Director General/Chief Postmaster General	26		26
Senior Administrative Grade	71		71
Junior Administrative Grade	110		110
Senior Time Scale	42		42
Junior Time Scale	94		94
Postal Service Group 'B'		788	788
Assistant Superintendent Group 'B'		1707	1707
B. P & T Accounts and Finance Service			
Senior Administrative Grade	6		6
Junior Administrative Grade	22		22
Senior Time Scale	25		25
Junior Time Scale	29		29
Senior Accounts Officer/Accounts Officer (Group 'B')		239	239
Asstt. Accounts Officer (Group 'B')		546	546
C. Central Secretariat Service			
Director/Senior Principal Private Secretary	4		4
Principal Private Secretary	3		3
Assistant Director General (Senior Time Scale)	17		17
Others (Section Officer/Private Secretaries/Desk Officer/Junior Analyst)		70	70
D. Civil Wing			
Chief Engineer	2		2
Group 'A'	38		38
Group 'B'		156	156
F. Other General Central Services			
Group 'A'	93		93
Group 'B'		67	67
Total Gazetted (A+B+C+D+E+F)	588	3573	4161
II. Group "B" Non-Gazetted		3460	3460
III. Group "C" Non-Gazetted	Group "C" excluding MTS	Group C "MTS"	Total
Directorate	150	102	252
Post Offices including Circle Office, Accounts, Stamp Depot, Canteen staff	151537	18528	170065
Railway Mail Service	16034	10424	26458
Mail Motor Service	1407	283	1690
Others (RLO, Disp., Store, Trg., Civil, PLI, Press)	1620	1341	2961
Total Non Gazetted Group "C"	170748	30678	201426
Total Non Gazetted (II+III)	170748	34138	204886
Total Departmental (I+II+III)	171336	37711	209047
IV. Gramin Dak Sewak		257856	257856
Gramnd Total (I+II+III+IV)	171336	295567	466903

Source: Postal Circles/Directorate

TABLE 31**HUMAN RESOURCES TRAINED DURING 2010-11**

Sl. No.	Activity	Number of Officials Trained
1	Management Programme for Group A and B Officers	290
2	Development Programme for Postmasters and Supervisors	17379
3	Development Programme for Accounts Officers	108
4	Development Programme for Inspectors and Assistant Superintendent Posts	140
5	Development Programme for Operative Staff	6856
6	Development Programme for Mail Overseers/Postmen/MTS	28149
7	Development Programme for Gramin Dak Sevaks	45952
8	Training of Trainers	721
9	Induction Training	7452
10	Other Training	1164
Total		108211

Source: Training Division

**OTHER
MISCELLANEOUS
STATISTICS**

TABLE 32

POSTAL RATES (INLAND) -CONTD.

(RATES OPERATIVE W.E.F. 01.06.2002 AND SUPPLIMENTARY POSTAL SERVICE W.E.F. 01.02.2002)

	Name of Postal Article	Tariff
	Post Card	
1	Ordinary Card	50 Paise
	Printed Card	₹ 6
2	Competition Postcard	₹10
3	Letter Card	₹2.50
	Unregistered Envelope	
4	For a weight not exceeding 20 grams	₹ 5
	For every additional 20 grams or fraction thereof	₹ 5
	Book Pattern and Sample Packets	
5	For the first 50 grams	₹4
	For every additional 50 grams or fraction thereof	₹ 3
	Book Packets Containing Printed Books	
6	Upto 100 grams	₹ 1
	For every additional 100 grams or part thereof	₹ 1
	Book Packet containing Periodicals	
	<i>(i) Value of Periodical from ` 1 to ` 20</i>	
	Upto 100 grams	₹2
	For every additional 100 grams or part thereof	₹3
7	<i>(ii) Value of Periodical from ` 21 to ` 50</i>	
	Upto 100 grams	₹4
	For every additional 100 grams or part thereof	₹ 5
	<i>(iii) Value of Periodical from ` 51 and above</i>	
	Upto 100 grams	₹ 8
	For every additional 100 grams or part thereof	₹ 9
	Parcels	
8	For a weight not exceeding 500 grams	₹19
	For every additional 500 grams or fraction thereof	₹16
	For Registered NewsPaper	
	<i>I. Single Copy</i>	
	For a weight not exceeding 50 grams	25 Paise
	For a weight exceeding 50 grams but not exceeding 100 grams	50 Paise
9	For every additional 100 grams or part thereof, exceeding 100 grams	20 Paise
	<i>II. In case of more than one copy of the same issue of a registered newspaper being carried in the same packet</i>	
	For a weight not exceeding 100 grams	50 Paise
	For every additional 100 grams or part thereof, exceeding 100 grams	20 Paise
	Registration	
10	Fee for registration	₹17
	Concessional registration fee for V.P.P. containing Printed Books	₹2.50
	Acknowledgements	
11	Fee for each acknowledgement	₹3
	Money Orders	
12	For every sum of ` 20 or fraction thereof	₹ 1

Source: Costing & Rates Section

TABLE 32

POSTAL RATES (INLAND) -CONCLD.

(RATES OPERATIVE W.E.F. 01.06.2002 AND SUPPLIMENTARY POSTAL SERVICE W.E.F. 01.02.2002)

	Name of Postal Article	Tariff
	Indian Postal Orders	
	<i>Commission on each IPO</i>	
13	Upto ` 10	₹ 1
	Upto ` 20	₹ 2
	Upto ` 30	₹3
	Upto ` 40	₹4
	Upto ` 50	₹ 5
	Upto ` 100	₹ 10
		Insurance
14	Insurance Fee upto ` 200	₹10
	For every additional `100 or fraction thereof in excess of ` 200	₹ 6
	V.P. Fee	
15	Upto ` 20	₹ 2
	Between ` 20 to ` 50	₹3
	Above ` 50	₹ 5
16	V.P. Inquiry Fee	₹1
17	Postal identity cards(valid for a period of 3 years)	₹9
18	Business reply permit fee (handling charges per article)	₹1
	Warehousing Charges on VP articles for detention beyond 7 days	
19	For Parcels(per day)	₹ 3
	For other articles(per day)	₹ 2
	Certificate of Posting *	
20	For 3 articles or less	₹ 3
	Airmail Fee	
21	I. For Packets (other than letters, postcards & parcels) upto 50 grams	₹2
	For every additional 50 grams or fraction thereof	₹1
	II. Parcels for first 50 grams	₹ 2
	For every additional 50 grams	₹1
	Late Fee	
22	i. Late Fee Charge for unregistered articles (per article)	₹ 2
	ii. Late Fee Charge for registered articles (per article)	₹ 3
	iii. Special Additional Late Fee Charge (per article)	₹3
23	Fee for obtaining copy of original receipt signed by addressee (for regd. per article)	₹ 2
24	Supplementary charge for issue of a foreign money order telegraphed under Rule 172 of Indian Post Office Rules (per foreign money order)	₹2
25	Fee for recall of Postal articles (per article)	₹ 6
	Rent for Boxes/Bags	
	<i>(a). Post Boxes or Bags if taken separately</i>	
26	(i). If rented for full financial year	₹ 150
	(ii). For three calender months or part thereof, if rented for a period of less than a full financial year	₹ 50
	<i>(b). Post Box and Bag combined together with the same or different number</i>	
	(i). If rented for full financial year	₹ 250
	(ii). For three calender months or part thereof, if rented for a period of less than a full financial year	₹80
27	Money Order Form	25 Paise

Source: Costing & Rates Section

* Certificate of Posting has been discontinued since 23.02.2011.

TABLE 33**MAIL MOTOR SERVICE**

Item	2006-07	2007-08	2008-09	2009-10	2010-11
Total Annual Kilometerage (in Lakhs)	290.00	285.00	293.33	293.15	305.72
Total Annual Expenditure (` in Lakhs)	5827.00	6193.00	7782.62	9389.15	10004.06
Total Number of Vehicles	1223	1223	1243	1273	1282

Source : MV Section

TABLE 34
NUMBER OF POSTAL BUILDINGS AS ON 31.03.2011

Circle	Post Office Buildings			R.M.S. Buildings			Other Buildings			Total			Grand Total
	Deptt.	Rented	Rent-free	Deptt.	Rented	Rent-free	Deptt.	Rented	Rent-free	Deptt.	Rented	Rent-free	
Andhra Pradesh	286	2023	81	9	48	0	25	17	0	320	2088	81	2489
Assam	158	465	21	3	3	3	7	4	0	168	472	24	664
Bihar	187	779	104	7	0	0	15	7	0	209	786	104	1099
Chhatisgarh	42	278	19	0	4	0	1	4	0	43	286	19	348
Delhi	121	210	40	4	3	0	8	0	0	133	213	40	386
Gujarat	249	1057	44	0	7	0	34	1	0	283	1065	44	1392
Haryana	75	354	54	5	5	4	12	1	0	92	360	58	510
Himachal Pradesh	72	368	27	1	6	0	7	7	0	80	381	27	488
Jharkhand	67	331	54	2	17	0	1	0	0	70	348	54	472
Jammu&Kashmir	35	204	22	1	0	0	0	3	0	36	207	22	265
Karnataka	374	1320	56	12	11	6	37	2	0	423	1333	62	1818
Kerala	243	1216	47	6	28	0	11	12	0	260	1256	47	1563
Madhya Pradesh	201	765	98	4	13	1	37	5	0	242	783	99	1124
Maharashtra	370	1803	140	11	44	1	5	20	3	386	1867	144	2397
North Eastern	88	192	51	0	0	0	2	0	0	90	192	51	333
Orissa	147	947	102	6	23	4	30	9	2	183	979	108	1270
Punjab	139	533	87	2	13	0	8	2	0	149	548	87	784
Rajasthan	299	927	118	9	30	6	21	4	0	329	961	124	1414
Tamil Nadu	274	2273	72	10	30	0	12	16	0	296	2319	72	2687
Uttar Pradesh	296	2057	197	14	37	0	28	10	0	338	2104	197	2639
Uttarakhand	50	296	38	0	0	0	4	7	0	54	303	38	395
West Bengal	240	1434	120	10	12	11	38	21	1	288	1467	132	1887
Total	4013	19832	1592	116	334	36	343	152	6	4472	20318	1634	26424

Source: Building Section

N.B. (i) Offices functioning from more than one building have been treated as One Unit.

(ii) Administrative Offices have been shown under "Other Units"

TABLE 35
NUMBER OF STAFF QUARTERS AS ON 31.03.2011

S. No.	Circle	No. of Departmental staff quarter available							No. of Departmental licence free post attached staff quarter available							Total No. of Deptt. Staff qtrs.	No. of rented license free post attached quarters available
		Type of Quarters							Type of Quarters								
		I	II	III	IV	V	VI	VII and above	I	II	III	IV	V	VI	VII and above		
1	Andhra Pradesh	332	532	140	7	7	3	0	5	97	35	2	0	2	0	1162	945
2	Assam	180	229	79	6	2	1	0	0	105	0	0	0	0	0	602	125
3	Bihar	325	515	146	20	6	1	0	16	70	17	0	0	0	0	1116	93
4	Chhatisgarh	94	113	29	7	2	0	0	0	30	2	0	0	0	0	277	139
5	Delhi	384	820	258	23	5	0	0	26	32	8	4	0	0	0	1560	0
6	Gujarat	482	455	105	27	5	1	0	8	110	71	2	0	0	10	1276	297
7	Haryana	151	190	54	15	4	0	0	0	20	24	7	0	0	0	465	18
8	Himachal Pradesh	189	216	84	12	1	0	0	0	30	36	0	0	0	0	568	142
9	Jharkhand	165	253	63	5	1	0	0	0	35	0	0	0	0	0	522	65
10	Jammu&Kashmir	28	67	57	8	1	0	0	0	6	10	1	0	0	0	178	10
11	Karnataka	447	695	163	32	6	3	0	19	129	126	15	0	0	0	1635	629
12	Kerala	198	328	60	10	4	2	5	7	82	24	3	0	0	0	723	99
13	Madhya Pradesh	250	464	175	31	6	0	12	72	42	0	0	2	0	0	1054	195
14	Maharashtra	813	955	384	41	5	3	0	12	118	91	12	0	0	0	2434	597
15	North East	137	157	52	6	6	0	0	0	72	0	0	2	0	0	432	110
16	Orissa	275	495	227	30	6	1	0	5	59	29	2	0	0	0	1129	358
17	Punjab	260	311	131	23	6	0	0	12	33	66	2	0	0	0	844	25
18	Rajasthan	490	649	217	40	6	1	0	6	123	72	2	0	0	0	1606	201
19	Tamil Nadu	469	631	118	32	7	2	0	7	104	59	6	0	0	0	1435	878
20	Uttar Pradesh	646	776	122	39	12	4	0	3	114	45	6	1	0	0	1768	250
21	Uttarakhand	92	203	16	3	0	0	0	1	28	13	0	0	0	0	356	152
22	West Bengal	469	659	109	20	2	0	0	14	93	25	0	0	0	0	1391	188
Total		6876	9713	2789	437	100	22	17	213	1532	753	64	5	2	10	22533	5516

Source: Building Section

TABLE 36**NUMBER OF DISPENSARIES, CARD HOLDERS AND
BENEFICIARIES AS ON 31-03-2011**

Circle	No. of Dispensaries	No. of Card Holders	No. of Beneficiaries
Andhra Pradesh	5	3141	9051
Assam	4	2145	6829
Bihar	4	1826	9243
Chhatisgarh	2	2759	9155
Gujarat	4	5531	13159
Haryana	1	1058	3500
Jammu & Kashmir	1	745	2232
Jharkhand	2	1128	4981
Madhya Pradesh	1	1453	5739
Maharashtra	2	4526	14083
North-East	1	506	1917
Orissa	3	2229	9690
Punjab	2	1694	5157
Rajasthan	5	4021	13577
Tamilnadu	2	1783	4359
Uttar Pradesh	10	15606	57697
Uttaranchal	1	1024	4331
West Bengal	2	1410	4430
TOTAL	52	52585	179130

Source: Medical Section

APPENDIX

SPEED POST SORTING HUBS IN 2010-11

Circle	Cities having Speed Post Sorting Hubs
Andhra Pradesh	Hyderabad, Kurnool, Tirupati, Vijaywada, Vishakhapatnam, Warrangal
Assam	Guwahati
Bihar	Bhagalpur, Muzaffarpur, Patna
Chhattisgarh	Raipur
Delhi	Delhi
Gujarat	Ahmedabad, Rajkot, Surat, Vadodara
Haryana	Ambala, Gurgaon, Karnal, Rohtak
Himachal Pradesh	Shimla, Pathankot
Jammu & Kashmir	Jammu, Srinagar
Jharkhand	Dhanbad, Jamshedpur, Ranchi
Karnataka	Bangalore, Belgaum, Birur, Gulbarga, Hospet, Hubi-Dharwad, Mangalore, Mysore,
Kerala	Kannur, Kochi, Kozhikode, Thiruvalla, Trissur, Trivandrum
Madhya Pradesh	Bhopal, Gwalior, Indore, Jabalpur
Maharashtra	Aurangabad, Mumbai, Nagpur, Panaji, Pune
North Eastern	Imphal
Orissa	Bubaneswar, Sambalpur
Punjab	Amritsar, Chandigarh, Jalandhar, Ludhiana, Patiala
Rajasthan	Ajmer, Jaipur, Jodhpur
Tamil Nadu	Chennai, Coimbatore, Madurai, Nagercoil, Salem, Tiruchirapalli, Vellore, Villupuram, Tirunelveli, Jolarpettai
Uttar Pradesh	Agra, Allahabad, Bareilly, Ghaziabad, Gorakhpur, Kanpur, Lucknow, Mordabad, Noida, Varanasi
Uttarakhand	Dehradun
West Bengal	Burdwan, Howrah, Kharagpur, Kolkata, Siliguri
A.P.S.	1CBPO, 2CBPO

Source: BD& M Directorate

* Speed Post Sorting Hubs are w.e.f. 10.11.2010.

Appendix-II

COUNTRIES COVERED UNDER INTERNATIONAL SPEED POST SERVICE

Merchandise and Documents : As on 31.03.2011

1	Austria	38	Malawi
2	Australia	39	Malaysia
3	Bangladesh	40	Mauritius
4	Barbados	41	Mongolia
5	Bermuda	42	Morocco
6	Bahrain	43	Namibia
7	Belarus	44	Nauru
8	Bhutan	45	Nepal
9	Botswana	46	Netherlands
10	Brunei Darussalam	47	New Zealand
11	Bulgaria	48	Norway
12	Canada	49	Oman
13	Cayman Island	50	Pakistan
14	Cambodia	51	People's Republic of China
15	Cuba	52	Philippines
16	Cyprus	53	Poland
17	Egypt	54	Portugal
18	Estonia	55	Qatar
19	Eritrea	56	Republic of Korea
20	Ethiopia	57	Romania
21	Federal Republic of Germany	58	Russia
22	Fiji	59	Senegal
23	France	60	Singapore
24	Georgia	61	Spain
25	Ghana	62	Sudan
26	Greece	63	Switzerland
27	Hong Kong	64	Tanzania
28	Hungry	65	Taiwan
29	Iceland	66	Turkey
30	Ireland	67	Thailand
31	Israel	68	United Arab Emirates
32	Italy	69	United Kingdom
33	Japan	70	United States of America
34	Jordan	71	Uganda
35	Kenya	72	Ukraine
36	Latvia	73	Vietnam
37	Macau	74	Islamic Republic of Afganistan

Documents Only

1	Argentina	13	Mexico
2	Belgium	14	Niger
3	Cape Verde	15	Nigeria
4	Denmark	16	Panama
5	El Salvador	17	Papua New Guinea
6	Guyana	18	Rwanda
7	Indonesia	19	Saudi Arabia
8	Iran	20	Sri Lanka
9	Iraq	21	Sweden
10	Kuwait	22	Tunisia
11	Luxembourg	23	Yemen Arab Republic
12	Maldives	24	Zaire

Source : DA Section

Appendix-III**DETAILS OF POSTAL DISPENSARIES**

Circle	Cities
Andhra Pradesh	Guntur, Rajamundry, NIllore, Vijaywada, Vishakhapatanam
Assam	Dibrugarh, Guwahati (Pan Bazar), Guwahati (Dispur), Slicher
Bihar	Chhapra, Darbhanga, Gaya, Muzaffar
Chhattisgarh	Raipur
Delhi	-
Gujarat	Ahmedabad-I, Ahmedabad-II, Ahmedabad-III, Vadodara
Haryana	Ambala
Himachal Pradesh	-
Jammu & Kashmir	Jammu
Jharkhand	Dhanbad, Ranchi
Karnataka	-
Kerala	-
Madhya Pradesh	Bhopal, Jabalpur
Maharashtra	Pune-I, Pune-II
North Eastern	Shillong
Orissa	Berhampur, Bhubaneswar, Cuttack
Punjab	Amritsar, Jalandhar
Rajasthan	Ajmer, Jaipur-I, Jaipur-II, Jodhpur
Tamil Nadu	Tiruchirapalli, Tirunelveli
Uttar Pradesh	Agra, Allahabad, Bareilly, Ghorakhpur, Lucknow (hazariganj), Lucknow-II (Aishbagh), Lucknow-II, Mordabad, Saharanpur, Varanasi
Uttarakhand	Dehradun
West Bengal	Jalpaiguri, Siliguri

Source: Medical Section